

# Citizens with a preference for English or French who reported that they had always received services in their preferred official language during their interactions with their primary care provider in the last 12 months

Unit: %

	Year 2024	Year 2023
Province		
New Brunswick	96.6	95.1
Health zones		
Zone 1 - Moncton and South-East Area	95.8	94.1
Zone 2 - Fundy Shore and Saint John Area	99.0	97.8
Zone 3 - Fredericton and River Valley Area	97.7	96.1
Zone 4 - Madawaska and North-West Area	95.4	96.1
Zone 5 - Restigouche Area	88.3	89.5
Zone 6 - Bathurst and Acadian Peninsula Area	95.7	92.9
Zone 7 - Miramichi Area	92.8	91.5
Age		
18-64	96.4	95.2
65 and over	97.0	95.0
Gender		
Female	96.8	94.9
Male	96.3	95.4
2SLGBTQIA+ status		
2SLGBTQIA+	96.6	93.0
Language		
Most comfortable in English	98.0	95.9



	Year 2024	Year 2023
Most comfortable in French	93.9	93.5
Comfortable in both English and French	87.4	90.5
Indigenous identity		
Indigenous	98.4	87.7
Immigrant		
Immigrants	94.6	93.0
Education level		
High school or less	96.4	93.6
Postsecondary	96.8	95.8
Disability or special need		
Disability or special need	95.4	94.0
Household income		
Less than \$30,000	95.3	91.6
\$30,000 to less than \$60,000	96.0	95.8
\$60,000 or more	97.1	95.8
Racialized groups		
Racialized groups	94.7	93.1



### **About**

This indicator is the percentage of citizens with a preference for English or French who reported that they had always received services in their preferred official language during their interactions with their primary care provider in the last 12 months.

### Source

Primary Health Survey and Primary Care Survey

# **Calculations**

This indicator is based on respondents who have a preference between English or French when receiving health services and who have a family doctor or a nurse practitioner and consulted with them in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with your family doctor or nurse practitioner, how often did you receive the services in the language you preferred?

# **Notes**

This indicator has replaced PC\_LDCCH\_1, which was previously available on our Web site, due to changes in our calculation methodology for the primary care survey.

Unit	Interpretation	NBHC code
%	Higher is better	PC LINFD 1

# Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size