

Citizens who reported using one or more health care services in the last 12 months because their primary care provider was not available

Unit : %

| | Year 2024 | Year 2023 |
|--|-----------|-----------|
| Province | | |
| New Brunswick | 69.7 | 69.1 |
| Health zones | | |
| Zone 1 - Moncton and South-East Area | 71.1 | 71.3 |
| Zone 2 - Fundy Shore and Saint John Area | 68.9 | 67.7 |
| Zone 3 - Fredericton and River Valley Area | 68.3 | 68.5 |
| Zone 4 - Madawaska and North-West Area | 74.9 | 67.5 |
| Zone 5 - Restigouche Area | 68.8 | 67.7 |
| Zone 6 - Bathurst and Acadian Peninsula Area | 65.1 | 65.9 |
| Zone 7 - Miramichi Area | 73.1 | 73.3 |
| Age | | |
| 18-64 | 72.6 | 71.3 |
| 65 and over | 63.2 | 64.3 |
| Gender | | |
| Female | 73.0 | 72.7 |
| Male | 66.2 | 64.8 |
| 2SLGBTQIA+ status | | |
| 2SLGBTQIA+ | 79.8 | 84.4 |
| Language | | |
| Most comfortable in English | 69.1 | 68.8 |
| Most comfortable in French | 71.2 | 70.9 |

| | Year 2024 | Year 2023 |
|--|--------------|--------------|
| Comfortable in both English and French | 70.0 | 68.4 |
| Indigenous identity | | |
| Indigenous | 78.7 | 82.1 |
| Immigrant | | |
| Immigrants | 74.7 | 72.5 |
| Education level | | |
| High school or less | 68.4 | 67.7 |
| Postsecondary | 70.1 | 69.8 |
| Disability or special need | | |
| Disability or special need | 80.9 | 83.0 |
| Household income | | |
| Less than \$30,000 | 75.2 | 70.6 |
| \$30,000 to less than \$60,000 | 67.9 | 69.2 |
| \$60,000 or more | 70.0 | 69.0 |
| Racialized groups | | |
| Racialized groups | 70.6 | 67.3 |

About

This indicator is the percentage of citizens who reported using one or more health care services in the last 12 months because their primary care provider was not available.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner. This indicator is calculated by dividing the number of respondents who answered "yes to at least 1 of the 8 health care services asked in the questionnaire" by the number of respondents who answered "yes or no, to at least 1 of the options asked" to the question: Thinking of the last 12 months, did you use any of the following services because your family doctor or your nurse practitioner was not available: hospital emergency department, after-hours clinic or a walk-in clinic, virtual clinic using eVisitNB, Tele-Care 811, consultation with a pharmacist, consultation with a specialist, consultation with an allied health professional (e.g. audiologist, psychologist, dietitian, occupational therapist, physiotherapist, social worker...) or other services

| Unit | Interpretation | NBHC code |
|------|-----------------|------------|
| % | Lower is better | PC_NAVAL_1 |

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size