

## Citizens without a primary care provider who used Tele-Care 811 in the last 12 months and reported that they were somewhat or very satisfied with the health care services they received

Unit : %

	Year 2024	Year 2023
<b>Province</b>		
New Brunswick	58.9	62.9
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	S	77.8
Zone 2 - Fundy Shore and Saint John Area	S	S
Zone 3 - Fredericton and River Valley Area	55.6	59.8
Zone 4 - Madawaska and North-West Area	S	S
Zone 5 - Restigouche Area	S	S
Zone 6 - Bathurst and Acadian Peninsula Area	S	S
Zone 7 - Miramichi Area	S	S
<b>Age</b>		
18-64	59.5	62.1
65 and over	55.4	66.7
<b>Gender</b>		
Female	67.2	57.4
Male	49.2	71.0
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	S	S
<b>Language</b>		
Most comfortable in English	60.5	64.9

	Year 2024	Year 2023
Most comfortable in French	S	S
Comfortable in both English and French	S	S
<b>Indigenous identity</b>		
Indigenous	S	S
<b>Immigrant</b>		
Immigrants	S	S
<b>Education level</b>		
High school or less	68.4	70.5
Postsecondary	57.5	61.1
<b>Disability or special need</b>		
Disability or special need	S	S
<b>Household income</b>		
Less than \$30,000	S	S
\$30,000 to less than \$60,000	61.8	59.6
\$60,000 or more	64.3	65.5
<b>Racialized groups</b>		
Racialized groups	S	S

## About

This indicator is the percentage of citizens without a primary care provider who used Tele-Care 811 in the last 12 months and reported that they were somewhat or very satisfied with the health care services they received.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who do not have a family doctor or nurse practitioner and used Tele-Care 811 in the last 12 months.. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received. d) Tele-Care 811

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Unit	Interpretation	NBHC code
%	Higher is better	PC_LSCTC_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size