

## Acute care patients who gave a rating of 8, 9 or 10 on a scale of 0 to 10 when asked if they felt helped by their hospital stay, where 0 is not helped at all and 10 is helped completely

Unit : %

|  | Year<br>2023 |
|--|--------------|
| <b>Province</b>                                  |              |
| New Brunswick                                    | <b>85.5</b>  |
| <b>Hospitals</b>                                 |              |
| The Moncton Hospital                             | <b>84.6</b>  |
| St. Joseph's Hospital                            | <b>97.7</b>  |
| Saint John Regional Hospital                     | <b>85.8</b>  |
| Dr. Everett Chalmers Regional Hospital           | <b>83.9</b>  |
| Upper River Valley Hospital                      | <b>83.9</b>  |
| Miramichi Regional Hospital                      | <b>83.2</b>  |
| Dr. Georges-L.-Dumont University Hospital Centre | <b>88.1</b>  |
| Edmundston Regional Hospital                     | <b>89.6</b>  |
| Campbellton Regional Hospital                    | <b>82.6</b>  |
| Tracadie Hospital                                | <b>82.9</b>  |
| Chaleur Regional Hospital                        | <b>84.4</b>  |
| <b>Health zones</b>                              |              |
| Zone 1 - Moncton and South-East Area             | <b>85.8</b>  |
| Zone 2 - Fundy Shore and Saint John Area         | <b>86.3</b>  |
| Zone 3 - Fredericton and River Valley Area       | <b>83.8</b>  |
| Zone 4 - Madawaska and North-West Area           | <b>89.8</b>  |
| Zone 5 - Restigouche Area                        | <b>82.6</b>  |
| Zone 6 - Bathurst and Acadian Peninsula Area     | <b>84.1</b>  |

|  | Year<br>2023 |
|--|--------------|
| Zone 7 - Miramichi Area                | 83.2         |
| <b>Regional Health Authorities</b>     |              |
| Horizon Health Network                 | 85.0         |
| Vitalité Health Network                | 86.7         |
| <b>Age</b>                             |              |
| 18-64                                  | 84.3         |
| 65 and over                            | 86.7         |
| <b>Sex at birth</b>                    |              |
| Female                                 | 83.3         |
| Male                                   | 88.5         |
| <b>Language</b>                        |              |
| Preferred language of service: English | 85.1         |
| Preferred language of service: French  | 86.3         |
| <b>Indigenous identity</b>             |              |
| Indigenous                             | 73.9         |
| <b>Education level</b>                 |              |
| High school or less                    | 86.1         |
| Postsecondary                          | 85.1         |

### About

This indicator is the percentage of acute care patients who gave a rating of 8, 9 or 10 on a scale of 0 to 10 when asked if they felt helped by their hospital stay, where 0 is not helped at all and 10 is helped completely.

### Source

Hospital Acute Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "8, 9 or 10" by the number of respondents who answered "0. not helped at all, 1, 2, 3, 4, 5, 6, 7, 8, 9, or 10. helped completely" to the question: Overall, do you feel you were helped by your hospital stay? Please answer on a scale where 0 is "not helped at all" and 10 is "helped completely."

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| Unit | Interpretation   | NBHC code  |
|------|------------------|------------|
| %    | Higher is better | AU_SAT03_1 |

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size