

# Citizens with a preference for English who reported that they always received services in their preferred official language during their interactions a pharmacist in the last 12 months

Unit: %

	Year 2024	Year 2023
Province		
New Brunswick	97.1	97.3
Health zones		
Zone 1 - Moncton and South-East Area	95.0	96.1
Zone 2 - Fundy Shore and Saint John Area	99.1	98.2
Zone 3 - Fredericton and River Valley Area	97.6	98.1
Zone 4 - Madawaska and North-West Area	S	S
Zone 5 - Restigouche Area	93.7	100.0
Zone 6 - Bathurst and Acadian Peninsula Area	S	94.6
Zone 7 - Miramichi Area	98.3	96.8
Age		
18-64	97.3	97.5
65 and over	96.7	96.9
Gender		
Female	96.7	97.3
Male	97.9	97.3
2SLGBTQIA+ status		
2SLGBTQIA+	94.3	98.0
Language		
Most comfortable in English	97.8	97.6



Most comfortable in French         S         S           Comfortable in both English and French         71.2         S           Indigenous identity         Indigenous         98.0         90.8           Immigrant         Immigrants         95.8         95.8           Education level         High school or less         97.0         95.8           Postsecondary         97.1         97.2           Disability or special need         96.2         94.1           Household income         Less than \$30,000         95.8         97.2           \$30,000 to less than \$60,000         95.8         97.2           Racialized groups         91.6         97.9		Year 2024	Year 2023
Indigenous identity         Inmigrant       Immigrants         Immigrants       95.5       95.8         Education level       High school or less       97.0       95.8         Postsecondary       97.1       97.9         Disability or special need         Disability or special need       96.2       94.1         Household income         Less than \$30,000       95.8       97.2         \$30,000 to less than \$60,000       94.2       96.4         \$60,000 or more       98.2       97.7         Racialized groups	Most comfortable in French	S	S
Immigrant       Immigrants       95.5       95.8         Education level         High school or less       97.0       95.8         Postsecondary       97.1       97.9         Disability or special need         Disability or special need       96.2       94.1         Household income         Less than \$30,000       95.8       97.2         \$30,000 to less than \$60,000       94.2       96.4         \$60,000 or more       98.2       97.7         Racialized groups	Comfortable in both English and French	71.2	S
Immigrant         Immigrants       95.5       95.8         Education level       High school or less       97.0       95.8         Postsecondary       97.1       97.9         Disability or special need       Usability or special need       96.2       94.1         Household income       Less than \$30,000       95.8       97.2         \$30,000 to less than \$60,000       94.2       96.4         \$60,000 or more       98.2       97.7         Racialized groups	Indigenous identity		
Immigrants       95.5       95.8         Education level       97.0       95.8         High school or less       97.1       97.9         Postsecondary       97.1       97.9         Disability or special need       96.2       94.1         Household income       95.8       97.2         Less than \$30,000       95.8       97.2         \$30,000 to less than \$60,000       94.2       96.4         \$60,000 or more       98.2       97.7         Racialized groups	Indigenous	98.0	90.8
Education level         High school or less       97.0       95.8         Postsecondary       97.1       97.9         Disability or special need         Disability or special need       96.2       94.1         Household income         Less than \$30,000       95.8       97.2         \$30,000 to less than \$60,000       94.2       96.4         \$60,000 or more       98.2       97.7         Racialized groups	Immigrant		
High school or less       97.0       95.8         Postsecondary       97.1       97.9         Disability or special need         Disability or special need       96.2       94.1         Household income         Less than \$30,000       95.8       97.2         \$30,000 to less than \$60,000       94.2       96.4         \$60,000 or more       98.2       97.7         Racialized groups	Immigrants	95.5	95.8
Postsecondary       97.1       97.9         Disability or special need         Disability or special need       96.2       94.1         Household income         Less than \$30,000       95.8       97.2         \$30,000 to less than \$60,000       94.2       96.4         \$60,000 or more       98.2       97.7         Racialized groups	Education level		
Disability or special need         Disability or special need       96.2       94.1         Household income         Less than \$30,000       95.8       97.2         \$30,000 to less than \$60,000       94.2       96.4         \$60,000 or more       98.2       97.7         Racialized groups	High school or less	97.0	95.8
Disability or special need       96.2       94.1         Household income         Less than \$30,000       95.8       97.2         \$30,000 to less than \$60,000       94.2       96.4         \$60,000 or more       98.2       97.7         Racialized groups	Postsecondary	97.1	97.9
Household income  Less than \$30,000 95.8 97.2  \$30,000 to less than \$60,000 94.2 96.4  \$60,000 or more 98.2 97.7  Racialized groups	Disability or special need		
Less than \$30,000       95.8       97.2         \$30,000 to less than \$60,000       94.2       96.4         \$60,000 or more       98.2       97.7         Racialized groups	Disability or special need	96.2	94.1
\$30,000 to less than \$60,000  \$60,000 or more  \$82  97.7  Racialized groups	Household income		
\$60,000 or more 98.2 97.7  Racialized groups	Less than \$30,000	95.8	97.2
Racialized groups	\$30,000 to less than \$60,000	94.2	96.4
	\$60,000 or more	98.2	97.7
Racialized groups 91.6 97.9	Racialized groups		
	Racialized groups	91.6	97.9



## **About**

This indicator is the percentage of citizens with a preference for English who reported that they always received services in their preferred official language during their interactions a pharmacist in the last 12 months.

### Source

Primary Health Survey and Primary Care Survey

# **Calculations**

This indicator is based on respondents who have a preference for English when receiving health services and who had a consultation with a pharmacist in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with the pharmacist, how often did you receive the services in the language you preferred?

Unit	Interpretation	NBHC code	
%	Higher is better	PC_LINPY_2	

# Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size