

## Average 911 ambulance/Emergency Department patient offload time in minutes

Unit : Minutes

	Fiscal Year 2024-2025	Fiscal Year 2023-2024
<b>Province</b>		
New Brunswick	50.4	47.2
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	86.3	77.0
Zone 1 - Moncton and South-East Area - Horizon	88.5	81.9
Zone 1 - Moncton and South-East Area - Vitalité	83.1	69.7
Zone 2 - Fundy Shore and Saint John Area	44.5	42.1
Zone 3 - Fredericton and River Valley Area	38.6	42.2
Zone 4 - Madawaska and North-West Area	23.9	21.2
Zone 5 - Restigouche Area	28.8	31.2
Zone 6 - Bathurst and Acadian Peninsula Area	28.2	28.4
Zone 7 - Miramichi Area	40.5	39.7

**About**

This indicator measures the average time needed to offload patients to the Emergency Department from a 911 transport. Offload duration is the interval from when the ambulance arrives at hospital to when the ambulance is available at the hospital, measured on 911 transports only.

**Source**

EM/ANB

**Calculations**

Numerator: Sum of 911 offload durations. Denominator: Total number of 911 offloads.

Unit	Interpretation	NBHC code
Minutes	Lower is better	EMANB_009

**Caption**

n/a = Not applicable / not available  
S = Data suppressed due to confidentiality requirements and/or small sample size