

## Citizens who reported using one or more health care services in the last 12 months because their primary care provider was not available

Unit : %

	Year 2024	Year 2023
<b>Province</b>		
New Brunswick	69.7	69.1
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	71.1	71.3
Zone 2 - Fundy Shore and Saint John Area	68.9	67.7
Zone 3 - Fredericton and River Valley Area	68.3	68.5
Zone 4 - Madawaska and North-West Area	74.9	67.5
Zone 5 - Restigouche Area	68.8	67.7
Zone 6 - Bathurst and Acadian Peninsula Area	65.1	65.9
Zone 7 - Miramichi Area	73.1	73.3
<b>Age</b>		
18-64	72.6	71.3
65 and over	63.2	64.3
<b>Gender</b>		
Female	73.0	72.7
Male	66.2	64.8
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	79.8	84.4
<b>Language</b>		
Most comfortable in English	69.1	68.8
Most comfortable in French	71.2	70.9

	Year 2024	Year 2023
Comfortable in both English and French	70.0	68.4
<b>Indigenous identity</b>		
Indigenous	78.7	82.1
<b>Immigrant</b>		
Immigrants	74.7	72.5
<b>Education level</b>		
High school or less	68.4	67.7
Postsecondary	70.1	69.8
<b>Disability or special need</b>		
Disability or special need	80.9	83.0
<b>Household income</b>		
Less than \$30,000	75.2	70.6
\$30,000 to less than \$60,000	67.9	69.2
\$60,000 or more	70.0	69.0
<b>Racialized groups</b>		
Racialized groups	70.6	67.3

About

This indicator is the percentage of citizens who reported using one or more health care services in the last 12 months because their primary care provider was not available.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner. This indicator is calculated by dividing the number of respondents who answered "yes to at least 1 of the 8 health care services asked in the questionnaire" by the number of respondents who answered "yes or no, to at least 1 of the options asked" to the question: Thinking of the last 12 months, did you use any of the following services because your family doctor or your nurse practitioner was not available: hospital emergency department, after-hours clinic or a walk-in clinic, virtual clinic using eVisitNB, Tele-Care 811, consultation with a pharmacist, consultation with a specialist, consultation with an allied health professional (e.g. audiologist, psychologist, dietitian, occupational therapist, physiotherapist, social worker...) or other services

Unit	Interpretation	NBHC code
%	Lower is better	PC_NAVAL_1

Caption

n/a = Not applicable / not available  
S = Data suppressed due to confidentiality requirements and/or small sample size