

## Citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with a pharmacist in the last 12 months

Unit : %

	Year 2024	Year 2023
<b>Province</b>		
New Brunswick	91.4	89.9
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	81.3	82.4
Zone 2 - Fundy Shore and Saint John Area	98.4	97.8
Zone 3 - Fredericton and River Valley Area	95.3	93.6
Zone 4 - Madawaska and North-West Area	87.5	81.3
Zone 5 - Restigouche Area	85.5	80.1
Zone 6 - Bathurst and Acadian Peninsula Area	92.0	90.5
Zone 7 - Miramichi Area	95.5	92.1
<b>Age</b>		
18-64	91.1	88.6
65 and over	92.1	93.1
<b>Gender</b>		
Female	90.1	89.7
Male	93.2	90.5
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	90.6	88.6
<b>Language</b>		
Most comfortable in English	97.8	97.3

	Year 2024	Year 2023
Most comfortable in French	74.8	71.0
Comfortable in both English and French	66.1	67.7
<b>Indigenous identity</b>		
Indigenous	93.4	85.2
<b>Immigrant</b>		
Immigrants	87.2	91.5
<b>Education level</b>		
High school or less	94.1	92.2
Postsecondary	90.3	89.2
<b>Disability or special need</b>		
Disability or special need	92.3	85.4
<b>Household income</b>		
Less than \$30,000	90.8	90.8
\$30,000 to less than \$60,000	89.1	90.1
\$60,000 or more	92.0	89.5
<b>Racialized groups</b>		
Racialized groups	85.1	87.5

## About

This indicator is the percentage of citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with a pharmacist in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a preference between English or French when receiving health services and who had a consultation with a pharmacist in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with the pharmacist, how often did you receive the services in the language you preferred?

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Unit	Interpretation	NBHC code
%	Higher is better	PC_LINPY_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size