Citizens who used one or more health care services in the last 12 months because their primary care provider was not available

Unit : %

	Year 2023
Province	
New Brunswick	**69.1**
Health zones	
Zone 1 - Moncton and South-East Area	**71.3**
Zone 2 - Fundy Shore and Saint John Area	**67.7**
Zone 3 - Fredericton and River Valley Area	**68.5**
Zone 4 - Madawaska and North-West Area	**67.5**
Zone 5 - Restigouche Area	**67.7**
Zone 6 - Bathurst and Acadian Peninsula Area	**65.9**
Zone 7 - Miramichi Area	**73.3**
Age	
18-64	**71.3**
65 and over	**64.3**
Gender	
Female	**72.7**
Male	**64.8**
2SLGBTQIA+ status	
2SLGBTQIA+	**84.4**
Language	
Most comfortable in English	**68.8**
Most comfortable in French	**70.9**

Citizens who used one or more health care services in the last 12 mont...

New Brunswick Health Council | Conseil de la santé du Nouveau-Brunswick

	Year 2023
Comfortable in both English and French	**68.4**

Indigenous identity

Indigenous	**82.1**

Immigrant

Immigrants	**72.5**

Education level

High school or less	**67.7**
Postsecondary	**69.8**

Disability or special need

Disability or special need	**83.0**

Household income

Less than $30,000	**70.6**
$30,000 to less than $60,000	**69.2**
$60,000 or more	**69.0**

Racialized groups

Racialized groups	**67.3**

New Brunswick | Conseil de la santé
Health Council | du Nouveau-Brunswick

About

This indicator is the percentage of citizens who used one or more health care services in the last 12 months because their primary care provider was not available.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner. This indicator is calculated by dividing the number of respondents who answered "yes to at least 1 of the 8 health care services asked in the questionnaire" by the number of respondents who answered "yes or no, to at least 1 of the options asked" to the question: Thinking of the last 12 months, did you use any of the following services because your family doctor or your nurse practitioner was not available: hospital emergency department, after-hours clinic or a walk-in clinic, virtual clinic using eVisitNB, Tele-Care 811, consultation with a pharmacist, consultation with a specialist, consultation with an allied health professional (e.g. audiologist, psychologist, dietitian, occupational therapist, physiotherapist, social worker...) or other services

Unit	Interpretation	NBHC code
%	Lower is better	PC_NAVAL_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size