

## Citizens with a preference for English who reported that they always received services in their preferred official language during their interactions with the hospital emergency department in the last 12 months

Unit : %

	Year 2023
<b>Province</b>	
New Brunswick	91.0
<b>Health zones</b>	
Zone 1 - Moncton and South-East Area	86.6
Zone 2 - Fundy Shore and Saint John Area	94.7
Zone 3 - Fredericton and River Valley Area	94.6
Zone 4 - Madawaska and North-West Area	S
Zone 5 - Restigouche Area	71.6
Zone 6 - Bathurst and Acadian Peninsula Area	S
Zone 7 - Miramichi Area	95.7
<b>Age</b>	
18-64	90.8
65 and over	91.8
<b>Gender</b>	
Female	90.9
Male	91.2
<b>2SLGBTQIA+ status</b>	
2SLGBTQIA+	88.5
<b>Language</b>	
Most comfortable in English	90.9

	Year 2023
Most comfortable in French	S
Comfortable in both English and French	S
<b>Indigenous identity</b>	
Indigenous	<b>89.1</b>
<b>Immigrant</b>	
Immigrants	<b>89.0</b>
<b>Education level</b>	
High school or less	<b>86.3</b>
Postsecondary	<b>93.2</b>
<b>Disability or special need</b>	
Disability or special need	<b>88.2</b>
<b>Household income</b>	
Less than \$30,000	<b>85.5</b>
\$30,000 to less than \$60,000	<b>87.5</b>
\$60,000 or more	<b>95.6</b>
<b>Racialized groups</b>	
Racialized groups	<b>90.5</b>

### About

This indicator is the percentage of citizens with a preference for English who reported that they always received services in their preferred official language during their interactions with the hospital emergency department in the last 12 months.

### Source

Primary Health Survey and Primary Care Survey

### Calculations

This indicator is based on respondents who have a preference for English when receiving health services and who used a hospital emergency department in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with the emergency department at the hospital, how often did you receive the services in the language you preferred?

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Unit	Interpretation	NBHC code
%	Higher is better	PC_LINED_2

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size