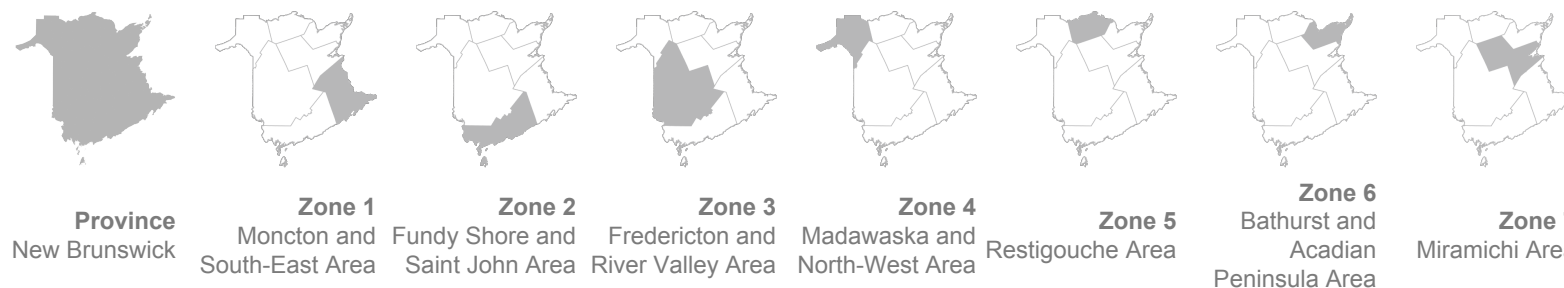










HEALTH SERVICE QUALITY

Continuing Care







Home Care

Median wait time for Extra-Mural Program - nursing services Days 2023-2024	2.0	2.0	2.0	2.0	2.0	2.0	2.0	3.0
Median wait time for Extra-Mural Program - Rehabilitation services Days 2023-2024	13.0	9.0	15.0	11.0	22.0	17.0	18.0	12.0
Median wait time for Extra-Mural Program - Other services Days 2023-2024	5.0	6.0	5.0	4.0	4.0	4.5	4.5	7.0
Average wait time for home support services Days 2023-2024	76.0	93.0	107.0	63.0	67.0	45.0	62.0	51.0

	Province New Brunswick	Zone 1 Moncton and South-East Area	Zone 2 Fundy Shore and Saint John Area	Zone 3 Fredericton and River Valley Area	Zone 4 Madawaska and North-West Area	Zone 5 Restigouche Area	Zone 6 Bathurst and Acadian Peninsula Area	Zone 7 Miramichi Area
Emergency department visits by Extra-Mural Program patients Ratio 2023-2024	0.47	 0.32	0.53	0.56	 0.71	0.44	0.36	0.56
Home Care Patients Readmitted to Hospital within 30 Days % 2022-2023	6.5	6.5	5.5	4.9	7.5	 14.5	4.7	10.3
Patients who talked with Extra- Mural Program staff about all the medications they take % 2021	86.0	85.3	85.6	 89.0	87.9	 78.6	85.2	82.0
Satisfaction with home support services, good or very good % 2021	87.9	88.0	85.7	85.3	86.7	 93.3	90.6	 93.1
Satisfaction with Home care Extra- Mural Program services, good or very good % 2021	95.6	96.2	95.1	95.4	95.2	 97.5	94.8	96.1

Long Term Care

Average wait time to long-term care assessment Days 2023-2024	67.0	76.0	 106.0	60.0	41.0	34.0	38.0	30.0
Average wait time to placement at adult residential facilities Days 2023-2024	93.0	 119.0	 112.0	79.0	65.0	74.0	68.0	78.0

	Province New Brunswick	Zone 1 Moncton and South-East Area	Zone 2 Fundy Shore and Saint John Area	Zone 3 Fredericton and River Valley Area	Zone 4 Madawaska and North-West Area	Zone 5 Restigouche Area	Zone 6 Bathurst and Acadian Peninsula Area	Zone 7 Miramichi Area
Average wait time to placement at nursing home Days 2023-2024	119.0	119.0	100.0	123.0	 80.0	156.0	 164.0	128.0

About this Table

Content and description

This table has indicators that describe the quality of continuing care services in the province, specifically home care services and long-term care. It covers topics such as wait times to receive the different services, emergency visits while receiving home care services, hospital readmissions, medication management and patient satisfaction with the home care services.

Why is it important?

These indicators help inform citizens and health system stakeholders about the quality of home care and long-term care in the province. It also encourages health system stakeholders to create performance targets and make necessary improvements.

Availability of the data

The information in this data table is available for New Brunswick in general and by the seven New Brunswick health zones.



What is a Z-Score?

To facilitate the identification of areas of strengths and areas of improvement, the data table includes green and red flags that highlight the indicators where the zone performs better or worse than other zones, based on a Z-score analysis.

A Z-score is a numerical measurement that describes a value's relationship to the mean of a group of values (normal distribution of values). A Z-score is measured in terms of standard deviations from the mean. If a Z-score is 0, it indicates that the data point's score is identical to the mean score. A Z-score of 1.0 (or -1.0) would indicate a value that is one standard deviation from the mean. A Z-score of +1.282 is the cut point used to display flags that inform on health zone values that are far enough from the mean to be deemed better or

worse than the average.

Caption

- n/a = Not applicable / not available
- S = Data suppressed due to confidentiality requirements and/or small sample size
-  Above-average performance
-  Below-average performance