

Acute care patients who reported that they always received help as soon as they wanted

Unit : %

	Year 2023
Province	
New Brunswick	56.7
Hospitals	
The Moncton Hospital	57.3
St. Joseph's Hospital	78.1
Saint John Regional Hospital	51.2
Dr. Everett Chalmers Regional Hospital	53.7
Upper River Valley Hospital	55.0
Miramichi Regional Hospital	58.4
Dr. Georges-L.-Dumont University Hospital Centre	57.3
Edmundston Regional Hospital	69.5
Campbellton Regional Hospital	55.0
Tracadie Hospital	S
Chaleur Regional Hospital	65.3
Health zones	
Zone 1 - Moncton and South-East Area	57.3
Zone 2 - Fundy Shore and Saint John Area	53.0
Zone 3 - Fredericton and River Valley Area	53.6
Zone 4 - Madawaska and North-West Area	69.5
Zone 5 - Restigouche Area	55.0
Zone 6 - Bathurst and Acadian Peninsula Area	65.5
Zone 7 - Miramichi Area	58.4

Year
2023

Regional Health Authorities

Horizon Health Network	54.6
Vitalité Health Network	62.5

Age

18-64	58.5
65 and over	55.1

Sex at birth

Female	55.5
Male	58.5

Language

Preferred language of service: English	54.0
Preferred language of service: French	63.4

Indigenous identity

Indigenous	52.4
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Education level

High school or less	57.7
Postsecondary	55.6

About

This indicator is the percentage of acute care patients who reported that they always received help as soon as they wanted.

Source

Hospital Acute Care Survey

Calculations

This indicator is calculated by taking the sum of the weighted proportions obtained for the following two indicators: AU_ROS01_1 and AU_ROS03_1. This sum of weighted proportions is then divided by the sum of the weighted number of respondents to these same two indicators. The questions to which these indicators refer are as follows: 'During this hospital stay, after you pressed the call button, how often did you get help as soon as you wanted it?' and 'How often did you get help in getting to the bathroom or in using a bedpan as soon as you wanted?'. This composite score calculation methodology is the same as the one used by the Canadian Institute for Health Information (CIHI).

Unit	Interpretation	NBHC code
%	Higher is better	AU_ROSCP_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size