

**Citizens without a primary care provider who used an after-hours or a walk-in clinic in the last 12 months and reported that they were somewhat or very satisfied with the health care services they received**

Unit : %

	Year 2024	Year 2023
<b>Province</b>		
New Brunswick	<b>61.3</b>	<b>67.4</b>
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	<b>72.7</b>	<b>71.5</b>
Zone 2 - Fundy Shore and Saint John Area	<b>57.5</b>	<b>57.2</b>
Zone 3 - Fredericton and River Valley Area	<b>55.5</b>	<b>66.2</b>
Zone 4 - Madawaska and North-West Area	S	S
Zone 5 - Restigouche Area	S	S
Zone 6 - Bathurst and Acadian Peninsula Area	<b>66.3</b>	S
Zone 7 - Miramichi Area	S	S
<b>Age</b>		
18-64	<b>58.0</b>	<b>64.5</b>
65 and over	<b>73.8</b>	<b>92.6</b>
<b>Gender</b>		
Female	<b>63.2</b>	<b>58.8</b>
Male	<b>59.0</b>	<b>74.9</b>
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	S	S
<b>Language</b>		
Most comfortable in English	<b>59.3</b>	<b>63.9</b>

	Year 2024	Year 2023
Most comfortable in French	64.9	89.4
Comfortable in both English and French	S	S
<b>Indigenous identity</b>		
Indigenous	S	S
<b>Immigrant</b>		
Immigrants	57.9	61.9
<b>Education level</b>		
High school or less	70.9	85.9
Postsecondary	58.8	60.3
<b>Disability or special need</b>		
Disability or special need	55.8	S
<b>Household income</b>		
Less than \$30,000	60.5	83.4
\$30,000 to less than \$60,000	72.5	61.4
\$60,000 or more	57.6	63.4
<b>Racialized groups</b>		
Racialized groups	56.0	63.7

## About

This indicator is the percentage of citizens without a primary care provider who used an after-hours or a walk-in clinic in the last 12 months and reported that they were somewhat or very satisfied with the health care services they received.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who do not have a family doctor or nurse practitioner and used an after-hours clinic or a walk-in clinic in the last 12 months.. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received.b) After-hours clinic or a walk-in clinic

Unit	Interpretation	NBHC code
%	Higher is better	PC_LSCWC_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size