

## Citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with the walk-in or after-hours clinic in the last 12 months

Unit : %

	Year 2023
<b>Province</b>	
New Brunswick	87.0
<b>Health zones</b>	
Zone 1 - Moncton and South-East Area	83.0
Zone 2 - Fundy Shore and Saint John Area	94.8
Zone 3 - Fredericton and River Valley Area	88.3
Zone 4 - Madawaska and North-West Area	78.9
Zone 5 - Restigouche Area	79.3
Zone 6 - Bathurst and Acadian Peninsula Area	84.2
Zone 7 - Miramichi Area	88.5
<b>Age</b>	
18-64	86.3
65 and over	89.8
<b>Gender</b>	
Female	86.7
Male	87.7
<b>2SLGBTQIA+ status</b>	
2SLGBTQIA+	89.7
<b>Language</b>	
Most comfortable in English	92.9

	<b>Year 2023</b>
Most comfortable in French	<b>72.9</b>
Comfortable in both English and French	<b>68.5</b>
<b>Indigenous identity</b>	
Indigenous	<b>79.4</b>
<b>Immigrant</b>	
Immigrants	<b>84.3</b>
<b>Education level</b>	
High school or less	<b>87.1</b>
Postsecondary	<b>86.8</b>
<b>Disability or special need</b>	
Disability or special need	<b>85.6</b>
<b>Household income</b>	
Less than \$30,000	<b>86.8</b>
\$30,000 to less than \$60,000	<b>84.9</b>
\$60,000 or more	<b>88.0</b>
<b>Racialized groups</b>	
Racialized groups	<b>82.1</b>

## About

This indicator is the percentage of citizens with a preference for English or French who reported they had always received services in their preferred official language during their interactions with the walk-in or after-hours clinic in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a preference between English or French when receiving health services and who used a walk-in or after-hours clinic in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with walk-in or after-hours clinic, how often did you receive the services in the language you preferred?

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Unit	Interpretation	NBHC code
%	Higher is better	PC_LINWC_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size