

# Citizens with a preference for French who reported that they always received services in their preferred official language during their interactions with eVisitNB in the last 12 months

Unit: %

OHIL. 70	Year 2024	Year 2023
Province		
New Brunswick	53.8	48.4
Health zones		
Zone 1 - Moncton and South-East Area	58.3	41.0
Zone 2 - Fundy Shore and Saint John Area	S	n/a
Zone 3 - Fredericton and River Valley Area	S	S
Zone 4 - Madawaska and North-West Area	46.9	48.4
Zone 5 - Restigouche Area	48.5	57.2
Zone 6 - Bathurst and Acadian Peninsula Area	59.7	58.8
Zone 7 - Miramichi Area	S	S
Age		
18-64	52.8	46.0
65 and over	60.8	S
Gender		
Female	53.2	38.6
Male	54.6	63.8
2SLGBTQIA+ status		
2SLGBTQIA+	S	S
Language		
Most comfortable in English	S	S



	<b>Year</b> 2024	<b>Year</b> 2023
Most comfortable in French	54.3	51.8
Comfortable in both English and French	S	S
Indigenous identity		
Indigenous	S	S
Immigrant		
Immigrants	S	S
Education level		
High school or less	55.1	67.6
Postsecondary	53.9	45.5
Disability or special need		
Disability or special need	S	S
Household income		
Less than \$30,000	S	S
\$30,000 to less than \$60,000	58.2	53.2
\$60,000 or more	53.4	44.9
Racialized groups		
Racialized groups	S	S



## **About**

This indicator is the percentage of citizens with a preference for French who reported that they always received services in their preferred official language during their interactions with eVisitNB in the last 12 months.

### Source

Primary Health Survey and Primary Care Survey

# **Calculations**

This indicator is based on respondents who have a preference for French when receiving health services and who used eVisitNB in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with eVisitNB, how often did you receive the services in the language you preferred?

Unit	Interpretation	NBHC code
%	Higher is better	PC_LINVC_3

# Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size