

Acute care patients who reported that they always had a good communication with nurses

Unit : %

Year
2023

Province

New Brunswick	72.6
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Hospitals

The Moncton Hospital	71.3
St. Joseph's Hospital	89.4
Saint John Regional Hospital	71.2
Dr. Everett Chalmers Regional Hospital	74.1
Upper River Valley Hospital	68.3
Miramichi Regional Hospital	71.2
Dr. Georges-L.-Dumont University Hospital Centre	74.8
Edmundston Regional Hospital	77.1
Campbellton Regional Hospital	65.7
Tracadie Hospital	75.9
Chaleur Regional Hospital	75.3

Health zones

Zone 1 - Moncton and South-East Area	72.5
Zone 2 - Fundy Shore and Saint John Area	71.7
Zone 3 - Fredericton and River Valley Area	72.8
Zone 4 - Madawaska and North-West Area	77.6
Zone 5 - Restigouche Area	65.7
Zone 6 - Bathurst and Acadian Peninsula Area	75.5
Zone 7 - Miramichi Area	71.2

Regional Health Authorities

Horizon Health Network	71.9
Vitalité Health Network	74.8

Age

18-64	72.1
65 and over	73.2

Sex at birth

Female	70.9
Male	75.1

Language

Preferred language of service: English	71.4
Preferred language of service: French	75.4

Indigenous identity

Indigenous	70.4
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Education level

High school or less	74.3
Postsecondary	71.4

Type of care

Medical care	71.4
Surgical care	75.3
Maternity care	70.2

About

This indicator is the percentage of acute care patients who reported that they always had a good communication with nurses.

Source

Hospital Acute Care Survey

Calculations

This indicator is calculated by taking the sum of the weighted proportions obtained for the following three indicators: AU_CWN01_1, AU_CWN02_1 and AU_CWN03_1. This sum of weighted proportions is then divided by the sum of the weighted number of respondents to these same three indicators. The questions to which these indicators refer are as follows: 'During this hospital stay, how often did nurses treat you with courtesy and respect?', 'During this hospital stay, how often did nurses listen carefully to you?' and 'During this hospital stay, how often did nurses explain things in a way you could understand?'. This composite score calculation methodology is the same as the one used by the Canadian Institute for Health Information (CIHI).

Unit	Interpretation	NBHC code
%	Higher is better	AU_CWNCP_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size