Citizens with a preference for English or French who reported they had always received servicesin their preferred official language during their interactions during their interactions with eVisitNB in the last 12 months

Unit : %

	Year 2024	Year 2023
Province		
New Brunswick	88.4	85.9
Health zones		
Zone 1 - Moncton and South-East Area	84.9	81.0
Zone 2 - Fundy Shore and Saint John Area	97.5	99.1
Zone 3 - Fredericton and River Valley Area	96.1	92.4
Zone 4 - Madawaska and North-West Area	51.9	54.1
Zone 5 - Restigouche Area	65.6	76.4
Zone 6 - Bathurst and Acadian Peninsula Area	65.4	64.0
Zone 7 - Miramichi Area	90.0	88.6
Age		
18-64	88.5	85.4
65 and over	87.1	90.9
Gender		
Female	88.6	83.8
Male	87.6	89.4
2SLGBTQIA+ status		
2SLGBTQIA+	88.8	87.3
Language		
Most comfortable in English	97.7	95.6

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	Year 2024	Year 2023
Most comfortable in French	54.6	52.1
Comfortable in both English and French	56.7	58.6

Indigenous identity

Indigenous	S	S

Immigrant

Immigrants	88.6	81.8

Education level

High school or less	88.1	84.8
Postsecondary	88.3	86.4

Disability or special need

Disability or special need	95.5	88.8

Household income

Less than $30,000	84.2	78.6
$30,000 to less than $60,000	88.1	85.1
$60,000 or more	89.0	87.3

Racialized groups

Racialized groups	85.4	81.8

Citizens with a preference for English or French who reported they had...

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About

This indicator is the percentage of citizens with a preference for English or French who reported they had always received servicesin their preferred official language during their interactions during their interactions with eVisitNB in the last 12 months.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a preference between English or French when receiving health services and who used eVisitNB in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with eVisitNB, how often did you receive the services in the language you preferred?

Unit
%

Interpretation
Higher is better

NBHC code
PC_LINVC_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size