

## Citizens with a preference for English who reported that they always received services in their preferred official language during their interactions with eVisitNB in the last 12 months

Unit : %

	Year 2024	Year 2023
<b>Province</b>		
New Brunswick	97.3	95.8
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	96.8	94.0
Zone 2 - Fundy Shore and Saint John Area	97.5	99.1
Zone 3 - Fredericton and River Valley Area	98.0	95.5
Zone 4 - Madawaska and North-West Area	S	S
Zone 5 - Restigouche Area	S	100.0
Zone 6 - Bathurst and Acadian Peninsula Area	S	S
Zone 7 - Miramichi Area	97.7	94.9
<b>Age</b>		
18-64	97.6	95.8
65 and over	95.1	95.7
<b>Gender</b>		
Female	97.3	95.3
Male	97.3	96.6
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	99.3	94.7
<b>Language</b>		
Most comfortable in English	97.8	95.9

	Year 2024	Year 2023
Most comfortable in French	S	S
Comfortable in both English and French	S	S
<b>Indigenous identity</b>		
Indigenous	S	S
<b>Immigrant</b>		
Immigrants	93.7	83.6
<b>Education level</b>		
High school or less	94.2	88.0
Postsecondary	98.1	97.9
<b>Disability or special need</b>		
Disability or special need	97.9	97.9
<b>Household income</b>		
Less than \$30,000	92.0	83.1
\$30,000 to less than \$60,000	97.3	94.3
\$60,000 or more	98.4	98.0
<b>Racialized groups</b>		
Racialized groups	90.4	86.4

## About

This indicator is the percentage of citizens with a preference for English who reported that they always received services in their preferred official language during their interactions with eVisitNB in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a preference for English when receiving health services and who used eVisitNB in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with eVisitNB, how often did you receive the services in the language you preferred?

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Unit	Interpretation	NBHC code
%	Higher is better	PC_LINVC_2

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size