

## Citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions during their interactions with eVisitNB in the last 12 months

Unit : %

	Year 2023
<b>Province</b>	
New Brunswick	85.9
<b>Health zones</b>	
Zone 1 - Moncton and South-East Area	81.0
Zone 2 - Fundy Shore and Saint John Area	99.1
Zone 3 - Fredericton and River Valley Area	92.4
Zone 4 - Madawaska and North-West Area	54.1
Zone 5 - Restigouche Area	76.4
Zone 6 - Bathurst and Acadian Peninsula Area	64.0
Zone 7 - Miramichi Area	88.6
<b>Age</b>	
18-64	85.4
65 and over	90.9
<b>Gender</b>	
Female	83.8
Male	89.4
<b>2SLGBTQIA+ status</b>	
2SLGBTQIA+	87.3
<b>Language</b>	
Most comfortable in English	95.6

	Year 2023
Most comfortable in French	52.1
Comfortable in both English and French	58.6
<b>Indigenous identity</b>	
Indigenous	S
<b>Immigrant</b>	
Immigrants	81.8
<b>Education level</b>	
High school or less	84.8
Postsecondary	86.4
<b>Disability or special need</b>	
Disability or special need	88.8
<b>Household income</b>	
Less than \$30,000	78.6
\$30,000 to less than \$60,000	85.1
\$60,000 or more	87.3
<b>Racialized groups</b>	
Racialized groups	81.8

## About

This indicator is the percentage of citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions during their interactions with eVisitNB in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a preference between English or French when receiving health services and who used eVisitNB in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with eVisitNB, how often did you receive the services in the language you preferred?

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Unit	Interpretation	NBHC code
%	Higher is better	PC_LINVC_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size