

## Citizens with a preference for English who reported that they always received services in in their preferred official language during their interactions with the walk-in or after-hours clinic in the last 12 months

Unit : %

	Year 2024	Year 2023
<b>Province</b>		
New Brunswick	95.4	92.8
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	95.3	90.8
Zone 2 - Fundy Shore and Saint John Area	97.9	95.2
Zone 3 - Fredericton and River Valley Area	97.2	94.7
Zone 4 - Madawaska and North-West Area	S	S
Zone 5 - Restigouche Area	S	85.5
Zone 6 - Bathurst and Acadian Peninsula Area	S	S
Zone 7 - Miramichi Area	84.8	92.5
<b>Age</b>		
18-64	95.6	93.0
65 and over	94.6	92.2
<b>Gender</b>		
Female	94.6	92.3
Male	96.2	93.3
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	100.0	98.8
<b>Language</b>		
Most comfortable in English	95.9	93.2

	Year 2024	Year 2023
Most comfortable in French	S	S
Comfortable in both English and French	S	S
<b>Indigenous identity</b>		
Indigenous	S	S
<b>Immigrant</b>		
Immigrants	94.4	87.3
<b>Education level</b>		
High school or less	92.7	88.6
Postsecondary	96.0	94.3
<b>Disability or special need</b>		
Disability or special need	96.7	90.6
<b>Household income</b>		
Less than \$30,000	93.3	89.2
\$30,000 to less than \$60,000	93.6	89.0
\$60,000 or more	96.6	96.3
<b>Racialized groups</b>		
Racialized groups	93.0	86.5

## About

This indicator is the percentage of citizens with a preference for English who reported that they always received services in in their preferred official language during their interactions with the walk-in or after-hours clinic in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a preference for English when receiving health services and who used a walk-in or after-hours clinic in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with walk-in or after-hours clinic, how often did you receive the services in the language you preferred?

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Unit	Interpretation	NBHC code
%	Higher is better	PC_LINWC_2

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size