

Acute care patients who reported that they always had a good communication with doctors

Unit : %

Year
2023

Province

New Brunswick	79.5
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Hospitals

The Moncton Hospital	79.5
St. Joseph's Hospital	91.9
Saint John Regional Hospital	78.1
Dr. Everett Chalmers Regional Hospital	77.8
Upper River Valley Hospital	74.7
Miramichi Regional Hospital	77.2
Dr. Georges-L.-Dumont University Hospital Centre	86.4
Edmundston Regional Hospital	81.2
Campbellton Regional Hospital	75.7
Tracadie Hospital	77.6
Chaleur Regional Hospital	82.9

Health zones

Zone 1 - Moncton and South-East Area	82.1
Zone 2 - Fundy Shore and Saint John Area	78.6
Zone 3 - Fredericton and River Valley Area	77.1
Zone 4 - Madawaska and North-West Area	80.9
Zone 5 - Restigouche Area	75.7
Zone 6 - Bathurst and Acadian Peninsula Area	82.3
Zone 7 - Miramichi Area	77.2

Regional Health Authorities

Horizon Health Network	78.3
Vitalité Health Network	82.9

Age

18-64	80.2
65 and over	78.7

Sex at birth

Female	79.7
Male	79.1

Language

Preferred language of service: English	78.4
Preferred language of service: French	82.6

Indigenous identity

Indigenous	76.9
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Education level

High school or less	79.5
Postsecondary	79.7

About

This indicator is the percentage of acute care patients who reported that they always had a good communication with doctors.

Source

Hospital Acute Care Survey

Calculations

This indicator is calculated by taking the sum of the weighted proportions obtained for the following three indicators: AU_CWD01_1, AU_CWD02_1 and AU_CWD03_1. This sum of weighted proportions is then divided by the sum of the weighted number of respondents to these same three indicators. The questions to which these indicators refer are as follows: 'During this hospital stay, how often did doctors treat you with courtesy and respect?', 'During this hospital stay, how often did doctors listen carefully to you?' and 'During this hospital stay, how often did doctors explain things in a way you could understand?'. This composite score calculation methodology is the same as the one used by the Canadian Institute for Health Information (CIHI).

Unit	Interpretation	NBHC code
%	Higher is better	AU_CWDCP_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size