PRIMARY CARE SURVEY

Key Indicators



Province
New Brunswick



Zone 1
Moncton and South-East Area



Zone 2
Fundy Shore and Saint John Area



Zone 3
Fredericton and River Valley Area



Zone 4
Madawaska and North-West Area



Zone 5
Restigouche Area



Zone 6
Bathurst and Acadian Peninsula Area



Zone 7
Miramichi Area

Attachment

Has a primary care provider % | 2025	**72.6**	**80.9**	**78.2**	**56.3**	**68.9**	**73.9**	**75.0**	**71.6**
Has a personal family doctor % | 2025	**67.9**	**77.0**	**74.6**	**51.4**	**59.8**	**62.5**	**69.9**	**68.9**
Has a personal nurse practitioner % | 2025	**5.0**	**4.3**	**3.8**	**5.3**	**9.2**	**11.6**	**5.2**	**3.5**
Registered with NB Health Link % | 2025	**12.3**	**7.7**	**8.9**	**20.0**	**13.5**	**14.1**	**13.0**	**14.9**

Accessibility

	Province New Brunswick	**Zone 1** Moncton and South-East Area	**Zone 2** Fundy Shore and Saint John Area	**Zone 3** Fredericton and River Valley Area	**Zone 4** Madawaska and North-West Area	**Zone 5** Restigouche Area	**Zone 6** Bathurst and Acadian Peninsula Area	**Zone 7** Miramichi Area
Can get an appointment with their primary care provider within 5 days % | 2025	**33.7**	**35.0**	**30.2**	**31.3**	**30.1**	**23.8**	**47.5**	**34.5**
Can get an appointment with their family doctor within 5 days % | 2025	**34.6**	**35.8**	**30.8**	**32.5**	**31.8**	**22.6**	**49.5**	**33.1**

Use of other health care services because of unavailability of provider

Used one or more other health care services in the last 12 months % | 2025	**62.0**	**63.5**	**60.9**	**60.4**	**66.7**	**63.7**	**59.1**	**63.4**
Pharmacist % | 2025	**31.2**	**31.6**	**29.8**	**28.6**	**33.3**	**30.8**	**34.1**	**36.5**
Hospital emergency department % | 2025	**26.1**	**23.2**	**27.9**	**25.2**	**36.7**	**26.0**	**26.3**	**28.3**
After-hours clinic or a walk-in clinic % | 2025	**20.4**	**23.8**	**19.6**	**15.0**	**14.0**	**17.0**	**21.9**	**25.7**
Allied health professional % | 2025	**18.4**	**19.7**	**15.8**	**18.8**	**15.4**	**19.0**	**21.9**	**15.3**
eVisitNB % | 2025	**18.2**	**19.9**	**19.0**	**20.1**	**14.1**	**16.4**	**10.2**	**18.7**
Specialist % | 2025	**16.3**	**17.3**	**14.2**	**14.5**	**18.2**	**18.1**	**18.2**	**17.7**
Tele-Care 811 % | 2025	**8.2**	**8.7**	**7.7**	**8.4**	**7.1**	**7.3**	**7.0**	**10.1**

	Province New Brunswick	**Zone 1** Moncton and South-East Area	**Zone 2** Fundy Shore and Saint John Area	**Zone 3** Fredericton and River Valley Area	**Zone 4** Madawaska and North-West Area	**Zone 5** Restigouche Area	**Zone 6** Bathurst and Acadian Peninsula Area	**Zone 7** Miramichi Area
Another service % | 2025	**8.7**	**10.2**	**6.7**	**7.1**	**11.9**	**7.9**	**7.9**	**11.5**

About this Table

Content and description
Data on self-reported information regarding the accessibility and experiences in using health care services. Topics include attachment and accessibility to a primary care provider within 5 days and use of other health care services because the primary care provider is not available.

Why it is important
The results from the Primary Care Survey allows the NBHC to inform citizens and health system stakeholders about the quality of primary health care services from citizens' perspectives. This information can be used to make future improvements to primary health care in the province.

Availability of the data
The information for this data table is available at different geographical levels as well as by demographic groups. More information is available on our Primary Care Survey page.

Note about demographic groups
In 2023, the NBHC undertook a review of the demographic questions in its surveys to more accurately report on the experience of citizens who identify with particular groups. As such, starting in 2024, all demographic groups (characteristics) have been adjusted to reflect this change. Data tables and indicator pages were adjusted to allow for trending where applicable.

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size

Above-average performance

Below-average performance