

## Emergency calls done within the appropriate time for urban ambulance services (Within 9 minutes)

Unit : %

	Fiscal Year 2024-2025	Fiscal Year 2023-2024
<b>Province</b>		
New Brunswick	70.1	71.1
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	63.6	66.5
Zone 2 - Fundy Shore and Saint John Area	74.1	74.3
Zone 3 - Fredericton and River Valley Area	71.4	73.8
Zone 4 - Madawaska and North-West Area	81.3	81.6
Zone 5 - Restigouche Area	83.5	79.8
Zone 6 - Bathurst and Acadian Peninsula Area	75.7	73.1
Zone 7 - Miramichi Area	65.3	58.2

## About

The percentage of 911 ambulance calls in urban areas where the time from receipt of a call to the arrival of medical personnel was equal to or less than the standard of 9 minutes.

## Source

EM/ANB

## Calculations

Numerator: Emergency calls where the time from receipt of a call to the arrival of medical personnel was equal to or less than the standard of 9 minutes  
Denominator: Total number of Urban 911 Emergency calls

## Notes

This indicator measures "raw performance" where exemptions related to the ANB contract were not applied. Health zones are based on the location of the 911 call. Target is 90%.

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Unit	Interpretation	NBHC code
%	Higher is better	EMANB_002

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size