

# Citizens who had a consultation with a specialist in the last 12 months because their primary care provider was not available and reported that they were somewhat or very satisfied with the health care services they received

Unit: %

	Year 2024	Year 2023
Province		
New Brunswick	86.6	87.4
Health zones		
Zone 1 - Moncton and South-East Area	85.8	87.3
Zone 2 - Fundy Shore and Saint John Area	91.2	88.5
Zone 3 - Fredericton and River Valley Area	85.3	84.7
Zone 4 - Madawaska and North-West Area	82.9	97.5
Zone 5 - Restigouche Area	84.4	91.2
Zone 6 - Bathurst and Acadian Peninsula Area	85.7	85.9
Zone 7 - Miramichi Area	82.4	85.4
Age		
18-64	85.0	86.2
65 and over	89.8	90.1
Gender		
Female	88.5	86.9
Male	84.7	88.7
2SLGBTQIA+ status		
2SLGBTQIA+	78.6	75.5
Language		
Most comfortable in English	87.6	86.4



	Year 2024	Year 2023
Most comfortable in French	83.3	88.5
Comfortable in both English and French	88.3	92.5
Indigenous identity		
Indigenous	S	S
Immigrant		
Immigrants	83.8	77.3
Education level		
High school or less	86.2	90.2
Postsecondary	86.9	86.1
Disability or special need		
Disability or special need	79.5	75.7
Household income		
Less than \$30,000	82.8	88.4
\$30,000 to less than \$60,000	84.4	84.3
\$60,000 or more	89.3	87.6
Racialized groups		
Racialized groups	86.4	79.4



## **About**

This indicator is the percentage of citizens who had a consultation with a specialist in the last 12 months because their primary care provider was not available and reported that they were somewhat or very satisfied with the health care services they received.

### Source

Primary Health Survey and Primary Care Survey

# **Calculations**

This indicator is based on respondents who have a family doctor or a nurse practitioner and who had a consultation with a specialist in the last 12 months because their primary care provider was not available. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received. f) Consultation with a specialist

Unit	Interpretation	NBHC code
%	Higher is better	PC_SATSP_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size