Citizens who reported that they used Tele-Care 811 in the last 12 months because their primary care provider was not available

Unit : %

	Year 2024	Year 2023
Province		
New Brunswick	**10.6**	**11.7**
Health zones		
Zone 1 - Moncton and South-East Area	**11.5**	**12.3**
Zone 2 - Fundy Shore and Saint John Area	**10.5**	**10.2**
Zone 3 - Fredericton and River Valley Area	**10.9**	**13.7**
Zone 4 - Madawaska and North-West Area	**8.7**	**9.2**
Zone 5 - Restigouche Area	**9.1**	**10.9**
Zone 6 - Bathurst and Acadian Peninsula Area	**9.8**	**8.9**
Zone 7 - Miramichi Area	**9.2**	**15.8**
Age		
18-64	**11.6**	**12.7**
65 and over	**8.4**	**9.5**
Gender		
Female	**11.1**	**12.9**
Male	**10.1**	**10.3**
2SLGBTQIA+ status		
2SLGBTQIA+	**17.7**	**26.4**
Language		
Most comfortable in English	**11.0**	**12.6**
Most comfortable in French	**9.4**	**9.0**

	Year 2024	Year 2023
Comfortable in both English and French	10.9	12.1

Indigenous identity

Indigenous	13.2	25.9

Immigrant

Immigrants	15.1	19.4

Education level

High school or less	8.4	12.5
Postsecondary	11.0	11.4

Disability or special need

Disability or special need	16.2	20.1

Household income

Less than $30,000	10.6	13.5
$30,000 to less than $60,000	11.1	13.3
$60,000 or more	10.1	10.8

Racialized groups

Racialized groups	14.6	16.3

About

This indicator is the percentage of citizens who reported that they used Tele-Care 811 in the last 12 months because their primary care provider was not available.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner. This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Thinking of the last 12 months, did you use any of the following services because your family doctor or your nurse practitioner was not available? d) Tele-Care 811

Unit	Interpretation	NBHC code
%	Lower is better	PC_NAVTC_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size