Average 911 ambulance/Emergency Department patient offload time in minutes

Unit : Minutes

	Fiscal Year 2024-2025	Fiscal Year 2023-2024
Province		
New Brunswick	**50.4**	**47.2**
Health zones		
Zone 1 - Moncton and South-East Area	**86.3**	**77.0**
Zone 1 - Moncton and South-East Area - Horizon	**88.5**	**81.9**
Zone 1 - Moncton and South-East Area - Vitalité	**83.1**	**69.7**
Zone 2 - Fundy Shore and Saint John Area	**44.5**	**42.1**
Zone 3 - Fredericton and River Valley Area	**38.6**	**42.2**
Zone 4 - Madawaska and North-West Area	**23.9**	**21.2**
Zone 5 - Restigouche Area	**28.8**	**31.2**
Zone 6 - Bathurst and Acadian Peninsula Area	**28.2**	**28.4**
Zone 7 - Miramichi Area	**40.5**	**39.7**

About

This indicator measures the average time needed to offload patients to the Emergency Department from a 911 transport. Offload duration is the interval from when the ambulance arrives at hospital to when the ambulance is available at the hospital, measured on 911 transports only.

Source

EM/ANB

Calculations

Numerator: Sum of 911 offload durations. Denominator: Total number of 911 offloads.

Unit	Interpretation	NBHC code
Minutes	Lower is better	EMANB_009

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size