

## 911 Ambulance offload delay (proportion of offloads > 25 minutes)

Unit : %

Fiscal Year  
2023-2024

### Province

New Brunswick	64.1
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### Health zones

Zone 1 - Moncton and South-East Area	87.0
Zone 1 - Moncton and South-East Area - Horizon	89.7
Zone 1 - Moncton and South-East Area - Vitalité	82.9
Zone 2 - Fundy Shore and Saint John Area	67.9
Zone 3 - Fredericton and River Valley Area	62.4
Zone 4 - Madawaska and North-West Area	26.3
Zone 5 - Restigouche Area	46.6
Zone 6 - Bathurst and Acadian Peninsula Area	38.3
Zone 7 - Miramichi Area	69.7

## About

This indicator measures the proportion of 911 transports that require more than 25 minutes to offload the patient at the Emergency Department. Offload duration is the interval from when the ambulance arrives at hospital to when the ambulance is available at the hospital, measured on 911 transports only.

## Source

EM/ANB

## Calculations

Numerator: Number of offloads over 25 minutes. Denominator: Total number of 911 offloads.

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Unit	Interpretation	NBHC code
%	Lower is better	EMANB_008

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size