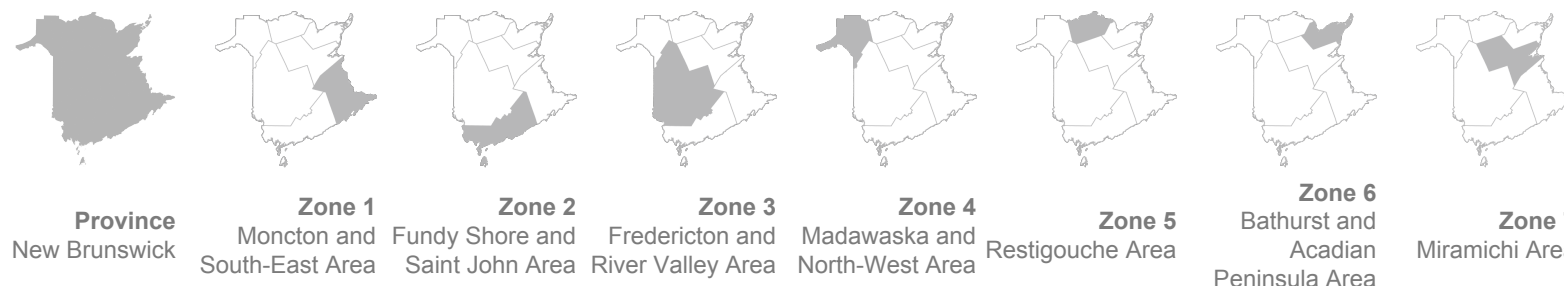










## HEALTH SERVICE QUALITY

# Primary health care and emergency services






## Primary health Care

Colon Cancer Screening %   2024	17.7	18.0	18.3	19.7	17.8	12.0	14.9	14.2
Breast Cancer Screening %   2023	53.1	62.0	40.9	50.5	n/a	50.2	56.4	62.7
Flu shots for seniors in the last 12 months %   2020	66.5	65.7	70.4	73.8	52.9	52.6	60.1	67.0
Diabetes in control %   2022-2023	51.6	55.2	48.2	45.7	58.6	53.0	57.7	48.2
Has a primary care provider %   2023	79.3	81.1	86.4	67.8	63.8	81.1	85.1	94.6
Can get an appointment with their primary care provider within 5 days %   2023	31.4	29.6	33.5	27.5	29.2	24.4	42.4	30.3

	Province New Brunswick	Zone 1 Moncton and South-East Area	Zone 2 Fundy Shore and Saint John Area	Zone 3 Fredericton and River Valley Area	Zone 4 Madawaska and North-West Area	Zone 5 Restigouche Area	Zone 6 Bathurst and Acadian Peninsula Area	Zone 7 Miramichi Area
Did not fill a prescription for medicine, or skipped doses because of the cost %   2023	8.9	8.8	8.7	8.9	 6.8	9.1	10.0	 11.3
Trouble navigating the health system %   2023	18.8	17.6	15.8	 28.4	16.8	22.0	11.1	11.5
Confidence in managing their health conditions, very confident %   2023	33.7	31.3	36.0	 30.2	35.3	37.7	 40.4	35.2
Knows what their prescribed medications do, strongly agree %   2023	47.8	53.1	43.9	 41.7	55.3	53.9	49.3	47.9
Satisfaction with services received, somewhat or very satisfied %   2023	82.5	82.4	82.1	84.6	 87.2	 78.3	79.5	81.4

## Emergency Services

Emergency calls done within the appropriate time (rural) %   2023-2024	80.3	76.0	81.9	83.9	 87.0	82.7	79.1	 72.2
Emergency calls done within the appropriate time (urban) %   2023-2024	71.1	66.5	74.3	73.8	81.6	79.8	73.1	 58.2

	Province New Brunswick	Zone 1 Moncton and South-East Area	Zone 2 Fundy Shore and Saint John Area	Zone 3 Fredericton and River Valley Area	Zone 4 Madawaska and North-West Area	Zone 5 Restigouche Area	Zone 6 Bathurst and Acadian Peninsula Area	Zone 7 Miramichi Area
Left the emergency department without Being Seen %   2023-2024	11.5	13.9	10.2	13.8	 7.1	14.1	10.7	7.9

# About this Table

**Content and description**

This table has indicators that describe the quality of primary health care services and emergency services in the province. It covers topics related to access to primary health care, prevention and screening, management of chronic health conditions and responsiveness of emergency services.

**Why is it important?**

These indicators help inform citizens and health system stakeholders about the quality of primary health care and emergency services in the province. It also encourages health system stakeholders to create performance targets and make necessary improvements.

**Availability of the data**

The information in this data table is available for New Brunswick in general and by the seven New Brunswick health zones.



**What is a Z-Score?**

To facilitate the identification of areas of strengths and areas of improvement, the data table includes green and red flags that highlight the indicators where the zone performs better or worse than other zones, based on a Z-score analysis.

A Z-score is a numerical measurement that describes a value's relationship to the mean of a group of values (normal distribution of values). A Z-score is measured in terms of standard deviations from the mean. If a Z-score is 0, it indicates that the data point's score is identical to the mean score. A Z-score of 1.0 (or -1.0) would indicate a value that is one standard deviation from the mean. A Z-score of +1.282 is the cut point used to display flags that inform on health zone values that are far enough from the mean to be deemed better or worse than the average.

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**Caption**

- n/a = Not applicable / not available
- S = Data suppressed due to confidentiality requirements and/or small sample size
-  Above-average performance
-  Below-average performance