

Citizens who reported that they used Tele-Care 811 in the last 12 months because their primary care provider was not available

Unit : %

	Year 2023
Province	
New Brunswick	11.7
Health zones	
Zone 1 - Moncton and South-East Area	12.3
Zone 2 - Fundy Shore and Saint John Area	10.2
Zone 3 - Fredericton and River Valley Area	13.7
Zone 4 - Madawaska and North-West Area	9.2
Zone 5 - Restigouche Area	10.9
Zone 6 - Bathurst and Acadian Peninsula Area	8.9
Zone 7 - Miramichi Area	15.8
Age	
18-64	12.7
65 and over	9.5
Gender	
Female	12.9
Male	10.3
2SLGBTQIA+ status	
2SLGBTQIA+	26.4
Language	
Most comfortable in English	12.6
Most comfortable in French	9.0

	Year 2023
Comfortable in both English and French	12.1
Indigenous identity	
Indigenous	25.9
Immigrant	
Immigrants	19.4
Education level	
High school or less	12.5
Postsecondary	11.4
Disability or special need	
Disability or special need	20.1
Household income	
Less than \$30,000	13.5
\$30,000 to less than \$60,000	13.3
\$60,000 or more	10.8
Racialized groups	
Racialized groups	16.3

About

This indicator is the percentage of citizens who reported that they used Tele-Care 811 in the last 12 months because their primary care provider was not available.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner. This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Thinking of the last 12 months, did you use any of the following services because your family doctor or your nurse practitioner was not available? d) Tele-Care 811

Unit	Interpretation	NBHC code
%	Lower is better	PC_NAVTC_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size