HOSPITAL ACUTE CARE SURVEY
Key Indicators
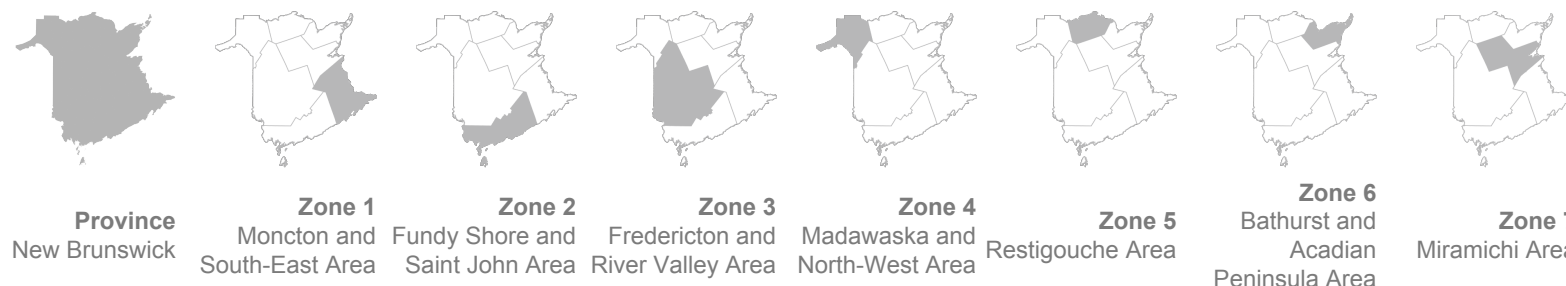
	Province New Brunswick	**Zone 1** Moncton and South-East Area	**Zone 2** Fundy Shore and Saint John Area	**Zone 3** Fredericton and River Valley Area	**Zone 4** Madawaska and North-West Area	**Zone 5** Restigouche Area	**Zone 6** Bathurst and Acadian Peninsula Area	**Zone 7** Miramichi Area
Overall experience of care								
Overall experience, good or very good % | 2023	79.9	80.4	80.2	78.0	86.4	77.4	82.2	74.0
Key Drivers for overall experience of care								
This hospital took their safety seriously, definitely % | 2023	76.4	75.6	78.3	74.0	86.2	67.1	74.2	73.6
Helped with pain control, always % | 2023	74.5	77.4	73.2	74.0	77.9	70.9	71.5	70.9
Had a good communication with nurses, always % | 2023	72.6	72.5	71.7	72.8	77.6	65.7	75.5	71.2

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Received information about condition and treatment, always % | 2023	63.8	65.4	64.6	59.8	69.1	52.1	67.9	61.7
Emotional support received, always % | 2023	60.8	61.3	59.7	62.4	65.4	47.7	62.2	54.6
Benefited from an internal coordination of care, always % | 2023	57.6	57.2	58.0	55.2	66.9	46.9	59.4	58.2

About this Table

Content and description

Data about the experience patients reported during their hospital stay in a New Brunswick hospital. This table also provides a list of 6 factors that drive overall care experience.

Why is it important?

By better understanding the experience of citizens with New Brunswick hospitals, we can better assess the quality of services. This also encourages health system stakeholders to create performance targets based on care experience survey indicators.

Availability of the data

The information in this data table is available for New Brunswick in general, by the seven New Brunswick health zones, the two Regional Health Authorities, by hospital (medium and large hospitals), by type of care received, as well as by demographic groups. More information is available on our Hospital Acute Care Survey page.

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size

🏳 Above-average performance

🚩 Below-average performance