

## Citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with the hospital emergency department in the last 12 months

Unit : %

	Year 2023
<b>Province</b>	
New Brunswick	86.1
<b>Health zones</b>	
Zone 1 - Moncton and South-East Area	81.2
Zone 2 - Fundy Shore and Saint John Area	94.1
Zone 3 - Fredericton and River Valley Area	91.2
Zone 4 - Madawaska and North-West Area	80.4
Zone 5 - Restigouche Area	63.0
Zone 6 - Bathurst and Acadian Peninsula Area	75.2
Zone 7 - Miramichi Area	86.9
<b>Age</b>	
18-64	85.1
65 and over	89.4
<b>Gender</b>	
Female	85.7
Male	86.5
<b>2SLGBTQIA+ status</b>	
2SLGBTQIA+	84.0
<b>Language</b>	
Most comfortable in English	90.7

	Year 2023
Most comfortable in French	71.8
Comfortable in both English and French	73.5
<b>Indigenous identity</b>	
Indigenous	86.0
<b>Immigrant</b>	
Immigrants	85.7
<b>Education level</b>	
High school or less	84.6
Postsecondary	86.7
<b>Disability or special need</b>	
Disability or special need	84.5
<b>Household income</b>	
Less than \$30,000	83.4
\$30,000 to less than \$60,000	82.9
\$60,000 or more	89.0
<b>Racialized groups</b>	
Racialized groups	84.2

## About

This indicator is the percentage of citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with the hospital emergency department in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a preference between English or French when receiving health services and who used a hospital emergency department in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with the emergency department at the hospital, how often did you receive the services in the language you preferred?

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Unit	Interpretation	NBHC code
%	Higher is better	PC_LINED_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size