

# Citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with other services in the last 12 months

Unit: %

	Year 2023
Province	
New Brunswick	87.9
Health zones	
Zone 1 - Moncton and South-East Area	86.2
Zone 2 - Fundy Shore and Saint John Area	94.2
Zone 3 - Fredericton and River Valley Area	90.4
Zone 4 - Madawaska and North-West Area	77.6
Zone 5 - Restigouche Area	76.3
Zone 6 - Bathurst and Acadian Peninsula Area	84.7
Zone 7 - Miramichi Area	86.7
Age	
18-64	87.7
65 and over	88.6
Gender	
Female	87.1
Male	90.1
2SLGBTQIA+ status	
2SLGBTQIA+	S
Language	
Most comfortable in English	92.8
MOST COMMOTABLE III EIIGIISII	92.0



	Year 2023
Most comfortable in French	73.5
Comfortable in both English and French	S
Indigenous identity	
Indigenous	S
Immigrant	
Immigrants	81.8
Education level	
High school or less	90.0
Postsecondary	87.3
Disability or special need	
Disability or special need	95.2
Household income	
Less than \$30,000	90.6
\$30,000 to less than \$60,000	85.5
\$60,000 or more	89.8
Racialized groups	
Racialized groups	76.1



### **About**

This indicator is the percentage of citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with other services in the last 12 months.

#### Source

Primary Health Survey and Primary Care Survey

## **Calculations**

This indicator is based on respondents who have a preference between English or French when receiving health services and who used other services in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with the other services, how often did you receive the services in the language you preferred?

Unit	Interpretation	NBHC code
%	Higher is better	PC_LINOT_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size