# Citizens with a preference for English who reported that they always received services in in their preferred official language during their interactions with the walk-in or after-hours clinic in the last 12 months

Unit : %

| | Year 2025 | Year 2024 | Year 2023 |
|---|---|---|---|
| **Province** | | | |
| New Brunswick | **92.7** | **95.4** | **92.8** |
| **Health zones** | | | |
| Zone 1 - Moncton and South-East Area | **91.4** | **95.3** | **90.8** |
| Zone 2 - Fundy Shore and Saint John Area | **97.2** | **97.9** | **95.2** |
| Zone 3 - Fredericton and River Valley Area | **92.6** | **97.2** | **94.7** |
| Zone 4 - Madawaska and North-West Area | S | S | S |
| Zone 5 - Restigouche Area | **73.0** | S | **85.5** |
| Zone 6 - Bathurst and Acadian Peninsula Area | S | S | S |
| Zone 7 - Miramichi Area | **91.9** | **84.8** | **92.5** |
| **Age** | | | |
| 18-64 | **92.7** | **95.6** | **93.0** |
| 65 and over | **92.7** | **94.6** | **92.2** |
| **Gender** | | | |
| Female | **94.9** | **94.6** | **92.3** |
| Male | **89.9** | **96.2** | **93.3** |
| **2SLGBTQIA+ status** | | | |
| 2SLGBTQIA+ | **98.5** | **100.0** | **98.8** |
| **Language** | | | |
| Most comfortable in English | **93.2** | **95.9** | **93.2** |

| | Year 2025 | Year 2024 | Year 2023 |
|---|---|---|---|
| Most comfortable in French | S | S | S |
| Comfortable in both English and French | S | S | S |
| **Indigenous identity** | | | |
| Indigenous | **91.8** | S | S |
| **Immigrant** | | | |
| Immigrants | **84.7** | **94.4** | **87.3** |
| **Education level** | | | |
| High school or less | **90.6** | **92.7** | **88.6** |
| Postsecondary | **93.5** | **96.0** | **94.3** |
| **Disability or special need** | | | |
| Disability or special need | **93.5** | **96.7** | **90.6** |
| **Household income** | | | |
| Less than $30,000 | **86.1** | **93.3** | **89.2** |
| $30,000 to less than $60,000 | **90.8** | **93.6** | **89.0** |
| $60,000 or more | **96.0** | **96.6** | **96.3** |
| **Racialized groups** | | | |
| Racialized groups | **84.6** | **93.0** | **86.5** |

## About

This indicator is the percentage of citizens with a preference for English who reported that they always received services in in their preferred official language during their interactions with the walk-in or after-hours clinic in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a preference for English when receiving health services and who used a walk-in or after-hours clinic in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with walk-in or after-hours clinic, how often did you receive the services in the language you preferred?

| Unit | Interpretation | NBHC code |
|---|---|---|
| % | Higher is better | PC_LINWC_2 |

**Caption**
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size