

Citizens without a primary care provider who used Tele-Care 811 in the last 12 months and reported that they were somewhat or very satisfied with the health care services they received

Unit : %

	Year 2023
Province	
New Brunswick	62.9
Health zones	
Zone 1 - Moncton and South-East Area	77.8
Zone 2 - Fundy Shore and Saint John Area	S
Zone 3 - Fredericton and River Valley Area	59.8
Zone 4 - Madawaska and North-West Area	S
Zone 5 - Restigouche Area	S
Zone 6 - Bathurst and Acadian Peninsula Area	S
Zone 7 - Miramichi Area	S
Age	
18-64	62.1
65 and over	66.7
Gender	
Female	57.4
Male	71.0
2SLGBTQIA+ status	
2SLGBTQIA+	S
Language	
Most comfortable in English	64.9

	Year 2023
Most comfortable in French	S
Comfortable in both English and French	S
Indigenous identity	
Indigenous	S
Immigrant	
Immigrants	S
Education level	
High school or less	70.5
Postsecondary	61.1
Disability or special need	
Disability or special need	S
Household income	
Less than \$30,000	S
\$30,000 to less than \$60,000	59.6
\$60,000 or more	65.5
Racialized groups	
Racialized groups	S

About

This indicator is the percentage of citizens without a primary care provider who used Tele-Care 811 in the last 12 months and reported that they were somewhat or very satisfied with the health care services they received.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who do not have a family doctor or nurse practitioner and used Tele-Care 811 in the last 12 months.. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received. d) Tele-Care 811

Unit	Interpretation	NBHC code
%	Higher is better	PC_LSCTC_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size