Acute care patients who reported that they always received help as soon as they wanted

Unit : %

	Year 2023
Province	
New Brunswick	**56.7**
Hospitals	
The Moncton Hospital	**57.3**
St. Joseph's Hospital	**78.1**
Saint John Regional Hospital	**51.2**
Dr. Everett Chalmers Regional Hospital	**53.7**
Upper River Valley Hospital	**55.0**
Miramichi Regional Hospital	**58.4**
Dr. Georges-L.-Dumont University Hospital Centre	**57.3**
Edmundston Regional Hospital	**69.5**
Campbellton Regional Hospital	**55.0**
Tracadie Hospital	S
Chaleur Regional Hospital	**65.3**
Health zones	
Zone 1 - Moncton and South-East Area	**57.3**
Zone 2 - Fundy Shore and Saint John Area	**53.0**
Zone 3 - Fredericton and River Valley Area	**53.6**
Zone 4 - Madawaska and North-West Area	**69.5**
Zone 5 - Restigouche Area	**55.0**
Zone 6 - Bathurst and Acadian Peninsula Area	**65.5**
Zone 7 - Miramichi Area	**58.4**

	Year 2023
Regional Health Authorities	
Horizon Health Network	**54.6**
Vitalité Health Network	**62.5**
Age	
18-64	**58.5**
65 and over	**55.1**
Sex at birth	
Female	**55.5**
Male	**58.5**
Language	
Preferred language of service: English	**54.0**
Preferred language of service: French	**63.4**
Indigenous identity	
Indigenous	**52.4**
Education level	
High school or less	**57.7**
Postsecondary	**55.6**

About

This indicator is the percentage of acute care patients who reported that they always received help as soon as they wanted.

Source

Hospital Acute Care Survey

Calculations

This indicator is calculated by taking the sum of the weighted proportions obtained for the following two indicators: AU_ROS01_1 and AU_ROS03_1. This sum of weighted proportions is then divided by the sum of the weighted number of respondents to these same two indicators. The questions to which these indicators refer are as follows: 'During this hospital stay, after you pressed the call button, how often did you get help as soon as you wanted it?' and 'How often did you get help in getting to the bathroom or in using a bedpan as soon as you wanted?'. This composite score calculation methodology is the same as the one used by the Canadian Institute for Health Information (CIHI).

Unit	Interpretation	NBHC code
%	Higher is better	AU_ROSCP_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size