HOSPITAL ACUTE CARE SURVEY

Key Indicators



Hospital
Upper River Valley Hospital



RHA
Horizon Health Network



Province
New Brunswick

Overall experience of care

Overall experience, good or very good % | 2023	**79.7**	**78.8**	**79.9**

Key Drivers for overall experience of care

This hospital took their safety seriously, definitely % | 2023	**80.0**	**75.9**	**76.4**
Helped with pain control, always % | 2023	**75.8**	**74.4**	**74.5**
Had a good communication with nurses, always % | 2023	**68.3**	**71.9**	**72.6**
Received information about condition and treatment, always % | 2023	**51.9**	**63.0**	**63.8**
Emotional support received, always % | 2023	**65.4**	**60.6**	**60.8**
Benefited from an internal coordination of care, always % | 2023	**54.9**	**56.9**	**57.6**

New Brunswick Health Council | Conseil de la santé du Nouveau-Brunswick

Hospital	RHA	Province
Upper River Valley Hospital	Horizon Health Network	New Brunswick

About this Table

Content and description

Data about the experience patients reported during their hospital stay in a New Brunswick hospital. This table also provides a list of 6 factors that drive overall care experience.

Why is it important?

By better understanding the experience of citizens with New Brunswick hospitals, we can better assess the quality of services. This also encourages health system stakeholders to create performance targets based on care experience survey indicators.

Availability of the data

The information in this data table is available for New Brunswick in general, by the seven New Brunswick health zones, the two Regional Health Authorities, by hospital (medium and large hospitals), by type of care received, as well as by demographic groups. More information is available on our Hospital Acute Care Survey page.

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size

Above-average performance

Below-average performance