

Acute care patients who reported that when they pressed the call button, they always received help as soon as they wanted it

Unit : %

	Year 2023
Province	
New Brunswick	56.9
Hospitals	
The Moncton Hospital	58.1
St. Joseph's Hospital	76.4
Saint John Regional Hospital	50.4
Dr. Everett Chalmers Regional Hospital	53.9
Upper River Valley Hospital	55.6
Miramichi Regional Hospital	52.5
Dr. Georges-L.-Dumont University Hospital Centre	60.6
Edmundston Regional Hospital	73.0
Campbellton Regional Hospital	59.6
Tracadie Hospital	64.2
Chaleur Regional Hospital	66.8
Health zones	
Zone 1 - Moncton and South-East Area	59.1
Zone 2 - Fundy Shore and Saint John Area	51.7
Zone 3 - Fredericton and River Valley Area	54.0
Zone 4 - Madawaska and North-West Area	73.0
Zone 5 - Restigouche Area	59.6
Zone 6 - Bathurst and Acadian Peninsula Area	66.8
Zone 7 - Miramichi Area	52.5

	Year 2023
Regional Health Authorities	
Horizon Health Network	53.9
Vitalité Health Network	65.2
Age	
18-64	56.3
65 and over	57.6
Sex at birth	
Female	54.1
Male	61.4
Language	
Preferred language of service: English	53.0
Preferred language of service: French	68.6
Indigenous identity	
Indigenous	55.2
Education level	
High school or less	59.9
Postsecondary	54.2

About

This indicator is the percentage of acute care patients who reported that when they pressed the call button, they always received help as soon as they wanted it.

Source

Hospital Acute Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During this hospital stay, after you pressed the call button, how often did you get help as soon as you wanted it?

Unit	Interpretation	NBHC code
%	Higher is better	AU_ROS01_1

Caption

n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size