

Citizens without a primary care provider who reported that they used Tele-Care 811 when they needed medical care in the last 12 months

Unit : %

	Year 2024	Year 2023
Province		
New Brunswick	14.0	17.1
Health zones		
Zone 1 - Moncton and South-East Area	13.2	16.4
Zone 2 - Fundy Shore and Saint John Area	12.9	14.4
Zone 3 - Fredericton and River Valley Area	18.1	23.0
Zone 4 - Madawaska and North-West Area	7.4	13.0
Zone 5 - Restigouche Area	S	S
Zone 6 - Bathurst and Acadian Peninsula Area	12.3	6.5
Zone 7 - Miramichi Area	8.4	S
Age		
18-64	15.0	16.9
65 and over	10.2	18.1
Gender		
Female	18.1	22.4
Male	10.6	13.3
2SLGBTQIA+ status		
2SLGBTQIA+	21.2	16.3
Language		
Most comfortable in English	15.6	19.4
Most comfortable in French	9.5	8.8

	Year 2024	Year 2023
Comfortable in both English and French	10.1	19.3
Indigenous identity		
Indigenous	19.5	S
Immigrant		
Immigrants	14.4	11.0
Education level		
High school or less	13.7	16.2
Postsecondary	13.8	17.2
Disability or special need		
Disability or special need	25.5	27.1
Household income		
Less than \$30,000	19.6	12.5
\$30,000 to less than \$60,000	14.1	19.6
\$60,000 or more	12.2	18.7
Racialized groups		
Racialized groups	15.6	10.6

About

This indicator is the percentage of citizens without a primary care provider who reported that they used Tele-Care 811 when they needed medical care in the last 12 months.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who do not have a family doctor or a nurse practitioner. This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Thinking of the last 12 months, did you use any of the following services when you needed medical care? e) Tele-Care 811

Unit	NBHC code
%	PC_NMCTC_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size