

## Acute care patients who reported that nurses always treated them with courtesy and respect

Unit : %

|  | Year<br>2023 |
|--|--------------|
| <b>Province</b>                                  |              |
| New Brunswick                                    | <b>80.3</b>  |
| <b>Hospitals</b>                                 |              |
| The Moncton Hospital                             | <b>80.4</b>  |
| St. Joseph's Hospital                            | <b>95.0</b>  |
| Saint John Regional Hospital                     | <b>78.7</b>  |
| Dr. Everett Chalmers Regional Hospital           | <b>81.8</b>  |
| Upper River Valley Hospital                      | <b>76.4</b>  |
| Miramichi Regional Hospital                      | <b>77.6</b>  |
| Dr. Georges-L.-Dumont University Hospital Centre | <b>82.0</b>  |
| Edmundston Regional Hospital                     | <b>85.6</b>  |
| Campbellton Regional Hospital                    | <b>72.2</b>  |
| Tracadie Hospital                                | <b>86.6</b>  |
| Chaleur Regional Hospital                        | <b>79.8</b>  |
| <b>Health zones</b>                              |              |
| Zone 1 - Moncton and South-East Area             | <b>81.1</b>  |
| Zone 2 - Fundy Shore and Saint John Area         | <b>79.1</b>  |
| Zone 3 - Fredericton and River Valley Area       | <b>80.6</b>  |
| Zone 4 - Madawaska and North-West Area           | <b>86.4</b>  |
| Zone 5 - Restigouche Area                        | <b>72.2</b>  |
| Zone 6 - Bathurst and Acadian Peninsula Area     | <b>81.0</b>  |
| Zone 7 - Miramichi Area                          | <b>77.6</b>  |

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|--|--------------|
| <b>Regional Health Authorities</b>     |              |
| Horizon Health Network                 | 79.7         |
| Vitalité Health Network                | 82.0         |
| <b>Age</b>                             |              |
| 18-64                                  | 78.4         |
| 65 and over                            | 82.3         |
| <b>Sex at birth</b>                    |              |
| Female                                 | 78.3         |
| Male                                   | 83.1         |
| <b>Language</b>                        |              |
| Preferred language of service: English | 79.5         |
| Preferred language of service: French  | 82.6         |
| <b>Indigenous identity</b>             |              |
| Indigenous                             | 75.1         |
| <b>Education level</b>                 |              |
| High school or less                    | 81.9         |
| Postsecondary                          | 79.0         |

## About

This indicator is the percentage of acute care patients who reported that nurses always treated them with courtesy and respect.

## Source

Hospital Acute Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During this hospital stay, how often did nurses treat you with courtesy and respect?

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| <b>Unit</b> | <b>Interpretation</b> | <b>NBHC code</b> |
|-------------|-----------------------|------------------|
| %           | Higher is better      | AU_CWN01_1       |

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size