PRIMARY CARE SURVEY

Key Indicators



Zone 4
Madawaska and North-West Area



Province
New Brunswick

Attachment

Has a primary care provider % | 2025	**68.9**	**72.6**
Has a personal family doctor % | 2025	**59.8**	**67.9**
Has a personal nurse practitioner % | 2025	**9.2**	**5.0**
Registered with NB Health Link % | 2025	**13.5**	**12.3**

Accessibility

Can get an appointment with their primary care provider within 5 days % | 2025	**30.1**	**33.7**
Can get an appointment with their family doctor within 5 days % | 2025	**31.8**	**34.6**

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Use of other health care services because of unavailability of provider

	Zone 4 Madawaska and North-West Area	Province New Brunswick
Used one or more other health care services in the last 12 months % | 2025	66.7	62.0
Pharmacist % | 2025	33.3	31.2
Hospital emergency department % | 2025	36.7	26.1
After-hours clinic or a walk-in clinic % | 2025	14.0	20.4
Allied health professional % | 2025	15.4	18.4
eVisitNB % | 2025	14.1	18.2
Specialist % | 2025	18.2	16.3
Tele-Care 811 % | 2025	7.1	8.2
Another service % | 2025	11.9	8.7

About this Table

Content and description
Data on self-reported information regarding the accessibility and experiences in using health care services. Topics include attachment and accessibility to a primary care provider within 5 days and use of other health care services because the primary care provider is not available.

Why it is important
The results from the Primary Care Survey allows the NBHC to inform citizens and health system stakeholders about the quality of primary health care services from citizens' perspectives. This information can be used to make future improvements to primary health care in the province.

Availability of the data
The information for this data table is available at different geographical levels as well as by demographic groups. More information is available on our Primary Care Survey page.

Note about demographic groups
In 2023, the NBHC undertook a review of the demographic questions in its surveys to more accurately report on the experience of citizens who identify with particular groups. As such, starting in 2024, all demographic groups (characteristics) have been adjusted to reflect this change. Data tables and indicator pages were adjusted to allow for trending where applicable.

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size

Above-average performance

Below-average performance