

# Citizens who reported that they used eVisitNB in the last 12 months because their primary care provider was not available

Unit: %

	Year 2024	Year 2023
Province		
New Brunswick	20.4	17.2
Health zones		
Zone 1 - Moncton and South-East Area	22.6	17.8
Zone 2 - Fundy Shore and Saint John Area	19.5	14.9
Zone 3 - Fredericton and River Valley Area	22.3	21.5
Zone 4 - Madawaska and North-West Area	14.3	13.5
Zone 5 - Restigouche Area	19.6	18.8
Zone 6 - Bathurst and Acadian Peninsula Area	12.9	13.0
Zone 7 - Miramichi Area	26.5	18.6
Age		
18-64	26.0	22.3
65 and over	7.4	5.3
Gender		
Female	24.2	21.0
Male	16.2	12.8
2SLGBTQIA+ status		
2SLGBTQIA+	29.3	27.6
Language		
Most comfortable in English	21.0	17.4
Most comfortable in French	17.6	16.0



	Year 2024	Year 2023
Comfortable in both English and French	23.2	18.6
Indigenous identity		
Indigenous	29.0	19.5
Immigrant		
Immigrants	24.6	17.3
Education level		
High school or less	14.4	12.0
Postsecondary	22.3	19.2
Disability or special need		
Disability or special need	24.0	18.2
Household income		
Less than \$30,000	14.9	9.5
\$30,000 to less than \$60,000	20.1	16.1
\$60,000 or more	22.3	20.8
Racialized groups		
Racialized groups	27.2	18.9



#### **About**

This indicator is the percentage of citizens who reported that they used eVisitNB in the last 12 months because their primary care provider was not available.

## Source

Primary Health Survey and Primary Care Survey

## **Calculations**

This indicator is based on respondents who have a family doctor or a nurse practitioner. This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Thinking of the last 12 months, did you use any of the following services because your family doctor or your nurse practitioner was not available? c) Virtual clinic using eVisitNB

Unit	Interpretation	NBHC code
%	Lower is better	PC_NAVVC_1

#### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size