Citizens with a preference for English who reported that they always received services in their preferred official language during their interactions with other services in the last 12 months

Unit : %

	Year 2024	Year 2023
Province		
New Brunswick	**94.7**	**92.6**
Health zones		
Zone 1 - Moncton and South-East Area	**89.1**	**92.1**
Zone 2 - Fundy Shore and Saint John Area	**100.0**	**94.2**
Zone 3 - Fredericton and River Valley Area	**96.5**	**92.4**
Zone 4 - Madawaska and North-West Area	S	S
Zone 5 - Restigouche Area	S	S
Zone 6 - Bathurst and Acadian Peninsula Area	S	S
Zone 7 - Miramichi Area	**83.3**	S
Age		
18-64	**95.7**	**93.8**
65 and over	**92.1**	**89.7**
Gender		
Female	**94.4**	**93.9**
Male	**95.1**	**91.9**
2SLGBTQIA+ status		
2SLGBTQIA+	S	S
Language		
Most comfortable in English	**95.1**	**93.0**

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	Year 2024	Year 2023
Most comfortable in French	n/a	S
Comfortable in both English and French	S	S

Indigenous identity

Indigenous	S	S

Immigrant

Immigrants	S	85.4

Education level

High school or less	94.2	90.5
Postsecondary	94.8	93.1

Disability or special need

Disability or special need	93.4	97.3

Household income

Less than $30,000	92.6	93.6
$30,000 to less than $60,000	91.5	91.6
$60,000 or more	97.5	94.4

Racialized groups

Racialized groups	S	S

About

This indicator is the percentage of citizens with a preference for English who reported that they always received services in their preferred official language during their interactions with other services in the last 12 months.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a preference for English when receiving health services and who used other services in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with the other services, how often did you receive the services in the language you preferred?

Unit	Interpretation	NBHC code
%	Higher is better	PC_LINOT_2

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size