

## Acute care patients who reported that they always received help as soon as they wanted

Unit : %

Year  
2023

### Province

New Brunswick	<b>56.7</b>
---------------	-------------

### Hospitals

The Moncton Hospital	<b>57.3</b>
St. Joseph's Hospital	<b>78.1</b>
Saint John Regional Hospital	<b>51.2</b>
Dr. Everett Chalmers Regional Hospital	<b>53.7</b>
Upper River Valley Hospital	<b>55.0</b>
Miramichi Regional Hospital	<b>58.4</b>
Dr. Georges-L.-Dumont University Hospital Centre	<b>57.3</b>
Edmundston Regional Hospital	<b>69.5</b>
Campbellton Regional Hospital	<b>55.0</b>
Tracadie Hospital	<b>S</b>
Chaleur Regional Hospital	<b>65.3</b>

### Health zones

Zone 1 - Moncton and South-East Area	<b>57.3</b>
Zone 2 - Fundy Shore and Saint John Area	<b>53.0</b>
Zone 3 - Fredericton and River Valley Area	<b>53.6</b>
Zone 4 - Madawaska and North-West Area	<b>69.5</b>
Zone 5 - Restigouche Area	<b>55.0</b>
Zone 6 - Bathurst and Acadian Peninsula Area	<b>65.5</b>
Zone 7 - Miramichi Area	<b>58.4</b>

**Regional Health Authorities**

Horizon Health Network	<b>54.6</b>
Vitalité Health Network	<b>62.5</b>

**Age**

18-64	<b>58.5</b>
65 and over	<b>55.1</b>

**Sex at birth**

Female	<b>55.5</b>
Male	<b>58.5</b>

**Language**

Preferred language of service: English	<b>54.0</b>
Preferred language of service: French	<b>63.4</b>

**Indigenous identity**

Indigenous	<b>52.4</b>
------------	-------------

**Education level**

High school or less	<b>57.7</b>
Postsecondary	<b>55.6</b>

## About

This indicator is the percentage of acute care patients who reported that they always received help as soon as they wanted.

## Source

Hospital Acute Care Survey

## Calculations

This indicator is calculated by taking the sum of the weighted proportions obtained for the following two indicators: AU\_ROS01\_1 and AU\_ROS03\_1. This sum of weighted proportions is then divided by the sum of the weighted number of respondents to these same two indicators. The questions to which these indicators refer are as follows: 'During this hospital stay, after you pressed the call button, how often did you get help as soon as you wanted it?' and 'How often did you get help in getting to the bathroom or in using a bedpan as soon as you wanted?'. This composite score calculation methodology is the same as the one used by the Canadian Institute for Health Information (CIHI).

Unit	Interpretation	NBHC code
%	Higher is better	AU_ROSCP_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size