

## Citizens with a preference for French who reported that they always received services in their preferred official language during their interactions with the hospital emergency department in the last 12 months

Unit : %

	Year 2024	Year 2023
<b>Province</b>		
New Brunswick	76.8	69.9
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	74.7	62.5
Zone 2 - Fundy Shore and Saint John Area	S	S
Zone 3 - Fredericton and River Valley Area	S	S
Zone 4 - Madawaska and North-West Area	89.0	81.4
Zone 5 - Restigouche Area	58.3	54.1
Zone 6 - Bathurst and Acadian Peninsula Area	80.2	80.8
Zone 7 - Miramichi Area	S	S
<b>Age</b>		
18-64	72.9	65.0
65 and over	86.4	83.0
<b>Gender</b>		
Female	78.6	68.1
Male	74.7	71.6
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	S	S
<b>Language</b>		
Most comfortable in English	S	S

	Year 2024	Year 2023
Most comfortable in French	78.5	71.3
Comfortable in both English and French	S	S
<b>Indigenous identity</b>		
Indigenous	S	S
<b>Immigrant</b>		
Immigrants	S	S
<b>Education level</b>		
High school or less	77.7	78.8
Postsecondary	76.4	65.8
<b>Disability or special need</b>		
Disability or special need	89.2	S
<b>Household income</b>		
Less than \$30,000	72.4	76.9
\$30,000 to less than \$60,000	73.9	71.8
\$60,000 or more	80.1	64.7
<b>Racialized groups</b>		
Racialized groups	S	S

## About

This indicator is the percentage of citizens with a preference for French who reported that they always received services in their preferred official language during their interactions with the hospital emergency department in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a preference for French when receiving health services and who used a hospital emergency department in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with the emergency department at the hospital, how often did you receive the services in the language you preferred?

Unit	Interpretation	NBHC code
%	Higher is better	PC_LINED_3

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size