

# Citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with the walk-in or after-hours clinic in the last 12 months

Unit: %

	Year 2024	<b>Year</b> 2023
Province		
New Brunswick	88.6	87.0
Health zones		
Zone 1 - Moncton and South-East Area	85.3	83.0
Zone 2 - Fundy Shore and Saint John Area	97.6	94.8
Zone 3 - Fredericton and River Valley Area	95.1	88.3
Zone 4 - Madawaska and North-West Area	81.0	78.9
Zone 5 - Restigouche Area	73.5	79.3
Zone 6 - Bathurst and Acadian Peninsula Area	80.4	84.2
Zone 7 - Miramichi Area	77.7	88.5
Age		
18-64	88.9	86.3
65 and over	87.5	89.8
Gender		
Female	88.7	86.7
Male	88.1	87.7
2SLGBTQIA+ status		
2SLGBTQIA+	88.9	89.7
Language		
Most comfortable in English	95.9	92.9



Most comfortable in French       70.4       72.9         Comfortable in both English and French       76.1       68.5         Indigenous identity       Indigenous       91.4       79.4         Immigrant       Education level         High school or less       86.9       84.3         Postsecondary       88.8       86.8         Disability or special need       91.7       85.6         Household income       Less than \$30,000       85.4       86.8         \$30,000 to less than \$60,000       84.1       84.9         \$60,000 or more       90.9       88.0         Racialized groups       87.4       82.4		Year 2024	Year 2023
Indigenous identity         Indigenous       91.4       79.4         Immigrant       Immigrants       86.9       84.3         Education level       High school or less       86.7       87.1         Postsecondary       88.8       86.8         Disability or special need       91.7       85.6         Household income       Less than \$30,000       85.4       86.8         \$30,000 to less than \$60,000       84.1       84.9         \$60,000 or more       90.9       88.0         Racialized groups	Most comfortable in French	70.4	72.9
Indigenous       91.4       79.4         Immigrant       Education level         High school or less       86.7       87.1         Postsecondary       88.8       86.8         Disability or special need       91.7       85.6         Household income       Less than \$30,000       85.4       86.8         \$30,000 to less than \$60,000       84.1       84.9         \$60,000 or more       90.9       88.0         Racialized groups	Comfortable in both English and French	76.1	68.5
Immigrant           Immigrants         86.9         84.3           Education level           High school or less         86.7         87.1           Postsecondary         88.8         86.8           Disability or special need           Disability or special need         91.7         85.6           Household income           Less than \$30,000         85.4         86.8           \$30,000 to less than \$60,000         84.1         84.9           \$60,000 or more         90.9         88.0           Racialized groups	Indigenous identity		
Immigrants       86.9       84.3         Education level         High school or less       86.7       87.1         Postsecondary       88.8       86.8         Disability or special need       91.7       85.6         Household income       85.4       86.8         Less than \$30,000       85.4       86.8         \$30,000 to less than \$60,000       84.1       84.9         \$60,000 or more       90.9       88.0         Racialized groups	Indigenous	91.4	79.4
Education level         High school or less       86.7       87.1         Postsecondary       88.8       86.8         Disability or special need         Disability or special need       91.7       85.6         Household income         Less than \$30,000       85.4       86.8         \$30,000 to less than \$60,000       84.1       84.9         \$60,000 or more       90.9       88.0         Racialized groups	Immigrant		
High school or less       86.7       87.1         Postsecondary       88.8       86.8         Disability or special need         Bisability or special need       91.7       85.6         Household income         Less than \$30,000       85.4       86.8         \$30,000 to less than \$60,000       84.1       84.9         \$60,000 or more       90.9       88.0         Racialized groups	Immigrants	86.9	84.3
Postsecondary       88.8       86.8         Disability or special need         Disability or special need       91.7       85.6         Household income         Less than \$30,000       85.4       86.8         \$30,000 to less than \$60,000       84.1       84.9         \$60,000 or more       90.9       88.0         Racialized groups	Education level		
Disability or special need         Disability or special need       91.7       85.6         Household income         Less than \$30,000       85.4       86.8         \$30,000 to less than \$60,000       84.1       84.9         \$60,000 or more       90.9       88.0         Racialized groups	High school or less	86.7	87.1
Disability or special need       91.7       85.6         Household income         Less than \$30,000       85.4       86.8         \$30,000 to less than \$60,000       84.1       84.9         \$60,000 or more       90.9       88.0         Racialized groups	Postsecondary	88.8	86.8
Household income  Less than \$30,000	Disability or special need		
Less than \$30,000       85.4       86.8         \$30,000 to less than \$60,000       84.1       84.9         \$60,000 or more       90.9       88.0         Racialized groups	Disability or special need	91.7	85.6
\$30,000 to less than \$60,000 \$60,000 or more  90.9  Racialized groups	Household income		
\$60,000 or more 90.9 88.0  Racialized groups	Less than \$30,000	85.4	86.8
Racialized groups	\$30,000 to less than \$60,000	84.1	84.9
	\$60,000 or more	90.9	88.0
Racialized groups 87.4 82.1	Racialized groups		
	Racialized groups	87.4	82.1



### **About**

This indicator is the percentage of citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with the walk-in or after-hours clinic in the last 12 months.

### Source

Primary Health Survey and Primary Care Survey

# **Calculations**

This indicator is based on respondents who have a preference between English or French when receiving health services and who used a walk-in or after-hours clinic in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with walk-in or after-hours clinic, how often did you receive the services in the language you preferred?

Unit	Interpretation	NBHC code
%	Higher is better	PC_LINWC_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size