HEALTH SERVICE QUALITY

Primary health care and emergency services



Province
New Brunswick



Zone 1
Moncton and South-East Area



Zone 2
Fundy Shore and Saint John Area



Zone 3
Fredericton and River Valley Area



Zone 4
Madawaska and North-West Area



Zone 5
Restigouche Area



Zone 6
Bathurst and Acadian Peninsula Area



Zone 7
Miramichi Area

Primary health Care

Colon Cancer Screening % | 2023-2025	18.1	18.8	18.7	20.1	18.0	12.1	15.9	12.4
Breast Cancer Screening % | 2023-2025	54.5	62.3	45.6	49.9	54.8	52.1	56.9	64.4
Cervical Cancer Screening % | 2021-2024	57.1	59.5	55.1	55.6	51.3	50.2	58.6	46.0
Flu shots for seniors in the last 12 months % | 2020	66.5	65.7	70.4	73.8	52.9	52.6	60.1	67.0
Diabetes in control % | 2024-2025	54.5	57.2	49.1	50.5	65.7	54.6	62.2	42.7
Has a primary care provider % | 2024	77.2	83.3	81.6	63.5	74.2	78.0	78.5	83.5

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Can get an appointment with their primary care provider within 5 days % | 2024	**34.2**	**36.2**	**34.8**	**33.5**	**26.1**	⚐ **19.7**	⚑ **40.5**	**26.1**
Did not fill a prescription for medicine, or skipped doses because of the cost % | 2024	**9.2**	**8.1**	**9.0**	**10.4**	⚑ **6.9**	**9.0**	**10.3**	⚐ **11.0**
Trouble navigating the health system % | 2024	**18.6**	**18.1**	**16.0**	⚐ **27.3**	**13.4**	**15.2**	**11.4**	**16.7**
Confidence in managing their health conditions, very confident % | 2024	**34.2**	**35.1**	**36.2**	**30.9**	**31.6**	**30.5**	⚑ **37.7**	**32.4**
Knows what their prescribed medications do, strongly agree % | 2024	**48.2**	**49.3**	⚐ **43.3**	**45.4**	**51.9**	⚑ **59.3**	**56.4**	**47.4**
Satisfaction with services received, somewhat or very satsified % | 2024	**83.6**	**83.3**	**84.8**	**86.4**	⚐ **76.8**	**86.4**	**84.2**	⚐ **75.7**

Emergency Services

Emergency calls done within the appropriate time (rural) % | 2024-2025	**81.5**	⚐ **74.8**	**84.5**	**83.9**	**86.5**	**81.2**	**84.2**	**77.3**

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Emergency calls done within the appropriate time (urban) % | 2024-2025	**70.1**	**63.6**	**74.1**	**71.4**	**81.3**	**83.5**	**75.7**	**65.3**
Left the emergency department without Being Seen % | 2023-2024	**11.5**	**13.9**	**10.2**	**13.8**	**7.1**	**14.1**	**10.7**	**7.9**

About this Table

Content and description
This table has indicators that describe the quality of primary health care services and emergency services in the province. It covers topics related to access to primary health care, prevention and screening, management of chronic health conditions and responsiveness of emergency services.

Why is it important?
These indicators help inform citizens and health system stakeholders about the quality of primary health care and emergency services in the province. It also encourages health system stakeholders to create performance targets and make necessary improvements.

Availability of the data
The information in this data table is available for New Brunswick in general and by the seven New Brunswick health zones.

What is a Z-Score?
To facilitate the identification of areas of strengths and areas of improvement, the data table includes green and red flags that highlight the indicators where the zone performs better or worse than other zones, based on a Z-score analysis.
A Z-score is a numerical measurement that describes a value's relationship to the mean of a group of values (normal distribution of values). A Z-score is measured in terms of standard deviations from the mean. If a Z-score is 0, it indicates that the data point's score is identical to the mean score. A Z-score of 1.0 (or -1.0) would indicate a value that is one standard deviation from the mean. A Z-score of +1.282 is the cut point used to display flags that inform on health zone values that are far enough from the mean to be

deemed better or worse than the average.

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size

Above-average performance

Below-average performance