

Citizens who reported that they were somewhat or very satisfied with the health care services they received from NB Health Link in the last 12 months

Unit : %

	Year 2024	Year 2023
Province		
New Brunswick	73.7	76.7
Health zones		
Zone 1 - Moncton and South-East Area	78.8	77.6
Zone 2 - Fundy Shore and Saint John Area	S	S
Zone 3 - Fredericton and River Valley Area	72.0	78.4
Zone 4 - Madawaska and North-West Area	S	S
Zone 5 - Restigouche Area	S	S
Zone 6 - Bathurst and Acadian Peninsula Area	S	S
Zone 7 - Miramichi Area	S	S
Age		
18-64	71.8	75.2
65 and over	79.6	82.6
Gender		
Female	79.2	82.3
Male	68.6	69.9
2SLGBTQIA+ status		
2SLGBTQIA+	S	S
Language		
Most comfortable in English	73.4	77.6
Most comfortable in French	80.0	79.7

	Year 2024	Year 2023
Comfortable in both English and French	S	S
Indigenous identity		
Indigenous	S	S
Immigrant		
Immigrants	S	S
Education level		
High school or less	75.3	79.0
Postsecondary	72.6	75.6
Disability or special need		
Disability or special need	S	S
Household income		
Less than \$30,000	S	S
\$30,000 to less than \$60,000	83.5	84.9
\$60,000 or more	68.7	70.4
Racialized groups		
Racialized groups	S	S

About

This indicator is the percentage of citizens who reported that they were somewhat or very satisfied with the health care services they received from NB Health Link in the last 12 months.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who do not have family doctor or nurse practitioner and who are registered with NB Health Link and who used NB Health Link in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received from NB Health Link?

Unit	Interpretation	NBHC code
%	Higher is better	PC_SATLS_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size