

# Citizens without a primary care provider who used the hospital emergency department in the last 12 months and reported that they were somewhat or very satisfied with the health care services they received

Unit: %

<b>Year</b> 2023
52.4
44.9
52.7
51.6
61.3
S
S
S
48.2
76.5
46.7
58.1
S
51.2



	Year 2023
Most comfortable in French	61.2
Comfortable in both English and French	S
Indigenous identity	
Indigenous	S
Immigrant	
Immigrants	40.5
Education level	
High school or less	68.0
Postsecondary	46.0
Disability or special need	
Disability or special need	41.6
Household income	
Less than \$30,000	49.9
\$30,000 to less than \$60,000	58.5
\$60,000 or more	46.9
Racialized groups	
Racialized groups	35.6



## **About**

This indicator is the percentage of citizens without a primary care provider who used the hospital emergency department in the last 12 months and reported that they were somewhat or very satisfied with the health care services they received.

### Source

Primary Health Survey and Primary Care Survey

# **Calculations**

This indicator is based on respondents who do not have a family doctor or nurse practitioner and who used other services in the last 12 months.. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received. a) Hospital emergency department

Unit	Interpretation	NBHC code
%	Higher is better	PC_LSCED_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size