

Citizens with a preference for French who reported that they always received services in their preferred official language during their interactions with Tele-Care 811 in the last 12 months

Unit : %

		Year 2024	Year 2023
Province			
New Brunswick		80.6	79.4
Health zones			
Zone 1 - Moncton and South-East Area		S	84.7
Zone 2 - Fundy Shore and Saint John Area		S	n/a
Zone 3 - Fredericton and River Valley Area		S	S
Zone 4 - Madawaska and North-West Area		S	S
Zone 5 - Restigouche Area		S	S
Zone 6 - Bathurst and Acadian Peninsula Area		86.9	S
Zone 7 - Miramichi Area		S	S
Age			
18-64		81.0	76.5
65 and over		79.9	86.7
Gender			
Female		84.8	79.5
Male		75.3	77.5
2SLGBTQIA+ status			
2SLGBTQIA+		S	S
Language			
Most comfortable in English		S	S

	Year 2024	Year 2023
Most comfortable in French	79.1	79.7
Comfortable in both English and French	S	S
Indigenous identity		
Indigenous	S	S
Immigrant		
Immigrants	S	S
Education level		
High school or less	83.1	75.3
Postsecondary	80.8	80.8
Disability or special need		
Disability or special need	S	S
Household income		
Less than \$30,000	S	S
\$30,000 to less than \$60,000	71.9	80.8
\$60,000 or more	88.9	78.9
Racialized groups		
Racialized groups	S	S

About

This indicator is the percentage of citizens with a preference for French who reported that they always received services in their preferred official language during their interactions with Tele-Care 811 in the last 12 months.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a preference for French when receiving health services and who used Tele-Care 811 in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with Tele-Care 811, how often did you receive the services in the language you preferred?

Unit	Interpretation	NBHC code
%	Higher is better	PC_LINTC_3

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size