

Citizens who had a consultation with a pharmacist in the last 12 months because their primary care provider was not available and reported that they were somewhat or very satisfied with the health care services they received

Unit : %

	Year 2024	Year 2023
Province		
New Brunswick	88.3	90.1
Health zones		
Zone 1 - Moncton and South-East Area	86.5	86.2
Zone 2 - Fundy Shore and Saint John Area	90.7	92.1
Zone 3 - Fredericton and River Valley Area	87.8	92.4
Zone 4 - Madawaska and North-West Area	91.3	93.5
Zone 5 - Restigouche Area	89.4	87.6
Zone 6 - Bathurst and Acadian Peninsula Area	86.2	89.4
Zone 7 - Miramichi Area	89.4	91.4
Age		
18-64	87.5	89.7
65 and over	90.3	90.9
Gender		
Female	89.4	90.1
Male	86.6	90.5
2SLGBTQIA+ status		
2SLGBTQIA+	87.8	89.9
Language		
Most comfortable in English	89.9	90.9

	Year 2024	Year 2023
Most comfortable in French	84.8	87.3
Comfortable in both English and French	85.8	89.8
Indigenous identity		
Indigenous	89.8	85.3
Immigrant		
Immigrants	84.5	92.2
Education level		
High school or less	89.3	90.8
Postsecondary	88.0	89.8
Disability or special need		
Disability or special need	86.9	84.8
Household income		
Less than \$30,000	84.0	88.2
\$30,000 to less than \$60,000	87.2	89.8
\$60,000 or more	89.3	90.7
Racialized groups		
Racialized groups	81.4	85.9

About

This indicator is the percentage of citizens who had a consultation with a pharmacist in the last 12 months because their primary care provider was not available and reported that they were somewhat or very satisfied with the health care services they received.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner and who had a consultation with a pharmacist in the last 12 months because their primary care provider was not available. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received. e) Consultation with a pharmacist

Unit	Interpretation	NBHC code
%	Higher is better	PC_SATPY_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size