

## Citizens who used eVisit NB in the last 12 months because their primary care provider was not available and reported that they were somewhat or very satisfied with the health care services they received

Unit : %

	Year 2025	Year 2024	Year 2023
<b>Province</b>			
New Brunswick	75.2	82.9	80.7
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	70.5	80.9	78.1
Zone 2 - Fundy Shore and Saint John Area	75.1	84.3	79.5
Zone 3 - Fredericton and River Valley Area	83.9	87.3	88.2
Zone 4 - Madawaska and North-West Area	65.8	74.0	68.3
Zone 5 - Restigouche Area	77.3	79.3	81.4
Zone 6 - Bathurst and Acadian Peninsula Area	77.8	77.0	76.6
Zone 7 - Miramichi Area	78.7	87.1	81.1
<b>Age</b>			
18-64	75.1	83.5	81.2
65 and over	76.3	77.6	75.7
<b>Gender</b>			
Female	75.4	85.2	82.5
Male	74.5	78.7	77.1
<b>2SLGBTQIA+ status</b>			
2SLGBTQIA+	80.8	86.5	79.9
<b>Language</b>			
Most comfortable in English	76.6	83.9	83.6

	Year 2025	Year 2024	Year 2023
Most comfortable in French	71.6	78.5	77.0
Comfortable in both English and French	71.0	85.9	68.0
<b>Indigenous identity</b>			
Indigenous	58.3	S	S
<b>Immigrant</b>			
Immigrants	76.7	69.0	S
<b>Education level</b>			
High school or less	73.4	85.7	82.4
Postsecondary	75.8	82.2	80.0
<b>Disability or special need</b>			
Disability or special need	70.2	88.2	80.0
<b>Household income</b>			
Less than \$30,000	74.2	81.9	73.9
\$30,000 to less than \$60,000	70.4	81.5	79.7
\$60,000 or more	76.8	83.9	81.8
<b>Racialized groups</b>			
Racialized groups	75.1	75.7	68.6

## About

This indicator is the percentage of citizens who used eVisit NB in the last 12 months because their primary care provider was not available and reported that they were somewhat or very satisfied with the health care services they received.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner and who used eVisitNB in the last 12 months because their primary care provider was not available. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received. c) Virtual clinic using eVisitNB

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<b>Unit</b>	<b>Interpretation</b>	<b>NBHC code</b>
%	Higher is better	PC_SATVC_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size