

## Citizens without a primary care provider who reported that they used Tele-Care 811 when they needed medical care in the last 12 months

Unit : %

	Year 2023
<b>Province</b>	
New Brunswick	17.1
<b>Health zones</b>	
Zone 1 - Moncton and South-East Area	16.4
Zone 2 - Fundy Shore and Saint John Area	14.4
Zone 3 - Fredericton and River Valley Area	23.0
Zone 4 - Madawaska and North-West Area	13.0
Zone 5 - Restigouche Area	S
Zone 6 - Bathurst and Acadian Peninsula Area	6.5
Zone 7 - Miramichi Area	S
<b>Age</b>	
18-64	16.9
65 and over	18.1
<b>Gender</b>	
Female	22.4
Male	13.3
<b>2SLGBTQIA+ status</b>	
2SLGBTQIA+	16.3
<b>Language</b>	
Most comfortable in English	19.4
Most comfortable in French	8.8

	Year 2023
Comfortable in both English and French	19.3
<b>Indigenous identity</b>	
Indigenous	S
<b>Immigrant</b>	
Immigrants	11.0
<b>Education level</b>	
High school or less	16.2
Postsecondary	17.2
<b>Disability or special need</b>	
Disability or special need	27.1
<b>Household income</b>	
Less than \$30,000	12.5
\$30,000 to less than \$60,000	19.6
\$60,000 or more	18.7
<b>Racialized groups</b>	
Racialized groups	10.6

**About**

This indicator is the percentage of citizens without a primary care provider who reported that they used Tele-Care 811 when they needed medical care in the last 12 months.

**Source**

Primary Health Survey and Primary Care Survey

**Calculations**

This indicator is based on respondents who do not have a family doctor or a nurse practitioner. This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Thinking of the last 12 months, did you use any of the following services when you needed medical care? e) Tele-Care 811

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<b>Unit</b>	<b>NBHC code</b>
%	PC_NMCTC_1

**Caption**  
n/a = Not applicable / not available  
S = Data suppressed due to confidentiality requirements and/or small sample size