911 Ambulance offload delay (proportion of offloads > 25 minutes)

Unit : %

	Fiscal Year 2024-2025	Fiscal Year 2023-2024
Province		
New Brunswick	**65.9**	**64.1**
Health zones		
Zone 1 - Moncton and South-East Area	**89.2**	**87.0**
Zone 1 - Moncton and South-East Area - Horizon	**91.5**	**89.7**
Zone 1 - Moncton and South-East Area - Vitalité	**86.0**	**82.9**
Zone 2 - Fundy Shore and Saint John Area	**68.6**	**67.9**
Zone 3 - Fredericton and River Valley Area	**61.1**	**62.4**
Zone 4 - Madawaska and North-West Area	**26.5**	**26.3**
Zone 5 - Restigouche Area	**43.8**	**46.6**
Zone 6 - Bathurst and Acadian Peninsula Area	**39.6**	**38.3**
Zone 7 - Miramichi Area	**74.4**	**69.7**

About

This indicator measures the proportion of 911 transports that require more than 25 minutes to offload the patient at the Emergency Department. Offload duration is the interval from when the ambulance arrives at hospital to when the ambulance is available at the hospital, measured on 911 transports only.

Source

EM/ANB

Calculations

Numerator: Number of offloads over 25 minutes. Denominator: Total number of 911 offloads.

Unit	Interpretation	NBHC code
%	Lower is better	EMANB_008

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size