

## Citizens without a primary care provider who reported that they used Tele-Care 811 when they needed medical care in the last 12 months

Unit : %

	Year 2024	Year 2023
<b>Province</b>		
New Brunswick	14.0	17.1
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	13.2	16.4
Zone 2 - Fundy Shore and Saint John Area	12.9	14.4
Zone 3 - Fredericton and River Valley Area	18.1	23.0
Zone 4 - Madawaska and North-West Area	7.4	13.0
Zone 5 - Restigouche Area	S	S
Zone 6 - Bathurst and Acadian Peninsula Area	12.3	6.5
Zone 7 - Miramichi Area	8.4	S
<b>Age</b>		
18-64	15.0	16.9
65 and over	10.2	18.1
<b>Gender</b>		
Female	18.1	22.4
Male	10.6	13.3
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	21.2	16.3
<b>Language</b>		
Most comfortable in English	15.6	19.4
Most comfortable in French	9.5	8.8

	Year 2024	Year 2023
Comfortable in both English and French	10.1	19.3
<b>Indigenous identity</b>		
Indigenous	19.5	S
<b>Immigrant</b>		
Immigrants	14.4	11.0
<b>Education level</b>		
High school or less	13.7	16.2
Postsecondary	13.8	17.2
<b>Disability or special need</b>		
Disability or special need	25.5	27.1
<b>Household income</b>		
Less than \$30,000	19.6	12.5
\$30,000 to less than \$60,000	14.1	19.6
\$60,000 or more	12.2	18.7
<b>Racialized groups</b>		
Racialized groups	15.6	10.6

### About

This indicator is the percentage of citizens without a primary care provider who reported that they used Tele-Care 811 when they needed medical care in the last 12 months.

### Source

Primary Health Survey and Primary Care Survey

### Calculations

This indicator is based on respondents who do not have a family doctor or a nurse practitioner. This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Thinking of the last 12 months, did you use any of the following services when you needed medical care? e) Tele-Care 811

<b>Unit</b>	<b>NBHC code</b>
%	PC_NMCTC_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size