

## Acute care patients who reported that when they pressed the call button, they always received help as soon as they wanted it

Unit : %

	Year 2023
<b>Province</b>	
New Brunswick	<b>56.9</b>
<b>Hospitals</b>	
The Moncton Hospital	<b>58.1</b>
St. Joseph's Hospital	<b>76.4</b>
Saint John Regional Hospital	<b>50.4</b>
Dr. Everett Chalmers Regional Hospital	<b>53.9</b>
Upper River Valley Hospital	<b>55.6</b>
Miramichi Regional Hospital	<b>52.5</b>
Dr. Georges-L.-Dumont University Hospital Centre	<b>60.6</b>
Edmundston Regional Hospital	<b>73.0</b>
Campbellton Regional Hospital	<b>59.6</b>
Tracadie Hospital	<b>64.2</b>
Chaleur Regional Hospital	<b>66.8</b>
<b>Health zones</b>	
Zone 1 - Moncton and South-East Area	<b>59.1</b>
Zone 2 - Fundy Shore and Saint John Area	<b>51.7</b>
Zone 3 - Fredericton and River Valley Area	<b>54.0</b>
Zone 4 - Madawaska and North-West Area	<b>73.0</b>
Zone 5 - Restigouche Area	<b>59.6</b>
Zone 6 - Bathurst and Acadian Peninsula Area	<b>66.8</b>
Zone 7 - Miramichi Area	<b>52.5</b>

	Year 2023
<b>Regional Health Authorities</b>	
Horizon Health Network	53.9
Vitalité Health Network	65.2
<b>Age</b>	
18-64	56.3
65 and over	57.6
<b>Sex at birth</b>	
Female	54.1
Male	61.4
<b>Language</b>	
Preferred language of service: English	53.0
Preferred language of service: French	68.6
<b>Indigenous identity</b>	
Indigenous	55.2
<b>Education level</b>	
High school or less	59.9
Postsecondary	54.2

**About**

This indicator is the percentage of acute care patients who reported that when they pressed the call button, they always received help as soon as they wanted it.

**Source**

Hospital Acute Care Survey

**Calculations**

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During this hospital stay, after you pressed the call button, how often did you get help as soon as you wanted it?

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<b>Unit</b>	<b>Interpretation</b>	<b>NBHC code</b>
%	Higher is better	AU_ROS01_1

**Caption**

n/a = Not applicable / not available  
S = Data suppressed due to confidentiality requirements and/or small sample size