Citizens who used eVisit NB in the last 12 months because their primary care provider was not available and reported that they were somewhat or very satisfied with the health care services they received

Unit : %

	Year 2024	Year 2023
Province		
New Brunswick	82.9	80.7
Health zones		
Zone 1 - Moncton and South-East Area	80.9	78.1
Zone 2 - Fundy Shore and Saint John Area	84.3	79.5
Zone 3 - Fredericton and River Valley Area	87.3	88.2
Zone 4 - Madawaska and North-West Area	74.0	68.3
Zone 5 - Restigouche Area	79.3	81.4
Zone 6 - Bathurst and Acadian Peninsula Area	77.0	76.6
Zone 7 - Miramichi Area	87.1	81.1
Age		
18-64	83.5	81.2
65 and over	77.6	75.7
Gender		
Female	85.2	82.5
Male	78.7	77.1
2SLGBTQIA+ status		
2SLGBTQIA+	86.5	79.9
Language		
Most comfortable in English	83.9	83.6

	Year 2024	Year 2023
Most comfortable in French	**78.5**	**77.0**
Comfortable in both English and French	**85.9**	**68.0**
Indigenous identity		
Indigenous	S	S
Immigrant		
Immigrants	**69.0**	S
Education level		
High school or less	**85.7**	**82.4**
Postsecondary	**82.2**	**80.0**
Disability or special need		
Disability or special need	**88.2**	**80.0**
Household income		
Less than $30,000	**81.9**	**73.9**
$30,000 to less than $60,000	**81.5**	**79.7**
$60,000 or more	**83.9**	**81.8**
Racialized groups		
Racialized groups	**75.7**	**68.6**

About

This indicator is the percentage of citizens who used eVisit NB in the last 12 months because their primary care provider was not available and reported that they were somewhat or very satisfied with the health care services they received.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner and who used eVisitNB in the last 12 months because their primary care provider was not available. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received. c) Virtual clinic using eVisitNB

Unit	Interpretation	NBHC code
%	Higher is better	PC_SATVC_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size