

Citizens with a preference for English who reported that they always received services in their preferred official language during their interactions with other services in the last 12 months

Unit: %

Year 2024	Year 2023
94.7	92.6
89.1	92.1
100.0	94.2
96.5	92.4
S	S
S	S
S	S
83.3	S
95.7	93.8
92.1	89.7
94.4	93.9
95.1	91.9
S	S
95.1	93.0
	94.7 89.1 100.0 96.5 S S S 95.7 92.1 94.4 95.1



Most comfortable in French n/a S Comfortable in both English and French S S Indigenous identity Indigenous S S Immigrant S		Year 2024	Year 2023
Indigenous identity Immigrant Immigrants S 85.4 Education level High school or less 94.2 90.5 Postsecondary 94.8 93.1 Disability or special need Disability or special need 93.4 97.3 Household income Less than \$30,000 92.6 93.6 \$30,000 to less than \$60,000 91.5 91.6 \$60,000 or more 97.5 94.4 Racialized groups	Most comfortable in French	n/a	S
Indigenous S S Immigrant S 85.4 Education level S 85.4 Education level S Postsecondary 94.2 90.5 Postsecondary 94.8 93.1 Disability or special need 93.4 97.3 Household income Less than \$30,000 92.6 93.6 \$30,000 to less than \$60,000 91.5 91.6 \$60,000 or more 97.5 94.4 Racialized groups	Comfortable in both English and French	S	S
Immigrant S 85.4 Education level S 85.4 High school or less 94.2 90.5 Postsecondary 94.8 93.1 Disability or special need Disability or special need 93.4 97.3 Household income Eess than \$30,000 92.6 93.6 \$30,000 to less than \$60,000 91.5 91.6 \$60,000 or more 97.5 94.4 Racialized groups	Indigenous identity		
Education level S 85.4 High school or less 94.2 90.5 Postsecondary 94.8 93.1 Disability or special need Disability or special need 93.4 97.3 Household income Less than \$30,000 92.6 93.6 \$30,000 to less than \$60,000 91.5 91.6 \$60,000 or more 97.5 94.4 Racialized groups	Indigenous	S	S
Education level High school or less 94.2 90.5 Postsecondary 94.8 93.1 Disability or special need Disability or special need 93.4 97.3 Household income Less than \$30,000 92.6 93.6 \$30,000 to less than \$60,000 91.5 91.6 \$60,000 or more 97.5 94.4 Racialized groups	Immigrant		
High school or less 94.2 90.5 Postsecondary 94.8 93.1 Disability or special need Bisability or special need 93.4 97.3 Household income Less than \$30,000 92.6 93.6 \$30,000 to less than \$60,000 91.5 91.6 \$60,000 or more 97.5 94.4 Racialized groups	Immigrants	S	85.4
Postsecondary 94.8 93.1 Disability or special need Disability or special need 93.4 97.3 Household income Less than \$30,000 92.6 93.6 \$30,000 to less than \$60,000 91.5 91.6 \$60,000 or more 97.5 94.4 Racialized groups	Education level		
Disability or special need Disability or special need 93.4 97.3 Household income Less than \$30,000 92.6 93.6 \$30,000 to less than \$60,000 91.5 91.6 \$60,000 or more 97.5 94.4 Racialized groups	High school or less	94.2	90.5
Disability or special need 93.4 97.3 Household income Less than \$30,000 92.6 93.6 \$30,000 to less than \$60,000 91.5 91.6 \$60,000 or more 97.5 94.4 Racialized groups	Postsecondary	94.8	93.1
Household income Less than \$30,000 92.6 93.6 \$30,000 to less than \$60,000 91.5 91.6 \$60,000 or more 97.5 94.4 Racialized groups	Disability or special need		
Less than \$30,000 92.6 93.6 \$30,000 to less than \$60,000 91.5 91.6 \$60,000 or more 97.5 94.4 Racialized groups	Disability or special need	93.4	97.3
\$30,000 to less than \$60,000 91.5 91.6 \$60,000 or more 97.5 94.4 Racialized groups	Household income		
\$60,000 or more 97.5 94.4 Racialized groups	Less than \$30,000	92.6	93.6
Racialized groups	\$30,000 to less than \$60,000	91.5	91.6
	\$60,000 or more	97.5	94.4
Racialized groups S S	Racialized groups		
	Racialized groups	S	S



About

This indicator is the percentage of citizens with a preference for English who reported that they always received services in their preferred official language during their interactions with other services in the last 12 months.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a preference for English when receiving health services and who used other services in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with the other services, how often did you receive the services in the language you preferred?

Unit	Interpretation	NBHC code
%	Higher is better	PC_LINOT_2

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size