

# Citizens who reported that they used eVisitNB in the last 12 months because their primary care provider was not available

Unit: %

	Year 2024	Year 2023
Province		
New Brunswick	20.4	17.2
Health zones		
Zone 1 - Moncton and South-East Area	22.6	17.8
Zone 2 - Fundy Shore and Saint John Area	19.5	14.9
Zone 3 - Fredericton and River Valley Area	22.3	21.5
Zone 4 - Madawaska and North-West Area	14.3	13.5
Zone 5 - Restigouche Area	19.6	18.8
Zone 6 - Bathurst and Acadian Peninsula Area	12.9	13.0
Zone 7 - Miramichi Area	26.5	18.6
Age		
18-64	26.0	22.3
65 and over	7.4	5.3
Gender		
Female	24.2	21.0
Male	16.2	12.8
2SLGBTQIA+ status		
2SLGBTQIA+	29.3	27.6
Language		
Most comfortable in English	21.0	17.4
Most comfortable in French	17.6	16.0



Comfortable in both English and French       23.2       18.6         Indigenous identity       Immigrant         Immigrant       Ummigrants         Education level       Ummigrants       14.6       17.3         Education level       Ummigrants       22.3       19.2         Postsecondary       22.3       19.2         Disability or special need       22.3       18.2         Household income         Less than \$30,000       14.9       9.5         \$30,000 to less than \$60,000       20.1       16.1         \$60,000 or more       22.3       20.8         Racialized groups       27.2       18.8		Year 2024	Year 2023
Inmigrant       Education level         High school or less       14.4       12.0         Postsecondary       22.3       19.2         Disability or special need         Disability or special need       24.0       18.2         Household income         Less than \$30,000       14.9       9.5         \$30,000 to less than \$60,000       20.1       16.1         \$60,000 or more       22.3       20.8         Racialized groups	Comfortable in both English and French	23.2	18.6
Immigrant           Immigrants         24.6         17.3           Education level           High school or less         14.4         12.0           Postsecondary         22.3         19.2           Disability or special need           Disability or special need         24.0         18.2           Household income           Less than \$30,000         14.9         9.5           \$30,000 to less than \$60,000         20.1         16.1           \$60,000 or more         22.3         20.8           Racialized groups	Indigenous identity		
Immigrants       24.6       17.3         Education level       High school or less       14.4       12.0         Postsecondary       22.3       19.2         Disability or special need         Disability or special need       24.0       18.2         Household income         Less than \$30,000       14.9       9.5         \$30,000 to less than \$60,000       20.1       16.1         \$60,000 or more       22.3       20.8         Racialized groups	Indigenous	29.0	19.5
Education level         High school or less       14.4       12.0         Postsecondary       22.3       19.2         Disability or special need         Disability or special need         Household income         Less than \$30,000       14.9       9.5         \$30,000 to less than \$60,000       20.1       16.1         \$60,000 or more       22.3       20.8         Racialized groups	Immigrant		
High school or less       14.4       12.0         Postsecondary       22.3       19.2         Disability or special need         Busehold income         Less than \$30,000       14.9       9.5         \$30,000 to less than \$60,000       20.1       16.1         \$60,000 or more       22.3       20.8         Racialized groups	Immigrants	24.6	17.3
Postsecondary       22.3       19.2         Disability or special need         Disability or special need       24.0       18.2         Household income         Less than \$30,000       14.9       9.5         \$30,000 to less than \$60,000       20.1       16.1         \$60,000 or more       22.3       20.8         Racialized groups	Education level		
Disability or special need         Disability or special need       24.0       18.2         Household income         Less than \$30,000       14.9       9.5         \$30,000 to less than \$60,000       20.1       16.1         \$60,000 or more       22.3       20.8         Racialized groups	High school or less	14.4	12.0
Disability or special need       24.0       18.2         Household income         Less than \$30,000       14.9       9.5         \$30,000 to less than \$60,000       20.1       16.1         \$60,000 or more       22.3       20.8         Racialized groups	Postsecondary	22.3	19.2
Household income  Less than \$30,000 14.9 9.5  \$30,000 to less than \$60,000 20.1 16.1  \$60,000 or more 22.3 20.8  Racialized groups	Disability or special need		
Less than \$30,000       14.9       9.5         \$30,000 to less than \$60,000       20.1       16.1         \$60,000 or more       22.3       20.8         Racialized groups	Disability or special need	24.0	18.2
\$30,000 to less than \$60,000 20.1 16.1 \$60,000 or more 22.3 20.8 Racialized groups	Household income		
\$60,000 or more 22.3 20.8  Racialized groups	Less than \$30,000	14.9	9.5
Racialized groups	\$30,000 to less than \$60,000	20.1	16.1
	\$60,000 or more	22.3	20.8
Racialized groups 27.2 18.9	Racialized groups		
	Racialized groups	27.2	18.9



#### **About**

This indicator is the percentage of citizens who reported that they used eVisitNB in the last 12 months because their primary care provider was not available.

## Source

Primary Health Survey and Primary Care Survey

## **Calculations**

This indicator is based on respondents who have a family doctor or a nurse practitioner. This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Thinking of the last 12 months, did you use any of the following services because your family doctor or your nurse practitioner was not available? c) Virtual clinic using eVisitNB

Unit	Interpretation	NBHC code
%	Lower is better	PC_NAVVC_1

#### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size