

Citizens without a primary care provider who used an after-hours or a walk-in clinic in the last 12 months and reported that they were somewhat or very satisfied with the health care services they received

Unit : %

	Year 2024	Year 2023
Province		
New Brunswick	61.3	67.4
Health zones		
Zone 1 - Moncton and South-East Area	72.7	71.5
Zone 2 - Fundy Shore and Saint John Area	57.5	57.2
Zone 3 - Fredericton and River Valley Area	55.5	66.2
Zone 4 - Madawaska and North-West Area	S	S
Zone 5 - Restigouche Area	S	S
Zone 6 - Bathurst and Acadian Peninsula Area	66.3	S
Zone 7 - Miramichi Area	S	S
Age		
18-64	58.0	64.5
65 and over	73.8	92.6
Gender		
Female	63.2	58.8
Male	59.0	74.9
2SLGBTQIA+ status		
2SLGBTQIA+	S	S
Language		
Most comfortable in English	59.3	63.9

	Year 2024	Year 2023
Most comfortable in French	64.9	89.4
Comfortable in both English and French	S	S
Indigenous identity		
Indigenous	S	S
Immigrant		
Immigrants	57.9	61.9
Education level		
High school or less	70.9	85.9
Postsecondary	58.8	60.3
Disability or special need		
Disability or special need	55.8	S
Household income		
Less than \$30,000	60.5	83.4
\$30,000 to less than \$60,000	72.5	61.4
\$60,000 or more	57.6	63.4
Racialized groups		
Racialized groups	56.0	63.7

About

This indicator is the percentage of citizens without a primary care provider who used an after-hours or a walk-in clinic in the last 12 months and reported that they were somewhat or very satisfied with the health care services they received.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who do not have a family doctor or nurse practitioner and used an after-hours clinic or a walk-in clinic in the last 12 months.. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received.b) After-hours clinic or a walk-in clinic

Unit	Interpretation	NBHC code
%	Higher is better	PC_LSCWC_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size