

Emergency calls done within the appropriate time for rural ambulance services (Within 22 min)

Unit : %

	Fiscal Year 2024-2025	Fiscal Year 2023-2024
Province		
New Brunswick	81.5	80.3
Health zones		
Zone 1 - Moncton and South-East Area	74.8	76.0
Zone 2 - Fundy Shore and Saint John Area	84.5	81.9
Zone 3 - Fredericton and River Valley Area	83.9	83.9
Zone 4 - Madawaska and North-West Area	86.5	87.0
Zone 5 - Restigouche Area	81.2	82.7
Zone 6 - Bathurst and Acadian Peninsula Area	84.2	79.1
Zone 7 - Miramichi Area	77.3	72.2

About

The percentage of 911 ambulance calls in rural areas where the time from receipt of a call to the arrival of medical personnel was equal to or less than the standard of 22 minutes.

Source

EM/ANB

Calculations

Numerator: Emergency calls where the time from receipt of a call to the arrival of medical personnel was equal to or less than the standard of 22 minutes Denominator: Total number of Rural 911 Emergency calls

Notes

This indicator measures "raw performance" where exemptions related to the ANB contract were not applied. Health zones are based on the location of the 911 call. Target is 90%.

Unit	Interpretation	NBHC code
%	Higher is better	EMANB_001

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size