

## Acute care patients who reported that when they pressed the call button, they always received help as soon as they wanted it

Unit : %

	Year 2023
<b>Province</b>	
New Brunswick	56.9
<b>Hospitals</b>	
The Moncton Hospital	58.1
St. Joseph's Hospital	76.4
Saint John Regional Hospital	50.4
Dr. Everett Chalmers Regional Hospital	53.9
Upper River Valley Hospital	55.6
Miramichi Regional Hospital	52.5
Dr. Georges-L.-Dumont University Hospital Centre	60.6
Edmundston Regional Hospital	73.0
Campbellton Regional Hospital	59.6
Tracadie Hospital	64.2
Chaleur Regional Hospital	66.8
<b>Health zones</b>	
Zone 1 - Moncton and South-East Area	59.1
Zone 2 - Fundy Shore and Saint John Area	51.7
Zone 3 - Fredericton and River Valley Area	54.0
Zone 4 - Madawaska and North-West Area	73.0
Zone 5 - Restigouche Area	59.6
Zone 6 - Bathurst and Acadian Peninsula Area	66.8
Zone 7 - Miramichi Area	52.5

	<b>Year 2023</b>
<b>Regional Health Authorities</b>	
Horizon Health Network	<b>53.9</b>
Vitalité Health Network	<b>65.2</b>
<b>Age</b>	
18-64	<b>56.3</b>
65 and over	<b>57.6</b>
<b>Sex at birth</b>	
Female	<b>54.1</b>
Male	<b>61.4</b>
<b>Language</b>	
Preferred language of service: English	<b>53.0</b>
Preferred language of service: French	<b>68.6</b>
<b>Indigenous identity</b>	
Indigenous	<b>55.2</b>
<b>Education level</b>	
High school or less	<b>59.9</b>
Postsecondary	<b>54.2</b>

### About

This indicator is the percentage of acute care patients who reported that when they pressed the call button, they always received help as soon as they wanted it.

### Source

Hospital Acute Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During this hospital stay, after you pressed the call button, how often did you get help as soon as you wanted it?

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Unit	Interpretation	NBHC code
%	Higher is better	AU_ROS01_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size