

Citizens who used an after-hours or a walk-in clinic in the last 12 months because their primary care provider was not available and reported that they were somewhat or very satisfied with the health care services they received

Unit : %

	Year 2023
Province	
New Brunswick	72.5
Health zones	
Zone 1 - Moncton and South-East Area	72.3
Zone 2 - Fundy Shore and Saint John Area	67.3
Zone 3 - Fredericton and River Valley Area	79.0
Zone 4 - Madawaska and North-West Area	68.1
Zone 5 - Restigouche Area	72.4
Zone 6 - Bathurst and Acadian Peninsula Area	76.3
Zone 7 - Miramichi Area	74.9
Age	
18-64	70.4
65 and over	80.2
Gender	
Female	74.3
Male	69.8
2SLGBTQIA+ status	
2SLGBTQIA+	64.6
Language	
Most comfortable in English	70.9

	Year 2023
Most comfortable in French	76.0
Comfortable in both English and French	73.0
Indigenous identity	
Indigenous	68.3
Immigrant	
Immigrants	60.9
Education level	
High school or less	79.8
Postsecondary	70.0
Disability or special need	
Disability or special need	72.6
Household income	
Less than \$30,000	75.6
\$30,000 to less than \$60,000	69.2
\$60,000 or more	73.3
Racialized groups	
Racialized groups	62.9

About

This indicator is the percentage of citizens who used an after-hours or a walk-in clinic in the last 12 months because their primary care provider was not available and reported that they were somewhat or very satisfied with the health care services they received.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner and who used an after-hours or a walk-in clinic in the last 12 months because their primary care provider was not available. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: What was your level of satisfaction with the health care services you received. b) After-hours clinic or a walk-in clinic

Unit	Interpretation	NBHC code
%	Higher is better	PC_SATWC_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size