Citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with NB Health Link in the last 12 months

Unit : %

	Year 2025
Province	
New Brunswick	**90.2**
Health zones	
Zone 1 - Moncton and South-East Area	**87.7**
Zone 2 - Fundy Shore and Saint John Area	S
Zone 3 - Fredericton and River Valley Area	**94.3**
Zone 4 - Madawaska and North-West Area	S
Zone 5 - Restigouche Area	S
Zone 6 - Bathurst and Acadian Peninsula Area	**82.4**
Zone 7 - Miramichi Area	S
Age	
18-64	**89.3**
65 and over	**92.2**
Gender	
Female	**89.4**
Male	**91.0**
2SLGBTQIA+ status	
2SLGBTQIA+	S
Language	
Most comfortable in English	**92.7**

	Year 2025
Most comfortable in French	**82.6**
Comfortable in both English and French	S
Indigenous identity	
Indigenous	S
Immigrant	
Immigrants	**88.1**
Education level	
High school or less	**92.5**
Postsecondary	**88.7**
Disability or special need	
Disability or special need	S
Household income	
Less than $30,000	**80.4**
$30,000 to less than $60,000	**90.4**
$60,000 or more	**94.2**
Racialized groups	
Racialized groups	**83.5**

About

This indicator is the percentage of citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with NB Health Link in the last 12 months.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a preference between English or French when receiving health services and who are registered with NB Health Link and used it in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with NB Health Link, how often did you receive the services in the language you preferred?

Unit	Interpretation	NBHC code
%	Higher is better	PC_LINHL_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size