

Citizens who used eVisit NB in the last 12 months because their primary care provider was not available and reported that they were somewhat or very satisfied with the health care services they received

Unit : %

	Year 2023
Province	
New Brunswick	80.7
Health zones	
Zone 1 - Moncton and South-East Area	78.1
Zone 2 - Fundy Shore and Saint John Area	79.5
Zone 3 - Fredericton and River Valley Area	88.2
Zone 4 - Madawaska and North-West Area	68.3
Zone 5 - Restigouche Area	81.4
Zone 6 - Bathurst and Acadian Peninsula Area	76.6
Zone 7 - Miramichi Area	81.1
Age	
18-64	81.2
65 and over	75.7
Gender	
Female	82.5
Male	77.1
2SLGBTQIA+ status	
2SLGBTQIA+	79.9
Language	
Most comfortable in English	83.6

	Year 2023
Most comfortable in French	77.0
Comfortable in both English and French	68.0
Indigenous identity	
Indigenous	S
Immigrant	
Immigrants	S
Education level	
High school or less	82.4
Postsecondary	80.0
Disability or special need	
Disability or special need	80.0
Household income	
Less than \$30,000	73.9
\$30,000 to less than \$60,000	79.7
\$60,000 or more	81.8
Racialized groups	
Racialized groups	68.6

About

This indicator is the percentage of citizens who used eVisit NB in the last 12 months because their primary care provider was not available and reported that they were somewhat or very satisfied with the health care services they received.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner and who used eVisitNB in the last 12 months because their primary care provider was not available. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received. c) Virtual clinic using eVisitNB

Unit	Interpretation	NBHC code
%	Higher is better	PC_SATVC_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size