Citizens with a preference for French who reported that they always received services in their preferred official language during their interactions with eVisitNB in the last 12 months

Unit : %

	Year 2024	Year 2023
Province		
New Brunswick	**53.8**	**48.4**
Health zones		
Zone 1 - Moncton and South-East Area	**58.3**	**41.0**
Zone 2 - Fundy Shore and Saint John Area	S	n/a
Zone 3 - Fredericton and River Valley Area	S	S
Zone 4 - Madawaska and North-West Area	**46.9**	**48.4**
Zone 5 - Restigouche Area	**48.5**	**57.2**
Zone 6 - Bathurst and Acadian Peninsula Area	**59.7**	**58.8**
Zone 7 - Miramichi Area	S	S
Age		
18-64	**52.8**	**46.0**
65 and over	**60.8**	S
Gender		
Female	**53.2**	**38.6**
Male	**54.6**	**63.8**
2SLGBTQIA+ status		
2SLGBTQIA+	S	S
Language		
Most comfortable in English	S	S

	Year 2024	Year 2023
Most comfortable in French	**54.3**	**51.8**
Comfortable in both English and French	S	S
Indigenous identity		
Indigenous	S	S
Immigrant		
Immigrants	S	S
Education level		
High school or less	**55.1**	**67.6**
Postsecondary	**53.9**	**45.5**
Disability or special need		
Disability or special need	S	S
Household income		
Less than $30,000	S	S
$30,000 to less than $60,000	**58.2**	**53.2**
$60,000 or more	**53.4**	**44.9**
Racialized groups		
Racialized groups	S	S

About

This indicator is the percentage of citizens with a preference for French who reported that they always received services in their preferred official language during their interactions with eVisitNB in the last 12 months.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a preference for French when receiving health services and who used eVisitNB in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with eVisitNB, how often did you receive the services in the language you preferred?

Unit	Interpretation	NBHC code
%	Higher is better	PC_LINVC_3

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size