

## Citizens with a preference for English who reported that they always received services in their preferred official language during their interactions with other services in the last 12 months

Unit : %

	Year 2024	Year 2023
<b>Province</b>		
New Brunswick	94.7	92.6
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	89.1	92.1
Zone 2 - Fundy Shore and Saint John Area	100.0	94.2
Zone 3 - Fredericton and River Valley Area	96.5	92.4
Zone 4 - Madawaska and North-West Area	S	S
Zone 5 - Restigouche Area	S	S
Zone 6 - Bathurst and Acadian Peninsula Area	S	S
Zone 7 - Miramichi Area	83.3	S
<b>Age</b>		
18-64	95.7	93.8
65 and over	92.1	89.7
<b>Gender</b>		
Female	94.4	93.9
Male	95.1	91.9
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	S	S
<b>Language</b>		
Most comfortable in English	95.1	93.0

	Year 2024	Year 2023
Most comfortable in French	n/a	S
Comfortable in both English and French	S	S
<b>Indigenous identity</b>		
Indigenous	S	S
<b>Immigrant</b>		
Immigrants	S	85.4
<b>Education level</b>		
High school or less	94.2	90.5
Postsecondary	94.8	93.1
<b>Disability or special need</b>		
Disability or special need	93.4	97.3
<b>Household income</b>		
Less than \$30,000	92.6	93.6
\$30,000 to less than \$60,000	91.5	91.6
\$60,000 or more	97.5	94.4
<b>Racialized groups</b>		
Racialized groups	S	S

## About

This indicator is the percentage of citizens with a preference for English who reported that they always received services in their preferred official language during their interactions with other services in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a preference for English when receiving health services and who used other services in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with the other services, how often did you receive the services in the language you preferred?

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Unit	Interpretation	NBHC code
%	Higher is better	PC_LINOT_2

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size