

# Citizens with a preference for English who reported that they always received services in their preferred official language during their interactions with other services in the last 12 months

Unit: %

<b>Year</b> 2024	<b>Year</b> 2023
94.7	92.6
89.1	92.1
100.0	94.2
96.5	92.4
S	S
S	S
S	S
83.3	S
95.7	93.8
92.1	89.7
94.4	93.9
95.1	91.9
S	S
95.1	93.0
	94.7  89.1  100.0  96.5  S  S  S  95.7  92.1  94.4  95.1



	Year 2024	<b>Year</b> 2023
Most comfortable in French	n/a	S
Comfortable in both English and French	S	S
Indigenous identity		
Indigenous	S	S
Immigrant		
Immigrants	S	85.4
Education level		
High school or less	94.2	90.5
Postsecondary	94.8	93.1
Disability or special need		
Disability or special need	93.4	97.3
Household income		
Less than \$30,000	92.6	93.6
\$30,000 to less than \$60,000	91.5	91.6
\$60,000 or more	97.5	94.4
Racialized groups		
Racialized groups	S	S



## **About**

This indicator is the percentage of citizens with a preference for English who reported that they always received services in their preferred official language during their interactions with other services in the last 12 months.

### Source

Primary Health Survey and Primary Care Survey

# **Calculations**

This indicator is based on respondents who have a preference for English when receiving health services and who used other services in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with the other services, how often did you receive the services in the language you preferred?

Unit	Interpretation	NBHC code
%	Higher is better	PC_LINOT_2

# Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size