

## Citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with the hospital emergency department in the last 12 months

Unit : %

	Year 2024	Year 2023
<b>Province</b>		
New Brunswick	89.8	86.1
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	88.4	81.2
Zone 2 - Fundy Shore and Saint John Area	96.0	94.1
Zone 3 - Fredericton and River Valley Area	95.4	91.2
Zone 4 - Madawaska and North-West Area	86.4	80.4
Zone 5 - Restigouche Area	63.8	63.0
Zone 6 - Bathurst and Acadian Peninsula Area	77.9	75.2
Zone 7 - Miramichi Area	82.4	86.9
<b>Age</b>		
18-64	89.1	85.1
65 and over	92.0	89.4
<b>Gender</b>		
Female	89.3	85.7
Male	90.1	86.5
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	93.1	84.0
<b>Language</b>		
Most comfortable in English	94.4	90.7

	Year 2024	Year 2023
Most comfortable in French	78.4	71.8
Comfortable in both English and French	58.6	73.5
<b>Indigenous identity</b>		
Indigenous	93.4	86.0
<b>Immigrant</b>		
Immigrants	87.4	85.7
<b>Education level</b>		
High school or less	87.5	84.6
Postsecondary	90.4	86.7
<b>Disability or special need</b>		
Disability or special need	92.0	84.5
<b>Household income</b>		
Less than \$30,000	86.0	83.4
\$30,000 to less than \$60,000	86.9	82.9
\$60,000 or more	92.8	89.0
<b>Racialized groups</b>		
Racialized groups	83.1	84.2

## About

This indicator is the percentage of citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with the hospital emergency department in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a preference between English or French when receiving health services and who used a hospital emergency department in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with the emergency department at the hospital, how often did you receive the services in the language you preferred?

Unit	Interpretation	NBHC code
%	Higher is better	PC_LINED_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size