

## Citizens without a primary care provider who used eVisitNB in the last 12 months and reported that they were somewhat or very satisfied with the health care services they received

Unit : %

	Year 2023
<b>Province</b>	
New Brunswick	<b>71.3</b>
<b>Health zones</b>	
Zone 1 - Moncton and South-East Area	<b>78.5</b>
Zone 2 - Fundy Shore and Saint John Area	S
Zone 3 - Fredericton and River Valley Area	<b>70.9</b>
Zone 4 - Madawaska and North-West Area	<b>73.6</b>
Zone 5 - Restigouche Area	S
Zone 6 - Bathurst and Acadian Peninsula Area	S
Zone 7 - Miramichi Area	S
<b>Age</b>	
18-64	<b>71.7</b>
65 and over	S
<b>Gender</b>	
Female	<b>66.8</b>
Male	<b>77.9</b>
<b>2SLGBTQIA+ status</b>	
2SLGBTQIA+	S
<b>Language</b>	
Most comfortable in English	<b>70.6</b>

	Year 2023
Most comfortable in French	71.6
Comfortable in both English and French	S
<b>Indigenous identity</b>	
Indigenous	S
<b>Immigrant</b>	
Immigrants	66.3
<b>Education level</b>	
High school or less	83.2
Postsecondary	68.6
<b>Disability or special need</b>	
Disability or special need	S
<b>Household income</b>	
Less than \$30,000	84.6
\$30,000 to less than \$60,000	66.9
\$60,000 or more	71.2
<b>Racialized groups</b>	
Racialized groups	71.5

**About**

This indicator is the percentage of citizens without a primary care provider who used eVisitNB in the last 12 months and reported that they were somewhat or very satisfied with the health care services they received.

**Source**

Primary Health Survey and Primary Care Survey

**Calculations**

This indicator is based on respondents who do not have a family doctor or nurse practitioner and used eVisitNB in the last 12 months.. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received. c) Virtual clinic using eVisitNB

Unit	Interpretation	NBHC code
%	Higher is better	PC_LSCVC_1

**Caption**

n/a = Not applicable / not available  
S = Data suppressed due to confidentiality requirements and/or small sample size