

## Citizens who used eVisit NB in the last 12 months because their primary care provider was not available and reported that they were somewhat or very satisfied with the health care services they received

Unit : %

	Year 2024	Year 2023
<b>Province</b>		
New Brunswick	82.9	80.7
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	80.9	78.1
Zone 2 - Fundy Shore and Saint John Area	84.3	79.5
Zone 3 - Fredericton and River Valley Area	87.3	88.2
Zone 4 - Madawaska and North-West Area	74.0	68.3
Zone 5 - Restigouche Area	79.3	81.4
Zone 6 - Bathurst and Acadian Peninsula Area	77.0	76.6
Zone 7 - Miramichi Area	87.1	81.1
<b>Age</b>		
18-64	83.5	81.2
65 and over	77.6	75.7
<b>Gender</b>		
Female	85.2	82.5
Male	78.7	77.1
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	86.5	79.9
<b>Language</b>		
Most comfortable in English	83.9	83.6

	Year 2024	Year 2023
Most comfortable in French	78.5	77.0
Comfortable in both English and French	85.9	68.0
<b>Indigenous identity</b>		
Indigenous	S	S
<b>Immigrant</b>		
Immigrants	69.0	S
<b>Education level</b>		
High school or less	85.7	82.4
Postsecondary	82.2	80.0
<b>Disability or special need</b>		
Disability or special need	88.2	80.0
<b>Household income</b>		
Less than \$30,000	81.9	73.9
\$30,000 to less than \$60,000	81.5	79.7
\$60,000 or more	83.9	81.8
<b>Racialized groups</b>		
Racialized groups	75.7	68.6

## About

This indicator is the percentage of citizens who used eVisit NB in the last 12 months because their primary care provider was not available and reported that they were somewhat or very satisfied with the health care services they received.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner and who used eVisitNB in the last 12 months because their primary care provider was not available. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received. c) Virtual clinic using eVisitNB

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Unit	Interpretation	NBHC code
%	Higher is better	PC_SATVC_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size