

# Citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with a pharmacist in the last 12 months

Unit: %

But the	Year 2023
Province	
New Brunswick	89.9
Health zones	
Zone 1 - Moncton and South-East Area	82.4
Zone 2 - Fundy Shore and Saint John Area	97.8
Zone 3 - Fredericton and River Valley Area	93.6
Zone 4 - Madawaska and North-West Area	81.3
Zone 5 - Restigouche Area	80.1
Zone 6 - Bathurst and Acadian Peninsula Area	90.5
Zone 7 - Miramichi Area	92.1
Age	
18-64	88.6
65 and over	93.1
Gender	
Female	89.7
Male	90.5
2SLGBTQIA+ status	
2SLGBTQIA+	88.6
Language	
	97.3
Most comfortable in English	97.3



	Year 2023
Most comfortable in French	71.0
Comfortable in both English and French	67.7
Indigenous identity	
Indigenous	85.2
Immigrant	
Immigrants	91.5
Education level	
High school or less	92.2
Postsecondary	89.2
Disability or special need	
Disability or special need	85.4
Household income	
Less than \$30,000	90.8
\$30,000 to less than \$60,000	90.1
\$60,000 or more	89.5
Racialized groups	
Racialized groups	87.5



### **About**

This indicator is the percentage of citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with a pharmacist in the last 12 months.

#### Source

Primary Health Survey and Primary Care Survey

## **Calculations**

This indicator is based on respondents who have a preference between English or French when receiving health services and who had a consultation with a pharmacist in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with the pharmacist, how often did you receive the services in the language you preferred?

Unit	<b>Interpretation</b>	NBHC code
%	Higher is better	PC_LINPY_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size