

Emergency calls done within the appropriate time for rural ambulance services (Within 22 min)

Unit : %

Fiscal Year
2023-2024

Province

New Brunswick	80.3
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Health zones

Zone 1 - Moncton and South-East Area	76.0
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Zone 2 - Fundy Shore and Saint John Area	81.9
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Zone 3 - Fredericton and River Valley Area	83.9
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Zone 4 - Madawaska and North-West Area	87.0
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Zone 5 - Restigouche Area	82.7
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Zone 6 - Bathurst and Acadian Peninsula Area	79.1
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Zone 7 - Miramichi Area	72.2
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About

The percentage of 911 ambulance calls in rural areas where the time from receipt of a call to the arrival of medical personnel was equal to or less than the standard of 22 minutes.

Source

EM/ANB

Calculations

Numerator: Emergency calls where the time from receipt of a call to the arrival of medical personnel was equal to or less than the standard of 22 minutes Denominator: Total number of Rural 911 Emergency calls

Notes

This indicator measures "raw performance" where exemptions related to the ANB contract were not applied. Health zones are based on the location of the 911 call. Target is 90%.

Unit	Interpretation	NBHC code
%	Higher is better	EMANB_001

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size