

# Citizens without a primary care provider who used the hospital emergency department in the last 12 months and reported that they were somewhat or very satisfied with the health care services they received

Unit: %

	Year 2024	Year 2023
Province		
New Brunswick	46.5	52.4
Health zones		
Zone 1 - Moncton and South-East Area	40.2	44.9
Zone 2 - Fundy Shore and Saint John Area	42.9	52.7
Zone 3 - Fredericton and River Valley Area	46.3	51.6
Zone 4 - Madawaska and North-West Area	46.6	61.3
Zone 5 - Restigouche Area	S	S
Zone 6 - Bathurst and Acadian Peninsula Area	62.4	S
Zone 7 - Miramichi Area	S	S
Age		
18-64	43.3	48.2
65 and over	60.9	76.5
Gender		
Female	47.8	46.7
Male	46.2	58.1
2SLGBTQIA+ status		
2SLGBTQIA+	S	S
Language		
Most comfortable in English	44.3	51.2



	<b>Year</b> 2024	Year 2023
Most comfortable in French	57.6	61.2
Comfortable in both English and French	S	S
Indigenous identity		
Indigenous	S	S
Immigrant		
Immigrants	36.9	40.5
Education level		
High school or less	51.7	68.0
Postsecondary	45.9	46.0
Disability or special need		
Disability or special need	49.0	41.6
Household income		
Less than \$30,000	40.1	49.9
\$30,000 to less than \$60,000	53.0	58.5
\$60,000 or more	46.1	46.9
Racialized groups		
Racialized groups	29.8	35.6



## **About**

This indicator is the percentage of citizens without a primary care provider who used the hospital emergency department in the last 12 months and reported that they were somewhat or very satisfied with the health care services they received.

## Source

Primary Health Survey and Primary Care Survey

# **Calculations**

This indicator is based on respondents who do not have a family doctor or nurse practitioner and who used other services in the last 12 months.. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received. a) Hospital emergency department

Unit	Interpretation	NBHC code
%	Higher is better	PC_LSCED_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size