

## Citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with other services in the last 12 months

Unit : %

	Year 2024	Year 2023
<b>Province</b>		
New Brunswick	87.7	87.9
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	80.3	86.2
Zone 2 - Fundy Shore and Saint John Area	99.2	94.2
Zone 3 - Fredericton and River Valley Area	95.7	90.4
Zone 4 - Madawaska and North-West Area	80.5	77.6
Zone 5 - Restigouche Area	68.7	76.3
Zone 6 - Bathurst and Acadian Peninsula Area	74.2	84.7
Zone 7 - Miramichi Area	73.3	86.7
<b>Age</b>		
18-64	87.4	87.7
65 and over	88.3	88.6
<b>Gender</b>		
Female	86.9	87.1
Male	88.6	90.1
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	S	S
<b>Language</b>		
Most comfortable in English	95.1	92.8

	Year 2024	Year 2023
Most comfortable in French	64.3	73.5
Comfortable in both English and French	S	S
<b>Indigenous identity</b>		
Indigenous	S	S
<b>Immigrant</b>		
Immigrants	88.3	81.8
<b>Education level</b>		
High school or less	89.8	90.0
Postsecondary	87.0	87.3
<b>Disability or special need</b>		
Disability or special need	85.8	95.2
<b>Household income</b>		
Less than \$30,000	86.0	90.6
\$30,000 to less than \$60,000	84.1	85.5
\$60,000 or more	89.8	89.8
<b>Racialized groups</b>		
Racialized groups	79.1	76.1

## About

This indicator is the percentage of citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with other services in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a preference between English or French when receiving health services and who used other services in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with the other services, how often did you receive the services in the language you preferred?

Unit	Interpretation	NBHC code
%	Higher is better	PC_LINOT_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size