

Citizens who reported using one or more health care services in the last 12 months because their primary care provider was not available

Unit : %

	Year 2025	Year 2024	Year 2023
Province			
New Brunswick	62.0	69.7	69.1
Health zones			
Zone 1 - Moncton and South-East Area	63.5	71.1	71.3
Zone 2 - Fundy Shore and Saint John Area	60.9	68.9	67.7
Zone 3 - Fredericton and River Valley Area	60.4	68.3	68.5
Zone 4 - Madawaska and North-West Area	66.7	74.9	67.5
Zone 5 - Restigouche Area	63.7	68.8	67.7
Zone 6 - Bathurst and Acadian Peninsula Area	59.1	65.1	65.9
Zone 7 - Miramichi Area	63.4	73.1	73.3
Age			
18-64	65.3	72.6	71.3
65 and over	55.1	63.2	64.3
Gender			
Female	66.5	73.0	72.7
Male	56.7	66.2	64.8
2SLGBTQIA+ status			
2SLGBTQIA+	76.5	79.8	84.4
Language			
Most comfortable in English	60.6	69.1	68.8
Most comfortable in French	64.0	71.2	70.9

	Year 2025	Year 2024	Year 2023
Comfortable in both English and French	66.4	70.0	68.4
Indigenous identity			
Indigenous	77.6	78.7	82.1
Immigrant			
Immigrants	65.3	74.7	72.5
Education level			
High school or less	61.3	68.4	67.7
Postsecondary	62.5	70.1	69.8
Disability or special need			
Disability or special need	75.7	80.9	83.0
Household income			
Less than \$30,000	67.2	75.2	70.6
\$30,000 to less than \$60,000	61.2	67.9	69.2
\$60,000 or more	61.4	70.0	69.0
Racialized groups			
Racialized groups	65.6	70.6	67.3

About

This indicator is the percentage of citizens who reported using one or more health care services in the last 12 months because their primary care provider was not available.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner. This indicator is calculated by dividing the number of respondents who answered "yes to at least 1 of the 8 health care services asked in the questionnaire" by the number of respondents who answered "yes or no, to at least 1 of the options asked" to the question: Thinking of the last 12 months, did you use any of the following services because your family doctor or your nurse practitioner was not available: hospital emergency department, after-hours clinic or a walk-in clinic, virtual clinic using eVisitNB, Tele-Care 811, consultation with a pharmacist, consultation with a specialist, consultation with an allied health professional (e.g. audiologist, psychologist, dietitian, occupational therapist, physiotherapist, social worker...) or other services

Unit	Interpretation	NBHC code
%	Lower is better	PC_NAVAL_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size