

## Citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with the walk-in or after-hours clinic in the last 12 months

Unit : %

	Year 2024	Year 2023
<b>Province</b>		
New Brunswick	88.6	87.0
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	85.3	83.0
Zone 2 - Fundy Shore and Saint John Area	97.6	94.8
Zone 3 - Fredericton and River Valley Area	95.1	88.3
Zone 4 - Madawaska and North-West Area	81.0	78.9
Zone 5 - Restigouche Area	73.5	79.3
Zone 6 - Bathurst and Acadian Peninsula Area	80.4	84.2
Zone 7 - Miramichi Area	77.7	88.5
<b>Age</b>		
18-64	88.9	86.3
65 and over	87.5	89.8
<b>Gender</b>		
Female	88.7	86.7
Male	88.1	87.7
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	88.9	89.7
<b>Language</b>		
Most comfortable in English	95.9	92.9

	Year 2024	Year 2023
Most comfortable in French	70.4	72.9
Comfortable in both English and French	76.1	68.5
<b>Indigenous identity</b>		
Indigenous	91.4	79.4
<b>Immigrant</b>		
Immigrants	86.9	84.3
<b>Education level</b>		
High school or less	86.7	87.1
Postsecondary	88.8	86.8
<b>Disability or special need</b>		
Disability or special need	91.7	85.6
<b>Household income</b>		
Less than \$30,000	85.4	86.8
\$30,000 to less than \$60,000	84.1	84.9
\$60,000 or more	90.9	88.0
<b>Racialized groups</b>		
Racialized groups	87.4	82.1

## About

This indicator is the percentage of citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with the walk-in or after-hours clinic in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a preference between English or French when receiving health services and who used a walk-in or after-hours clinic in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with walk-in or after-hours clinic, how often did you receive the services in the language you preferred?

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Unit	Interpretation	NBHC code
%	Higher is better	PC_LINWC_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size