Acute care patients who reported that they always had a good communication with doctors

Unit : %

	Year 2023
Province	
New Brunswick	**79.5**
Hospitals	
The Moncton Hospital	**79.5**
St. Joseph's Hospital	**91.9**
Saint John Regional Hospital	**78.1**
Dr. Everett Chalmers Regional Hospital	**77.8**
Upper River Valley Hospital	**74.7**
Miramichi Regional Hospital	**77.2**
Dr. Georges-L.-Dumont University Hospital Centre	**86.4**
Edmundston Regional Hospital	**81.2**
Campbellton Regional Hospital	**75.7**
Tracadie Hospital	**77.6**
Chaleur Regional Hospital	**82.9**
Health zones	
Zone 1 - Moncton and South-East Area	**82.1**
Zone 2 - Fundy Shore and Saint John Area	**78.6**
Zone 3 - Fredericton and River Valley Area	**77.1**
Zone 4 - Madawaska and North-West Area	**80.9**
Zone 5 - Restigouche Area	**75.7**
Zone 6 - Bathurst and Acadian Peninsula Area	**82.3**
Zone 7 - Miramichi Area	**77.2**

	Year 2023
Regional Health Authorities	
Horizon Health Network	**78.3**
Vitalité Health Network	**82.9**
Age	
18-64	**80.2**
65 and over	**78.7**
Sex at birth	
Female	**79.7**
Male	**79.1**
Language	
Preferred language of service: English	**78.4**
Preferred language of service: French	**82.6**
Indigenous identity	
Indigenous	**76.9**
Education level	
High school or less	**79.5**
Postsecondary	**79.7**

About

This indicator is the percentage of acute care patients who reported that they always had a good communication with doctors.

Source

Hospital Acute Care Survey

Calculations

This indicator is calculated by taking the sum of the weighted proportions obtained for the following three indicators: AU_CWD01_1, AU_CWD02_1 and AU_CWD03_1. This sum of weighted proportions is then divided by the sum of the weighted number of respondents to these same three indicators. The questions to which these indicators refer are as follows: 'During this hospital stay, how often did doctors treat you with courtesy and respect?', 'During this hospital stay, how often did doctors listen carefully to you?' and 'During this hospital stay, how often did doctors explain things in a way you could understand?'. This composite score calculation methodology is the same as the one used by the Canadian Institute for Health Information (CIHI).

Unit	Interpretation	NBHC code
%	Higher is better	AU_CWDCP_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size