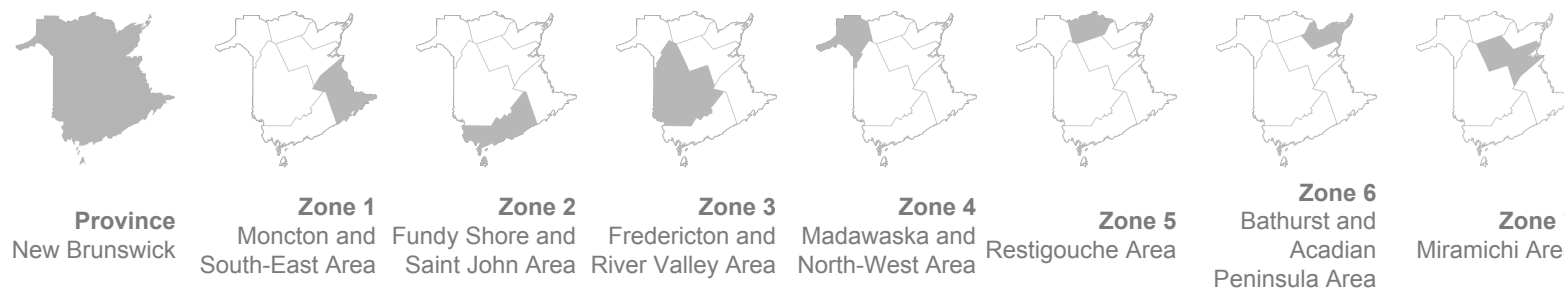


PRIMARY CARE SURVEY

Key Indicators



Attachment

Has a primary care provider (family doctor or nurse practitioner) % 2022	85.4	90.0	86.7	79.9	74.6	83.5	86.2	89.9
Has a personal family doctor % 2022	82.2	87.6	85.4	75.5	70.0	69.2	83.3	86.9
Has a personal nurse practitioner % 2022	3.6	2.8	2.0	4.7	4.6	14.4	2.9	3.1

Accessibility

Can get an appointment with their primary care provider within 5 days % 2022	34.0	28.8	37.9	33.0	39.0	17.0	36.9	45.1
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	Province New Brunswick	Zone 1 Moncton and South-East Area	Zone 2 Fundy Shore and Saint John Area	Zone 3 Fredericton and River Valley Area	Zone 4 Madawaska and North-West Area	Zone 5 Restigouche Area	Zone 6 Bathurst and Acadian Peninsula Area	Zone 7 Miramichi Area
Can get an appointment with their family doctor within 5 days % 2022	34.1	29.4	38.4	32.5	37.8	15.2	36.3	44.7

Use of other health care services because of unavailability of provider

Used one or more other health care services in the last 12 months % 2022	62.6	66.1	60.3	58.3	67.2	63.3	62.9	63.7
Pharmacist % 2022	36.6	38.6	35.1	32.2	39.3	44.3	38.8	37.8
Hospital emergency department % 2022	26.6	23.8	24.2	29.1	40.3	25.7	28.3	28.2
After-hours clinic or a walk-in clinic % 2022	22.3	30.8	20.9	12.3	13.9	28.3	21.1	25.1
Tele-Care 811 % 2022	15.8	17.9	14.6	15.8	13.4	13.2	14.0	16.6
eVisitNB % 2022	14.2	16.8	12.0	14.1	9.0	13.3	11.4	19.6
Another service % 2022	5.0	4.5	4.9	4.9	4.5	5.1	6.1	7.2
Allied health professional % 2022	1.9	2.3	1.4	1.7	3.4	2.6	S	1.5
Specialist % 2022	1.5	1.7	1.2	S	2.6	3.5	2.2	S

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Barriers accessing care

Has trouble finding their way around the health care system % 2022	21.7	22.3	18.3	26.3	19.0	24.2	19.7	17.4
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Chronic health conditions and management

One (1) or more chronic health conditions % 2022	67.5	64.5	65.8	68.1	72.7	71.8	71.6	72.0
Very confident in managing their health condition % 2022	33.1	33.0	35.3	27.7	30.8	31.4	41.0	36.2

About this Table

Content and description

Data on self-reported information regarding the accessibility and experiences in using health care services. Topics include attachment and accessibility to a primary care provider within 5 days, use of other health care services because the primary care provider is not available as well as barriers to health care services and management of chronic health conditions

Why it is important

The results from the Primary Care Survey allows the NBHC to inform citizens and health system stakeholders about the quality of primary health care services from citizens' perspectives. This information can be used to make future improvements to primary health care in the province.

Availability of the data


The information for this data table is available at different geographical levels as well as by demographic groups. More information is available on our [Primary Care Survey](#) page.

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size

 Above-average performance

 Below-average performance