

## Citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions during their interactions with eVisitNB in the last 12 months

Unit : %

	Year 2024	Year 2023
<b>Province</b>		
New Brunswick	88.4	85.9
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	84.9	81.0
Zone 2 - Fundy Shore and Saint John Area	97.5	99.1
Zone 3 - Fredericton and River Valley Area	96.1	92.4
Zone 4 - Madawaska and North-West Area	51.9	54.1
Zone 5 - Restigouche Area	65.6	76.4
Zone 6 - Bathurst and Acadian Peninsula Area	65.4	64.0
Zone 7 - Miramichi Area	90.0	88.6
<b>Age</b>		
18-64	88.5	85.4
65 and over	87.1	90.9
<b>Gender</b>		
Female	88.6	83.8
Male	87.6	89.4
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	88.8	87.3
<b>Language</b>		
Most comfortable in English	97.7	95.6

	Year 2024	Year 2023
Most comfortable in French	54.6	52.1
Comfortable in both English and French	56.7	58.6
<b>Indigenous identity</b>		
Indigenous	S	S
<b>Immigrant</b>		
Immigrants	88.6	81.8
<b>Education level</b>		
High school or less	88.1	84.8
Postsecondary	88.3	86.4
<b>Disability or special need</b>		
Disability or special need	95.5	88.8
<b>Household income</b>		
Less than \$30,000	84.2	78.6
\$30,000 to less than \$60,000	88.1	85.1
\$60,000 or more	89.0	87.3
<b>Racialized groups</b>		
Racialized groups	85.4	81.8

## About

This indicator is the percentage of citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions during their interactions with eVisitNB in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a preference between English or French when receiving health services and who used eVisitNB in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with eVisitNB, how often did you receive the services in the language you preferred?

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Unit	Interpretation	NBHC code
%	Higher is better	PC_LINVC_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size