

## Citizens with a preference for English or French who reported that they had always received services in their preferred official language during their interactions with their primary care provider in the last 12 months

Unit : %

	Year 2024	Year 2023
<b>Province</b>		
New Brunswick	96.6	95.1
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	95.8	94.1
Zone 2 - Fundy Shore and Saint John Area	99.0	97.8
Zone 3 - Fredericton and River Valley Area	97.7	96.1
Zone 4 - Madawaska and North-West Area	95.4	96.1
Zone 5 - Restigouche Area	88.3	89.5
Zone 6 - Bathurst and Acadian Peninsula Area	95.7	92.9
Zone 7 - Miramichi Area	92.8	91.5
<b>Age</b>		
18-64	96.4	95.2
65 and over	97.0	95.0
<b>Gender</b>		
Female	96.8	94.9
Male	96.3	95.4
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	96.6	93.0
<b>Language</b>		
Most comfortable in English	98.0	95.9

	Year 2024	Year 2023
Most comfortable in French	93.9	93.5
Comfortable in both English and French	87.4	90.5
<b>Indigenous identity</b>		
Indigenous	98.4	87.7
<b>Immigrant</b>		
Immigrants	94.6	93.0
<b>Education level</b>		
High school or less	96.4	93.6
Postsecondary	96.8	95.8
<b>Disability or special need</b>		
Disability or special need	95.4	94.0
<b>Household income</b>		
Less than \$30,000	95.3	91.6
\$30,000 to less than \$60,000	96.0	95.8
\$60,000 or more	97.1	95.8
<b>Racialized groups</b>		
Racialized groups	94.7	93.1

## About

This indicator is the percentage of citizens with a preference for English or French who reported that they had always received services in their preferred official language during their interactions with their primary care provider in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a preference between English or French when receiving health services and who have a family doctor or a nurse practitioner and consulted with them in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with your family doctor or nurse practitioner, how often did you receive the services in the language you preferred?

## Notes

This indicator has replaced PC\_LDCCH\_1, which was previously available on our Web site, due to changes in our calculation methodology for the primary care survey.

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Unit	Interpretation	NBHC code
%	Higher is better	PC_LINFD_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size