Citizens without a primary care provider who used eVisitNB in the last 12 months and reported that they were somewhat or very satisfied with the health care services they received

Unit : %

	Year 2024	Year 2023
Province		
New Brunswick	**70.4**	**71.3**
Health zones		
Zone 1 - Moncton and South-East Area	**74.7**	**78.5**
Zone 2 - Fundy Shore and Saint John Area	**59.1**	S
Zone 3 - Fredericton and River Valley Area	**72.3**	**70.9**
Zone 4 - Madawaska and North-West Area	S	**73.6**
Zone 5 - Restigouche Area	S	S
Zone 6 - Bathurst and Acadian Peninsula Area	S	S
Zone 7 - Miramichi Area	S	S
Age		
18-64	**71.3**	**71.7**
65 and over	**62.1**	S
Gender		
Female	**76.6**	**66.8**
Male	**61.2**	**77.9**
2SLGBTQIA+ status		
2SLGBTQIA+	S	S
Language		
Most comfortable in English	**71.7**	**70.6**

	Year 2024	Year 2023
Most comfortable in French	**64.6**	**71.6**
Comfortable in both English and French	S	S

Indigenous identity

Indigenous	S	S

Immigrant

Immigrants	**73.3**	**66.3**

Education level

High school or less	**80.1**	**83.2**
Postsecondary	**68.8**	**68.6**

Disability or special need

Disability or special need	S	S

Household income

Less than $30,000	**80.7**	**84.6**
$30,000 to less than $60,000	**73.8**	**66.9**
$60,000 or more	**65.2**	**71.2**

Racialized groups

Racialized groups	**74.2**	**71.5**

About

This indicator is the percentage of citizens without a primary care provider who used eVisitNB in the last 12 months and reported that they were somewhat or very satisfied with the health care services they received.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who do not have a family doctor or nurse practitioner and used eVisitNB in the last 12 months.. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received. c) Virtual clinic using eVisitNB

Unit	Interpretation	NBHC code
%	Higher is better	PC_LSCVC_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size