

Citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with the hospital emergency department in the last 12 months

Unit : %

	Year 2024	Year 2023
Province		
New Brunswick	89.8	86.1
Health zones		
Zone 1 - Moncton and South-East Area	88.4	81.2
Zone 2 - Fundy Shore and Saint John Area	96.0	94.1
Zone 3 - Fredericton and River Valley Area	95.4	91.2
Zone 4 - Madawaska and North-West Area	86.4	80.4
Zone 5 - Restigouche Area	63.8	63.0
Zone 6 - Bathurst and Acadian Peninsula Area	77.9	75.2
Zone 7 - Miramichi Area	82.4	86.9
Age		
18-64	89.1	85.1
65 and over	92.0	89.4
Gender		
Female	89.3	85.7
Male	90.1	86.5
2SLGBTQIA+ status		
2SLGBTQIA+	93.1	84.0
Language		
Most comfortable in English	94.4	90.7

	Year 2024	Year 2023
Most comfortable in French	78.4	71.8
Comfortable in both English and French	58.6	73.5
Indigenous identity		
Indigenous	93.4	86.0
Immigrant		
Immigrants	87.4	85.7
Education level		
High school or less	87.5	84.6
Postsecondary	90.4	86.7
Disability or special need		
Disability or special need	92.0	84.5
Household income		
Less than \$30,000	86.0	83.4
\$30,000 to less than \$60,000	86.9	82.9
\$60,000 or more	92.8	89.0
Racialized groups		
Racialized groups	83.1	84.2

About

This indicator is the percentage of citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with the hospital emergency department in the last 12 months.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a preference between English or French when receiving health services and who used a hospital emergency department in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with the emergency department at the hospital, how often did you receive the services in the language you preferred?

Unit	Interpretation	NBHC code
%	Higher is better	PC_LINED_1

Caption

n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size