

# 911 Ambulance offload delay (proportion of offloads > 25 minutes)

Unit: %

	Fiscal Year 2024-2025	Fiscal Year 2023-2024
Province		
New Brunswick	65.9	64.1
Health zones		
Zone 1 - Moncton and South-East Area	89.2	87.0
Zone 1 - Moncton and South-East Area - Horizon	91.5	89.7
Zone 1 - Moncton and South-East Area - Vitalité	86.0	82.9
Zone 2 - Fundy Shore and Saint John Area	68.6	67.9
Zone 3 - Fredericton and River Valley Area	61.1	62.4
Zone 4 - Madawaska and North-West Area	26.5	26.3
Zone 5 - Restigouche Area	43.8	46.6
Zone 6 - Bathurst and Acadian Peninsula Area	39.6	38.3
Zone 7 - Miramichi Area	74.4	69.7



### **About**

This indicator measures the proportion of 911 transports that require more than 25 minutes to offload the patient at the Emergency Department. Offload duration is the interval from when the ambulance arrives at hospital to when the ambulance is available at the hospital, measured on 911 transports only.

### Source

EM/ANB

## **Calculations**

Numerator: Number of offloads over 25 minutes. Denominator: Total number of 911 offloads.

Unit Interpretation **NBHC** code

Lower is better EMANB\_008

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size