

Citizens who used an after-hours or a walk-in clinic in the last 12 months because their primary care provider was not available and reported that they were somewhat or very satisfied with the health care services they received

Unit: %

	Year 2024	Year 2023
Province		
New Brunswick	70.7	72.5
Health zones		
Zone 1 - Moncton and South-East Area	68.1	72.3
Zone 2 - Fundy Shore and Saint John Area	75.9	67.3
Zone 3 - Fredericton and River Valley Area	61.4	79.0
Zone 4 - Madawaska and North-West Area	80.6	68.1
Zone 5 - Restigouche Area	62.0	72.4
Zone 6 - Bathurst and Acadian Peninsula Area	79.4	76.3
Zone 7 - Miramichi Area	71.8	74.9
Age		
18-64	68.7	70.4
65 and over	77.9	80.2
Gender		
Female	73.3	74.3
Male	67.8	69.8
2SLGBTQIA+ status		
2SLGBTQIA+	48.4	64.6
Language		
Most comfortable in English	69.7	70.9



Most comfortable in French 72.5 76.0 Comfortable in both English and French 72.5 73.0 Indigenous identity Indigenous S 68.3 Immigrant Education level High school or less 74.4 79.8 Postsecondary 69.6 70.0 Disability or special need Disability or special need 65.5 72.6 Household income Less than \$30,000 69.5 75.6 \$30,000 to less than \$60,000 69.1 69.2 \$60,000 or more 71.5 73.3 Racialized groups 45.1 62.9		Year 2024	Year 2023
Indigenous identity Indigenous S 68.3 Immigrant Ummigrants 53.9 60.9 Education level High school or less 74.4 79.8 Postsecondary 69.6 70.0 Disability or special need Disability or special need 65.5 72.6 Household income Less than \$30,000 69.5 75.6 \$30,000 to less than \$60,000 69.1 69.2 \$60,000 or more 71.5 73.3 Racialized groups	Most comfortable in French	72.5	76.0
Indigenous S 68.3 Immigrant Immigrants 53.9 60.9 Education level High school or less 74.4 79.8 Postsecondary 69.6 70.0 Disability or special need 65.5 72.6 Household income Less than \$30,000 69.5 75.6 \$30,000 to less than \$60,000 69.1 69.2 \$60,000 or more 71.5 73.3 Racialized groups	Comfortable in both English and French	72.5	73.0
Immigrant Immigrants 53.9 60.9 Education level High school or less 74.4 79.8 Postsecondary 69.6 70.0 Disability or special need Disability or special need 65.5 72.6 Household income Less than \$30,000 69.5 75.6 \$30,000 to less than \$60,000 69.1 69.2 \$60,000 or more 71.5 73.3 Racialized groups	Indigenous identity		
Immigrants 53.9 60.9 Education level High school or less 74.4 79.8 Postsecondary 69.6 70.0 Disability or special need Usability or special need 55.5 72.6 Household income Less than \$30,000 69.5 75.6 \$30,000 to less than \$60,000 69.1 69.2 \$60,000 or more 71.5 73.3 Racialized groups	Indigenous	S	68.3
Education level High school or less 74.4 79.8 Postsecondary 69.6 70.0 Disability or special need Disability or special need Household income Less than \$30,000 69.5 75.6 \$30,000 to less than \$60,000 69.1 69.2 \$60,000 or more 71.5 73.3 Racialized groups	Immigrant		
High school or less 74.4 79.8 Postsecondary 69.6 70.0 Disability or special need Household income Less than \$30,000 69.5 75.6 \$30,000 to less than \$60,000 69.1 69.2 \$60,000 or more 71.5 73.3 Racialized groups	Immigrants	53.9	60.9
Postsecondary 69.6 70.0 Disability or special need Disability or special need 65.5 72.6 Household income Less than \$30,000 69.5 75.6 \$30,000 to less than \$60,000 69.1 69.2 \$60,000 or more 71.5 73.3 Racialized groups	Education level		
Disability or special need Disability or special need 65.5 72.6 Household income Less than \$30,000 69.5 75.6 \$30,000 to less than \$60,000 69.1 69.2 \$60,000 or more 71.5 73.3 Racialized groups	High school or less	74.4	79.8
Disability or special need 65.5 72.6 Household income Less than \$30,000 69.5 75.6 \$30,000 to less than \$60,000 69.1 69.2 \$60,000 or more 71.5 73.3 Racialized groups	Postsecondary	69.6	70.0
Household income Less than \$30,000 69.5 75.6 \$30,000 to less than \$60,000 69.1 69.2 \$60,000 or more 71.5 73.3 Racialized groups	Disability or special need		
Less than \$30,000 69.5 75.6 \$30,000 to less than \$60,000 69.1 69.2 \$60,000 or more 71.5 73.3 Racialized groups	Disability or special need	65.5	72.6
\$30,000 to less than \$60,000	Household income		
\$60,000 or more 71.5 73.3 Racialized groups	Less than \$30,000	69.5	75.6
Racialized groups	\$30,000 to less than \$60,000	69.1	69.2
	\$60,000 or more	71.5	73.3
Racialized groups 45.1 62.9	Racialized groups		
	Racialized groups	45.1	62.9



About

This indicator is the percentage of citizens who used an after-hours or a walk-in clinic in the last 12 months because their primary care provider was not available and reported that they were somewhat or very satisfied with the health care services they received.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner and who used an after-hours or a walk-in clinic in the last 12 months because their primary care provider was not available. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received. b) After-hours clinic or a walk-in clinic

Unit	Interpretation	NBHC code	
%	Higher is better	PC_SATWC_1	

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size