

## Acute care patients who reported that when they pressed the call button, they always received help as soon as they wanted it

Unit : %

Year  
2023

### Province

New Brunswick	<b>56.9</b>
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### Hospitals

The Moncton Hospital	<b>58.1</b>
St. Joseph's Hospital	<b>76.4</b>
Saint John Regional Hospital	<b>50.4</b>
Dr. Everett Chalmers Regional Hospital	<b>53.9</b>
Upper River Valley Hospital	<b>55.6</b>
Miramichi Regional Hospital	<b>52.5</b>
Dr. Georges-L.-Dumont University Hospital Centre	<b>60.6</b>
Edmundston Regional Hospital	<b>73.0</b>
Campbellton Regional Hospital	<b>59.6</b>
Tracadie Hospital	<b>64.2</b>
Chaleur Regional Hospital	<b>66.8</b>

### Health zones

Zone 1 - Moncton and South-East Area	<b>59.1</b>
Zone 2 - Fundy Shore and Saint John Area	<b>51.7</b>
Zone 3 - Fredericton and River Valley Area	<b>54.0</b>
Zone 4 - Madawaska and North-West Area	<b>73.0</b>
Zone 5 - Restigouche Area	<b>59.6</b>
Zone 6 - Bathurst and Acadian Peninsula Area	<b>66.8</b>
Zone 7 - Miramichi Area	<b>52.5</b>

**Regional Health Authorities**

Horizon Health Network	<b>53.9</b>
Vitalité Health Network	<b>65.2</b>

**Age**

18-64	<b>56.3</b>
65 and over	<b>57.6</b>

**Sex at birth**

Female	<b>54.1</b>
Male	<b>61.4</b>

**Language**

Preferred language of service: English	<b>53.0</b>
Preferred language of service: French	<b>68.6</b>

**Indigenous identity**

Indigenous	<b>55.2</b>
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**Education level**

High school or less	<b>59.9</b>
Postsecondary	<b>54.2</b>

## About

This indicator is the percentage of acute care patients who reported that when they pressed the call button, they always received help as soon as they wanted it.

## Source

Hospital Acute Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During this hospital stay, after you pressed the call button, how often did you get help as soon as you wanted it?

Unit	Interpretation	NBHC code
%	Higher is better	AU_ROS01_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size