

Acute care patients who reported that when they pressed the call button, they always received help as soon as they wanted it

Unit : %

| | Year 2023 |
|--|--------------|
| Province | |
| New Brunswick | 56.9 |
| Hospitals | |
| The Moncton Hospital | 58.1 |
| St. Joseph's Hospital | 76.4 |
| Saint John Regional Hospital | 50.4 |
| Dr. Everett Chalmers Regional Hospital | 53.9 |
| Upper River Valley Hospital | 55.6 |
| Miramichi Regional Hospital | 52.5 |
| Dr. Georges-L.-Dumont University Hospital Centre | 60.6 |
| Edmundston Regional Hospital | 73.0 |
| Campbellton Regional Hospital | 59.6 |
| Tracadie Hospital | 64.2 |
| Chaleur Regional Hospital | 66.8 |
| Health zones | |
| Zone 1 - Moncton and South-East Area | 59.1 |
| Zone 2 - Fundy Shore and Saint John Area | 51.7 |
| Zone 3 - Fredericton and River Valley Area | 54.0 |
| Zone 4 - Madawaska and North-West Area | 73.0 |
| Zone 5 - Restigouche Area | 59.6 |
| Zone 6 - Bathurst and Acadian Peninsula Area | 66.8 |
| Zone 7 - Miramichi Area | 52.5 |

| | Year 2023 |
|--|--------------|
| Regional Health Authorities | |
| Horizon Health Network | 53.9 |
| Vitalité Health Network | 65.2 |
| Age | |
| 18-64 | 56.3 |
| 65 and over | 57.6 |
| Sex at birth | |
| Female | 54.1 |
| Male | 61.4 |
| Language | |
| Preferred language of service: English | 53.0 |
| Preferred language of service: French | 68.6 |
| Indigenous identity | |
| Indigenous | 55.2 |
| Education level | |
| High school or less | 59.9 |
| Postsecondary | 54.2 |

About

This indicator is the percentage of acute care patients who reported that when they pressed the call button, they always received help as soon as they wanted it.

Source

Hospital Acute Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During this hospital stay, after you pressed the call button, how often did you get help as soon as you wanted it?

| Unit | Interpretation | NBHC code |
|------|------------------|------------|
| % | Higher is better | AU_ROS01_1 |

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size