

#### HOSPITAL ACUTE CARE SURVEY

## **Experience with Admission and Discharge**



**Province** New Brunswick



Zone 1



Zone 2



Zone 3



Zone 4 Zone 5 Moncton and Fundy Shore and Fredericton and Madawaska and South-East Area Saint John Area River Valley Area North-West Area



Zone 6 Bathurst and Acadian Peninsula Area



Zone 7 Miramichi Area

### Admission process

When admission is not through the	ne emergency	department						
Was informed about admission process, completely %   2023	60.5	58.6	61.7	57.0	76.7	70.1	59.2	63.1
Admission process was organized, completely %   2023	75.6	75.0	78.9	67.3	85.1	91.9	75.8	75.6
When admission is through the e	mergency depa	artment						
Was informed about their condition and admission to hospital, completely %   2023	42.2	44.0	38.9	35.3	54.7	38.7	56.6	41.7



	<b>Province</b> New Brunswick	Zone 1 Moncton and South-East Area	Zone 2 Fundy Shore and Saint John Area	Zone 3 Fredericton and River Valley Area	Zone 4 Madawaska and North-West Area	Zone 5 Restigouche Area	Zone 6 Bathurst and Acadian Peninsula Area	Zone 7 Miramichi Area
Was informed about admission process, completely %   2023	43.2	43.9	39.1	36.5	56.0	39.5	61.8	43.6
Was informed about their condition and treatment, completely %   2023	41.2	44.1	38.8	34.1	53.3	37.9	51.4	39.8
Waited too long to be admitted to a hospital bed %   2023	22.3	24.2	21.8	24.7	13.7	28.7	12.5	31.2
Transfer to hospital bed was organized, completely %   2023	73.7	73.4	71.1	72.8	87.8	68.6	80.6	63.7
Leaving the hospital								
Staff told them what day they would be able to leave the hospital %   2023	73.6	76.0	74.1	73.1	72.4	67.4	68.4	71.3
Received key information about discharge planning %   2023	74.0	75.9	72.3	70.4	82.9	76.3	76.3	73.3
Hospital staff talked with them about whether they would have the necessary help %   2023	76.6	76.8	74.8	77.2	85.2	79.0	75.5	72.3



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Received information in writing about symptoms or health problems to look out for %   2023	71.4	75.1	69.8	63.6	80.7	73.7	77.0	74.3
Received information and understood their medications, conditions and treatment, completely %   2023	65.6	65.9	63.8	62.5	75.9	63.3	74.3	64.4
Had a clear understanding of their prescribed medications, completely %   2023	77.4	78.5	76.9	74.9	80.7	69.9	83.8	76.4
Informed about what to do if worried about health, completely %   2023	59.8	61.8	57.3	56.2	73.2	56.6	66.1	55.6
Had a better understanding of their condition, completely %   2023	59.6	57.6	57.2	56.3	73.6	63.4	72.9	61.1



#### **About this Table**

#### **Content and description**

Data about the experience patients reported during their admission and discharge from a New Brunswick hospital. The indicators measure patients' reported experience throughout the admission process whether the admission is through the emergency department or not and their experience when leaving the hospital.

#### Why is it important?

By better understanding the experience of citizens with New Brunswick hospitals, we can better assess the quality of services. This also encourages health system stakeholders to create performance targets based on care experience survey indicators.

#### Availability of the data

The information in this data table is available for New Brunswick in general, by the seven New Brunswick health zones, the two Regional Health Authorities, by hospital (medium and large hospitals), by type of care received, as well



# as by demographic groups. More information is available on our Hospital Acute Care Survey page.

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#### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size

Above-average performance

Below-average performance