

Citizens in their preferred official language during their interactions in the official language they preferred during their interactions with NB Health Link in the last 12 months

Unit : %

	Year 2023
Province	
New Brunswick	85.9
Health zones	
Zone 1 - Moncton and South-East Area	95.6
Zone 2 - Fundy Shore and Saint John Area	S
Zone 3 - Fredericton and River Valley Area	82.6
Zone 4 - Madawaska and North-West Area	S
Zone 5 - Restigouche Area	S
Zone 6 - Bathurst and Acadian Peninsula Area	S
Zone 7 - Miramichi Area	S
Age	
18-64	83.5
65 and over	94.4
Gender	
Female	87.6
Male	83.6
2SLGBTQIA+ status	
2SLGBTQIA+	S
Language	
Most comfortable in English	93.3

	Year 2023
Most comfortable in French	S
Comfortable in both English and French	S
Indigenous identity	
Indigenous	S
Immigrant	
Immigrants	S
Education level	
High school or less	80.9
Postsecondary	88.3
Disability or special need	
Disability or special need	S
Household income	
Less than \$30,000	S
\$30,000 to less than \$60,000	91.6
\$60,000 or more	83.7
Racialized groups	
Racialized groups	S

About

This indicator is the percentage of citizens in their preferred official language during their interactions in the official language they preferred during their interactions with NB Health Link in the last 12 months.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a preference between English or French when receiving health services and who are registered with NB Health Link and used it in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with NB Health Link, how often did you receive the services in the language you preferred?

Unit	Interpretation	NBHC code
%	Higher is better	PC_LINHL_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size