

Citizens with a preference for French who reported that they always received services in their preferred official language during their interactions with Tele-Care 811 in the last 12 months

Unit : %

	Year 2023
Province	
New Brunswick	79.4
Health zones	
Zone 1 - Moncton and South-East Area	84.7
Zone 2 - Fundy Shore and Saint John Area	n/a
Zone 3 - Fredericton and River Valley Area	S
Zone 4 - Madawaska and North-West Area	S
Zone 5 - Restigouche Area	S
Zone 6 - Bathurst and Acadian Peninsula Area	S
Zone 7 - Miramichi Area	S
Age	
18-64	76.5
65 and over	86.7
Gender	
Female	79.5
Male	77.5
2SLGBTQIA+ status	
2SLGBTQIA+	S
Language	
Most comfortable in English	S

	Year 2023
Most comfortable in French	79.7
Comfortable in both English and French	S
Indigenous identity	
Indigenous	S
Immigrant	
Immigrants	S
Education level	
High school or less	75.3
Postsecondary	80.8
Disability or special need	
Disability or special need	S
Household income	
Less than \$30,000	S
\$30,000 to less than \$60,000	80.8
\$60,000 or more	78.9
Racialized groups	
Racialized groups	S

About

This indicator is the percentage of citizens with a preference for French who reported that they always received services in their preferred official language during their interactions with Tele-Care 811 in the last 12 months.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a preference for French when receiving health services and who used Tele-Care 811 in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with Tele-Care 811, how often did you receive the services in the language you preferred?

Unit	Interpretation	NBHC code
%	Higher is better	PC_LINTC_3

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size