HEALTH SERVICE QUALITY

Continuing Care



Province
New Brunswick



Zone 1
Moncton and South-East Area



Zone 2
Fundy Shore and Saint John Area



Zone 3
Fredericton and River Valley Area



Zone 4
Madawaska and North-West Area



Zone 5
Restigouche Area



Zone 6
Bathurst and Acadian Peninsula Area



Zone 7
Miramichi Area

Home Care

Median wait time for Extra-Mural Program - nursing services Days | 2024-2025	2.0	3.0	2.0	2.0	2.0	2.0	2.0	3.0
Median wait time for Extra-Mural Program - Rehabilitation services Days | 2024-2025	14.0	14.0	21.0	12.0	17.5	9.0	22.0	22.0
Median wait time for Extra-Mural Program - Other services Days | 2024-2025	5.0	6.0	5.0	5.0	5.0	5.0	4.0	6.0
Average wait time for home support services Days | 2024-2025	85.0	81.0	127.0	71.0	78.0	84.0	83.0	43.0

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Emergency department visits by Extra-Mural Program patients Ratio | 2024-2025	0.50	0.33	0.69	0.54	0.65	0.53	0.33	0.43
Home Care Patients Readmitted to Hospital within 30 Days % | 2023-2024	6.5	4.0	7.2	8.2	6.0	5.9	6.5	7.4
Patients who talked with Extra-Mural Program staff about all the medications they take % | 2024	88.3	87.0	87.9	88.1	88.2	88.2	92.9	87.7
Satisfaction with home support services, good or very good % | 2024	88.7	88.9	87.1	86.7	86.1	87.3	92.3	95.2
Satisfaction with Home care Extra-Mural Program services, good or very good % | 2024	96.7	97.1	96.0	96.0	97.6	96.3	98.3	97.9

Long Term Care

Average wait time to long-term care assessment Days | 2024-2025	59.0	71.0	89.0	54.0	38.0	27.0	32.0	26.0
Average wait time to placement at adult residential facilities Days | 2024-2025	102.0	143.0	125.0	98.0	56.0	57.0	63.0	73.0

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Average wait time to placement at nursing home Days | 2024-2025	141.8	125.4	135.4	159.7	62.0	260.8	135.6	179.9
Improved physical functioning % | 2024-2025	31.1	28.0	32.0	32.2	35.5	43.2	28.1	33.0
Potentially inappropriate use of antipsychotics % | 2024-2025	35.6	32.4	33.0	24.7	45.6	40.0	64.9	33.6
Falls in the last 30 days % | 2024-2025	15.7	13.8	17.7	20.0	14.9	9.8	7.5	17.5
Restraint use % | 2024-2025	24.6	27.8	20.0	23.5	35.9	18.0	26.6	22.6
Length of stay in nursing homes Days | 2024-2025	893	757	1,014	809	1,087	976	931	972

Palliative Care

Cancer patients who died in intensive care unit (ICU) % | 2020-2023	1.9	2.6	1.3	1.8	1.3	1.4	1.5	3.6

About this Table

Content and description
This table has indicators that describe the quality of continuing care services in the province, specifically home care services and long-term care. It covers topics such as wait times to receive the different services, emergency visits while receiving home care services, hospital readmissions, medication management and patient satisfaction with the home care services.

Why is it important?
These indicators help inform citizens and health system stakeholders about the quality of home care and long-term care in the province. It also encourages health system stakeholders to create performance targets and make necessary improvements.

Availability of the data
The information in this data table is available for New Brunswick in general and by the seven New Brunswick health zones.

What is a Z-Score?
To facilitate the identification of areas of strengths and areas of improvement, the data table includes green and red flags that highlight the indicators where the zone performs better or worse than other zones, based on a Z-score analysis.
A Z-score is a numerical measurement that describes a value's relationship to the mean of a group of values (normal distribution of values). A Z-score is measured in terms of standard deviations from the mean. If a Z-score is 0, it indicates that the data point's score is identical to the mean score. A Z-score of 1.0 (or -1.0) would indicate a value that is one standard deviation from the mean. A Z-score of +1.282 is the cut point used to

display flags that inform on health zone values that are far enough from the mean to be deemed better or worse than the average.

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size

Above-average performance

Below-average performance