

Citizens who reported that they were somewhat or very satisfied with the health care services they received from NB Health Link in the last 12 months

Unit : %

	Year 2023
Province	
New Brunswick	76.7
Health zones	
Zone 1 - Moncton and South-East Area	77.6
Zone 2 - Fundy Shore and Saint John Area	S
Zone 3 - Fredericton and River Valley Area	78.4
Zone 4 - Madawaska and North-West Area	S
Zone 5 - Restigouche Area	S
Zone 6 - Bathurst and Acadian Peninsula Area	S
Zone 7 - Miramichi Area	S
Age	
18-64	75.2
65 and over	82.6
Gender	
Female	82.3
Male	69.9
2SLGBTQIA+ status	
2SLGBTQIA+	S
Language	
Most comfortable in English	77.6
Most comfortable in French	79.7

	Year 2023
Comfortable in both English and French	S
Indigenous identity	
Indigenous	S
Immigrant	
Immigrants	S
Education level	
High school or less	79.0
Postsecondary	75.6
Disability or special need	
Disability or special need	S
Household income	
Less than \$30,000	S
\$30,000 to less than \$60,000	84.9
\$60,000 or more	70.4
Racialized groups	
Racialized groups	S

About

This indicator is the percentage of citizens who reported that they were somewhat or very satisfied with the health care services they received from NB Health Link in the last 12 months.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who do not have family doctor or nurse practitioner and who are registered with NB Health Link and who used NB Health Link in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received from NB Health Link?

Unit	Interpretation	NBHC code
%	Higher is better	PC_SATLS_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size