

# Acute care patients who reported that they always had a good communication with doctors

Unit: %

	Year 2023
Province	
New Brunswick	79.5
Hospitals	
The Moncton Hospital	79.5
St. Joseph's Hospital	91.9
Saint John Regional Hospital	78.1
Dr. Everett Chalmers Regional Hospital	77.8
Upper River Valley Hospital	74.7
Miramichi Regional Hospital	77.2
Dr. Georges-LDumont University Hospital Centre	86.4
Edmundston Regional Hospital	81.2
Campbellton Regional Hospital	75.7
Tracadie Hospital	77.6
Chaleur Regional Hospital	82.9
Health zones	
Zone 1 - Moncton and South-East Area	82.1
Zone 2 - Fundy Shore and Saint John Area	78.6
Zone 3 - Fredericton and River Valley Area	77.1
Zone 4 - Madawaska and North-West Area	80.9
Zone 5 - Restigouche Area	75.7
Zone 6 - Bathurst and Acadian Peninsula Area	82.3
Zone 7 - Miramichi Area	77.2



Vitalité Health Network 82.9  Age  18-64 80.2 65 and over 78.7  Sex at birth  Female 79.7  Male 79.1  Language  Preferred language of service: English 78.4  Preferred language of service: French 82.6  Indigenous identity  Indigenous dentity  Education level  High school or less 79.5		Year 2023
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18-64       80.2         65 and over       78.7         Sex at birth         Female       79.7         Male       79.1         Language       Preferred language of service: English       78.4         Preferred language of service: French       82.6         Indigenous identity       Indigenous identity         Indigenous       76.9         Education level       High school or less	Vitalité Health Network	82.9
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Male 79.1  Language Preferred language of service: English 78.4  Preferred language of service: French 82.6  Indigenous identity Indigenous 76.9  Education level  High school or less 79.5	Sex at birth	
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Education level High school or less 76.9	Preferred language of service: French	82.6
Education level High school or less 79.5	Indigenous identity	
High school or less 79.5	Indigenous	76.9
	Education level	
Postsecondary 79.7	High school or less	79.5
	Postsecondary	79.7



#### **About**

This indicator is the percentage of acute care patients who reported that they always had a good communication with doctors.

### Source

Hospital Acute Care Survey

## **Calculations**

This indicator is calculated by taking the sum of the weighted proportions obtained for the following three indicators: AU\_CWD01\_1, AU\_CWD02\_1 and AU\_CWD03\_1. This sum of weighted proportions is then divided by the sum of the weighted number of respondents to these same three indicators. The questions to which these indicators refer are as follows: 'During this hospital stay, how often did doctors treat you with courtesy and respect?', 'During this hospital stay, how often did doctors listen carefully to you?' and 'During this hospital stay, how often did doctors explain things in a way you could understand?'. This composite score calculation methodology is the same as the one used by the Canadian Institute for Health Information (CIHI).

Unit	Interpretation	NBHC code		
%	Higher is better	AU_CWDCP_1		

#### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size