

**Citizens without a primary care provider who used the hospital emergency department in the last 12 months and reported that they were somewhat or very satisfied with the health care services they received**

Unit : %

	Year 2024	Year 2023
<b>Province</b>		
New Brunswick	<b>46.5</b>	<b>52.4</b>
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	<b>40.2</b>	<b>44.9</b>
Zone 2 - Fundy Shore and Saint John Area	<b>42.9</b>	<b>52.7</b>
Zone 3 - Fredericton and River Valley Area	<b>46.3</b>	<b>51.6</b>
Zone 4 - Madawaska and North-West Area	<b>46.6</b>	<b>61.3</b>
Zone 5 - Restigouche Area	S	S
Zone 6 - Bathurst and Acadian Peninsula Area	<b>62.4</b>	S
Zone 7 - Miramichi Area	S	S
<b>Age</b>		
18-64	<b>43.3</b>	<b>48.2</b>
65 and over	<b>60.9</b>	<b>76.5</b>
<b>Gender</b>		
Female	<b>47.8</b>	<b>46.7</b>
Male	<b>46.2</b>	<b>58.1</b>
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	S	S
<b>Language</b>		
Most comfortable in English	<b>44.3</b>	<b>51.2</b>

	Year 2024	Year 2023
Most comfortable in French	57.6	61.2
Comfortable in both English and French	S	S
<b>Indigenous identity</b>		
Indigenous	S	S
<b>Immigrant</b>		
Immigrants	36.9	40.5
<b>Education level</b>		
High school or less	51.7	68.0
Postsecondary	45.9	46.0
<b>Disability or special need</b>		
Disability or special need	49.0	41.6
<b>Household income</b>		
Less than \$30,000	40.1	49.9
\$30,000 to less than \$60,000	53.0	58.5
\$60,000 or more	46.1	46.9
<b>Racialized groups</b>		
Racialized groups	29.8	35.6

## About

This indicator is the percentage of citizens without a primary care provider who used the hospital emergency department in the last 12 months and reported that they were somewhat or very satisfied with the health care services they received.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who do not have a family doctor or nurse practitioner and who used other services in the last 12 months.. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received. a) Hospital emergency department

Unit	Interpretation	NBHC code
%	Higher is better	PC_LSSED_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size