

## Citizens with a preference for English who reported that they always received services in their preferred official language during their interactions with the hospital emergency department in the last 12 months

Unit : %

	Year 2024	Year 2023
<b>Province</b>		
New Brunswick	93.9	91.0
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	92.5	86.6
Zone 2 - Fundy Shore and Saint John Area	97.4	94.7
Zone 3 - Fredericton and River Valley Area	96.7	94.6
Zone 4 - Madawaska and North-West Area	S	S
Zone 5 - Restigouche Area	69.4	71.6
Zone 6 - Bathurst and Acadian Peninsula Area	S	S
Zone 7 - Miramichi Area	89.9	95.7
<b>Age</b>		
18-64	93.8	90.8
65 and over	94.3	91.8
<b>Gender</b>		
Female	92.9	90.9
Male	95.0	91.2
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	96.8	88.5
<b>Language</b>		
Most comfortable in English	94.4	90.9

	Year 2024	Year 2023
Most comfortable in French	S	S
Comfortable in both English and French	S	S
<b>Indigenous identity</b>		
Indigenous	93.7	89.1
<b>Immigrant</b>		
Immigrants	95.7	89.0
<b>Education level</b>		
High school or less	91.0	86.3
Postsecondary	94.9	93.2
<b>Disability or special need</b>		
Disability or special need	92.6	88.2
<b>Household income</b>		
Less than \$30,000	91.6	85.5
\$30,000 to less than \$60,000	91.9	87.5
\$60,000 or more	96.2	95.6
<b>Racialized groups</b>		
Racialized groups	90.6	90.5

## About

This indicator is the percentage of citizens with a preference for English who reported that they always received services in their preferred official language during their interactions with the hospital emergency department in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a preference for English when receiving health services and who used a hospital emergency department in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with the emergency department at the hospital, how often did you receive the services in the language you preferred?

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Unit	Interpretation	NBHC code
%	Higher is better	PC_LINED_2

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size