

## Citizens who reported using one or more health care services in the last 12 months because their primary care provider was not available

Unit : %

	Year 2024	Year 2023
<b>Province</b>		
New Brunswick	69.7	69.1
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	71.1	71.3
Zone 2 - Fundy Shore and Saint John Area	68.9	67.7
Zone 3 - Fredericton and River Valley Area	68.3	68.5
Zone 4 - Madawaska and North-West Area	74.9	67.5
Zone 5 - Restigouche Area	68.8	67.7
Zone 6 - Bathurst and Acadian Peninsula Area	65.1	65.9
Zone 7 - Miramichi Area	73.1	73.3
<b>Age</b>		
18-64	72.6	71.3
65 and over	63.2	64.3
<b>Gender</b>		
Female	73.0	72.7
Male	66.2	64.8
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	79.8	84.4
<b>Language</b>		
Most comfortable in English	69.1	68.8
Most comfortable in French	71.2	70.9

	Year 2024	Year 2023
Comfortable in both English and French	70.0	68.4
<b>Indigenous identity</b>		
Indigenous	78.7	82.1
<b>Immigrant</b>		
Immigrants	74.7	72.5
<b>Education level</b>		
High school or less	68.4	67.7
Postsecondary	70.1	69.8
<b>Disability or special need</b>		
Disability or special need	80.9	83.0
<b>Household income</b>		
Less than \$30,000	75.2	70.6
\$30,000 to less than \$60,000	67.9	69.2
\$60,000 or more	70.0	69.0
<b>Racialized groups</b>		
Racialized groups	70.6	67.3

## About

This indicator is the percentage of citizens who reported using one or more health care services in the last 12 months because their primary care provider was not available.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner. This indicator is calculated by dividing the number of respondents who answered "yes to at least 1 of the 8 health care services asked in the questionnaire" by the number of respondents who answered "yes or no, to at least 1 of the options asked" to the question: Thinking of the last 12 months, did you use any of the following services because your family doctor or your nurse practitioner was not available: hospital emergency department, after-hours clinic or a walk-in clinic, virtual clinic using eVisitNB, Tele-Care 811, consultation with a pharmacist, consultation with a specialist, consultation with an allied health professional (e.g. audiologist, psychologist, dietitian, occupational therapist, physiotherapist, social worker...) or other services

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Unit	Interpretation	NBHC code
%	Lower is better	PC_NAVAL_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size