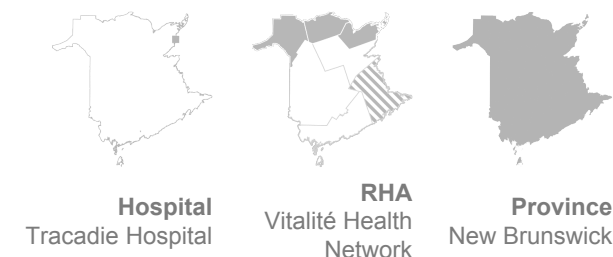


## HOSPITAL ACUTE CARE SURVEY

# Key Indicators



## Overall experience of care

Overall experience, good or very good %   2023	85.8	83.4	79.9
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## Key Drivers for overall experience of care

This hospital took their safety seriously, definitely %   2023	69.1	77.9	76.4
Helped with pain control, always %   2023	S	74.9	74.5
Had a good communication with nurses, always %   2023	75.9	74.8	72.6
Received information about condition and treatment, always %   2023	59.4	66.1	63.8
Emotional support received, always %   2023	S	61.3	60.8
Benefited from an internal coordination of care, always %   2023	65.1	59.6	57.6

## About this Table

### Content and description

Data about the experience patients reported during their hospital stay in a New Brunswick hospital. This table also provides a list of 6 factors that drive overall care experience.

### Why is it important?

By better understanding the experience of citizens with New Brunswick hospitals, we can better assess the quality of services. This also encourages health system stakeholders to create performance targets based on care experience survey indicators.

### Availability of the data

The information in this data table is available for New Brunswick in general, by the seven New Brunswick health zones, the two Regional Health Authorities, by hospital (medium and large hospitals), by type of care received, as well as by demographic groups. More information is available on our [Hospital Acute Care Survey page](#).

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**Caption**

- n/a = Not applicable / not available
- S = Data suppressed due to confidentiality requirements and/or small sample size
-  Above-average performance
-  Below-average performance