# Citizens without a primary care provider who used one or more health care services when they needed health care in the last 12 months

Unit : %

| | Year 2025 | Year 2024 | Year 2023 |
|---|---|---|---|
| **Province** | | | |
| New Brunswick | **85.3** | **84.3** | **83.5** |
| **Health zones** | | | |
| Zone 1 - Moncton and South-East Area | **81.0** | **78.3** | **81.4** |
| Zone 2 - Fundy Shore and Saint John Area | **82.9** | **85.8** | **77.7** |
| Zone 3 - Fredericton and River Valley Area | **89.8** | **88.9** | **88.3** |
| Zone 4 - Madawaska and North-West Area | **89.1** | **82.7** | **90.5** |
| Zone 5 - Restigouche Area | **88.8** | **83.2** | **85.6** |
| Zone 6 - Bathurst and Acadian Peninsula Area | **82.5** | **80.2** | **70.2** |
| Zone 7 - Miramichi Area | **78.5** | **82.0** | S |
| **Age** | | | |
| 18-64 | **84.2** | **83.6** | **83.1** |
| 65 and over | **90.3** | **87.2** | **85.9** |
| **Gender** | | | |
| Female | **90.6** | **90.0** | **87.0** |
| Male | **80.7** | **79.7** | **80.8** |
| **2SLGBTQIA+ status** | | | |
| 2SLGBTQIA+ | **92.0** | **86.4** | **92.6** |
| **Language** | | | |
| Most comfortable in English | **85.1** | **85.8** | **83.6** |
| Most comfortable in French | **84.8** | **79.9** | **81.9** |

| | Year 2025 | Year 2024 | Year 2023 |
|---|---|---|---|
| Comfortable in both English and French | **87.3** | **79.9** | **86.5** |
| **Indigenous identity** | | | |
| Indigenous | **84.7** | **88.6** | S |
| **Immigrant** | | | |
| Immigrants | **81.0** | **82.8** | **68.2** |
| **Education level** | | | |
| High school or less | **86.6** | **82.6** | **82.1** |
| Postsecondary | **85.5** | **85.3** | **84.4** |
| **Disability or special need** | | | |
| Disability or special need | **89.4** | **92.0** | **94.3** |
| **Household income** | | | |
| Less than $30,000 | **84.4** | **81.9** | **74.6** |
| $30,000 to less than $60,000 | **88.3** | **85.2** | **86.6** |
| $60,000 or more | **85.2** | **87.3** | **88.4** |
| **Racialized groups** | | | |
| Racialized groups | **82.1** | **80.2** | **66.4** |

## About

This indicator is the percentage of citizens without a primary care provider who used one or more health care services when they needed health care in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who do not have a family doctor or a nurse practitioner. This indicator is calculated by dividing the number of respondents who answered "yes to at least 1 of the 8 health care services asked in the questionnaire" by the number of respondents who answered "yes or no, to at least 1 of the options asked" to the question: Thinking of the last 12 months, did you use any of the following services when you needed medical care: hospital emergency department, after-hours clinic or a walk-in clinic, virtual clinic using eVisitNB, Tele-Care 811, consultation with a pharmacist, consultation with a specialist, consultation with an allied health professional (e.g. audiologist, psychologist, dietitian, occupational therapist, physiotherapist, social worker...) or other services

| Unit | NBHC code |
| --- | --- |
| % | PC_NMCAL_1 |

**Caption**
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size